

# Baranitharan K C

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## Profile Summary

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- Overall 17 years of IT industry experience encompassing a wide range of skill set, roles and industry verticals.
- Extensive experience in Application Design, development, implementation, production support and application maintenance with good team managing ability in the field of Information Technology.
- Good experience on Microsoft.NET Technologies, Computer Telephony Interface (CTI), Phone Banking and Contact Center applications, Interacting Core Banking Solutions FLEXCUBE and FINACLE using ISO 8583 Message Formats.
- Having strong database skills and administrative experience on IIS and Web Hosting.
- Rich working experience with international clients and cross-cultural teams. Involved in many onsite implementations of projects, ensuring quality and scheduled delivery of solutions.
- Good understanding of Blockchain Framework and tools such as Hyperledger Fabric, Hyperledger Composer, IBM Blockchain Platform (IBP), Hyperledger Explorer and Ethereum
- Developed and sustained a high level of expertise in coaching, developing & motivating subordinates to achieve business goals, innovative in introducing technical solutions by adhering to specific process methodologies for increased productivity. Self-starter, fast learner and a good team player.

## Academic Qualification

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- Master of Computer Applications (M.C.A.) from Annamalai University, Chidambaram, TamilNadu, India (May 2002)
- Bachelor of Science (Computer Science) from Vivekananda College, Affiliated to Madurai Kamaraj University, Madurai, TamilNadu, India (April 1999)

## Skill Set

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.NET Technologies	: C#, VB.NET, ASP.NET, ADO.NET, Web Services
Data Capture Tool	: Brainware Distiller, Kofax TotalAgility
CTI Technologies	: Rap CTI, Avaya CTI, Cisco CTI
Databases	: SQL-Server, Oracle, PostgreSQL
Version Control	: Visual Source Safe, SVN, Rational Clear Case, Git
Blockchain	: Hyperledger Fabric, Hyperledger Composer, Hyperledger Explorer, Ethereum, IBM Blockchain Platform (IBP)
Tools & Others	: VB 6.0, ASP 3.0, IIS, WebSphere MQ, ISO 8583, Advanced Installer, ITIL, Service Now, JIRA, BMC Remedy, SAFe 5 Agilist

## Accomplishments

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- Certified SAFe 5 Agilist
- Certificate Program in Blockchain & Applications from New Wave IT Lab, ITM University, Chennai (Aug 2018 – Dec 2018)
- Blockchain Architecture Design and Use Cases, a course of study offered by Indian Institute of Technology (IIT), Kharagpur and IBM India Private Limited through NPTEL (Jul 2018 – Oct 2018)

## Employment Summery and Responsibility:

Advisory System Analyst	<b>IBM India Private Limited, Chennai</b>	Mar 2010 to till date
<ul style="list-style-type: none"><li>➤ Leads the team in requirements clarification and in resolving technical issues.</li><li>➤ Maintaining &amp; Supporting the production environment for .NET application in which the activities include addressing production issues within Service Level Agreements (SLAs), resolving any production defects, ongoing Maintenance Activities and ensuring all system documents are updated.</li><li>➤ Participate in the Change Management and manage the Release Management process to ensure that releases are clearly understood and properly transitioned to allow for adequate support.</li><li>➤ Coordinating with other team members, assigning tasks, providing task specific instructions and ensuring quality delivery of all tasks. Coordinate with other interfacing applications in case of any issues or new development requirement.</li><li>➤ With new ideas of eliminating the manual intervention/monitoring of tasks thereby ensuring that the productivity is increased. The activities include creating a module/task/job/software which will automate the existing process without manual intervention</li><li>➤ Establish Quality Procedure for the team and continuously monitor and audit to ensure team meets quality goals. Look for process improvements in the support process and raise Process Improvement proposals.</li></ul>		
Senior Software Engineer	<b>Servion Global Solitons Limited, Chennai</b>	Dec 2005 to Mar 2010
<ul style="list-style-type: none"><li>➤ Analysis, design, development, testing and implementation of Contact Center applications and Host interface applications using Microsoft Technologies.</li><li>➤ Plans and coordinates all aspects of desktop integration including CTI Screen Pop, Agent desktop and all other Call Center applications.</li><li>➤ Applies technical knowledge to drive and/or resolve highly complex technical issues.</li><li>➤ Database design on SQL Server and development of different database objects containing functions, triggers, store procedures.</li><li>➤ Coordinates and communicates on activities among internal technical groups.</li><li>➤ Conducts documentation activities to formalize and communicate the delivery acceptance, handover documentation and ongoing activities to accountable teams and complete a post-implementation review to identify areas of improvement.</li><li>➤ Analyze the existing application code logic, migrate and re-engineer the code based on the proposed new application architecture.</li><li>➤ Work with QA to create test scripts and scenarios for enhancements and customizations.</li></ul>		
Software Engineer	<b>Bow &amp; Baan Technology Solutions, Chennai</b>	June 2003 to Dec 2005
<ul style="list-style-type: none"><li>➤ Analyze, develop and test desktop and web applications using Microsoft technologies.</li><li>➤ Responsible for fixing defects that are raised during integration testing, system testing and helps the user group to carry out user acceptance testing.</li><li>➤ Create tables and stored procedures in SQL server for application development.</li><li>➤ Worked closely with project manager, analysts, designers and test engineers. Provide regular status reports on development progress and issues to the team leads / Project Manager.</li><li>➤ Analyze the existing application code logic, migrate and re-engineer the code based on the proposed new application architecture.</li></ul>		