## Poonam A. Sadare

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## **Professional Summary**

- Salesforce developer with around 6 years of experience in Salesforce development, requirement analysis and project management
- Good analytical skills, communication and interpersonal skills.
- Decisive and efficient team approach, experience in handling multiple projects with efficiency
- Good knowledge of Force.com platform and development
- Particular strength in business requirement analysis

## **Certifications**

• Salesforce Certified Platform Developer I

### **Core Skills**

- Apex and Visualforce
- Apex Trigger
- Web Services (SOAP and REST)
- JavaScript, CSS
- Email services
- Salesforce process builder
- Salesforce CPQ
- Sales cloud, Service cloud

- Lightning Aura components
- Batch and Scheduled Apex
- Force.com Eclipse IDE
- JQuery plugins (Full calendar plugin, Gantt chart plugin, DeepZoom plugin)
- Lightning App Builder
- Dataloader.io and Jitterbit
- ANT migration tool
- Conga composer
- Live chat/Snap in chat

# **Education**

**Bachelor of Engineering, Information Technology** 

MET's IOE BKC, Nashik Pune University

## **Professional Experience**

**Company Name**: Dreamwares IT Solutions

**Duration** : 6 years

Job Profile : Senior Salesforce Developer

## **Projects:**

### 1. Brazen Group Education App

- Force.com site for voting functionality: Students can login and vote for particular lessons of a class. We used js slider plugins to browse through the lessons and provide votes. After voting students can view the results and winning lessons in a graphical format (Google bar chart).
- Lightning community for teachers: This lightning community was developed to include accordions like wizards (lightning components) for creating class records, adding lessons/members to it.

# 2. D-Tools Integration

Integration of System Integrator with Salesforce to bring in Projects, Product Catalogs, Change orders. This is an AppExchange app and has schedulers to bring in the data periodically. We also have developed triggers to aggregate the records (Opportunity Products) with common data.

#### 3. Exact Target Integration

Integration of Salesforce org with ExactTarget (Salesforce Marketing cloud) to send emails on Lead generation using REST api. Lead data was sent to ExactTarget as merge fields which were used in the Email templates. From Salesforce, pre-configured Triggered Send definitions were invoked using an API call on demand.

# 4. eFax integration with Salesforce

From a custom object in Salesforce, related attachments are fetched. These are sent to a given fax number using eFax API. It uses REST API requests to send the file and recipient details in XML format.

This functionality was made available in lightning as well. So we created a lightning component to function the same as classic functionality.

# 5. Twilio integration with Salesforce

An inline Visualforce page was provided on Contact detail page to send SMS/ make calls using the Twilio account. Call recording details obtained from the response of API call were pushed on

Amazon S3 bucket. This response was received on a Force.com site page. These details were also stored on the related child object.

# 6. Blu Sky App

Objective for this project was to create a system for recruiting companies where they can create Job positions, schedule Campus events and Interviews. Students can manage their profile and upload their resume. Details related to Interviews and job positions were stored in custom objects .

- Created VF pages to display Campus Events using the fullcalendar plugin of jquery. Different color codes are applied as per the Company Events.
- Created a community for students to upload their resume and create a profile.
- Created a VF page to upload student's resumes from Community.

### 7. Shed Bonanza Salesforce Customization

Objective of the project was to get requirements from clients for different types of Sheds, prepare their quotation and get it approved from clients. Salespersons would get the information from clients and save it in quote objects.

- Created VF pages to override standard behavior of detail page buttons of Quote Object.
- Created trigger to set opportunity fields per the related quote.
- Created a web service which can be invoked from an external system, exposed on a
  Force.com site. This web service creates the object records from the JSON data posted
  to it. We used this web service to send the VFB Pro plugin form data from wordpress to
  Salesforce.
- Created Visualforce component to override standard add products functionality. This component was used on various pages for different objects such as Quote, Contract, Order to provide a generic solution. And was SF1 compatible as well.

### 8. Amazon SES integration with Salesforce

Scheduled emails functionality to send emails on a periodic basis through Amazon SES (Simple Email Service). This avoided use of Single Email Messages and ultimately the daily limit on email sending. Schedulers would run periodically to check if the Email send Date time is within the current execution slot. If so, it makes a callout to SES endpoint with required details.

#### 9. Meeting Invitation Management

Send meeting invites to contacts, get their approval and send reminders

- Meeting invitations were sent to selected contacts using a Visualforce page. This page
  used jQuery datatables where users were given the choice to select the records to send
  the meeting invites to.
- Meeting invitation/Updates/Cancellations mails were sent through workflow rules which were invoked based on certain conditions.
- A Force.com site was built with pages to respond to the invitations. Users were provided a link to this page with the email alerts mentioned above.

## **10.** Integration with Amazon web services

The scope of this system was related to transferring data between Amazon web services and Salesforce. From Amazon S3, SNS services json data was passed between Amazon and Salesforce.

- Created batch classes to parse the JSON data from Amazon and create Salesforce object records. Same approach was followed for sending data from Salesforce when records are created.
- Worked on deployment of components using ANT deployment tool.
- Migration of data of Salesforce objects using Data Loader tool.

#### 11. ICS site

This was a Force.com site developed for the external users. Public forms (Visualforce pages) for different objects were created with a mobile compatible UI. These forms provided the ability to download documents, fill and upload them along with the forms.

### 12. Dynamic filter

This is a generic Visualforce component providing functionalities same as the Salesforce standard report filters regardless of the object being selected. For selected objects, users can add *Field Filters, Cross Filters, Advanced Filter Logic, Row Limit* etc. The generated where clause is then stored in a custom object. Users can edit already saved templates and can add new ones. Nesting of Visualforce components is done for the Field filters and Cross filters.

# 13. Project manager app

Requirement of this project was to create tasks as the Campaign matches particular criteria and display the tasks with their duration as Gantt chart on the VF pages.

- Used jquery gantt chart plugin to display the tasks and their duration on VF pages.
- Created trigger on Campaign to automatically create tasks as per different criteria matched by the Campaigns. Tasks are created on the basis of weekdays. Weekends and holidays were excluded while calculating the duration of the task.

### 14. Salesforce customization for Class management

This was the project related to school class management. Teachers are allocated different class schedules depending on their availability. Depending on class allocation, records of Schedule custom objects were created.

- Created Gantt charts pages to show class wise, location wise and teacher wise schedules of class allocations.
- Created triggers to update opportunities and VF Pages to create new class and class assignment for teachers.

#### 15. Generic Combobox

This project involved customization of a Visualforce component called as Generic combobox which can be used in various Visualforce pages. It allowed text based searching regardless of the

object it is being used for. It was based on Javascript remoting and allowed upto 8000 records in the search.

## **16.** Car pricing tool

System built largest car manufacturing enterprise to manage and distribute all their car pricing management. Application was developed using salesforce lightning platform, data migration tools and custom API's. Application was customized to handle large incoming data and more than 700 concurrent users.

# 17. Lightning customer communities

- a. Developed a customer service community for a cyber defense organization. Main feature was SLA (Entitlement processes) to address tickets based on the priority it has. Custom community pages such as My Account details were built to display information of a customer in read only mode. Community sharing rules were leveraged to share Cases/Contacts within an account.
- b. Embedded chat setup for an external site for customer service This included a custom pre chat form built using lightning components which is being used in Embedded chat code on a site.

# **Personal Details**

Date of Birth : 26 October 1991

Gender : FemaleNationality : Indian

Languages Known : English, Hindi, Marathi