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## Skill Highlights

- Scrum Master
- Project Management
- Team/People Management
- Delivery Management
- Requirements Gathering
- Decision Maker

## Technical Skills

- Mainframe (COBOL, JCL, IDMS, DB2, IMS DB/DC, VSAM, ADSO, CICS, etc.)
- Oracle, PL/SQL, Informatica Power Center
- EDI ANSI and EDIFACT Standards 837, 834, 270, 271, 276, 277, 850, 810, 830, 855, 856, etc. transactions for Manufacturing and Healthcare domains
- DevOps – Dockers, Kubernetes, GitHub, CI/CD
- AWS – Core Services viz; EC2, Elastic Beanstalk, VPC, S3, RDS, Lambda, SNS, SQS, ELB, Aurora, Redshift, DynamoDB
- Big Data Hadoop & ecosystem – HDFS, Apache Pig, Hive, Sqoop, MapReduce, HBase, Zookeeper, Flume & Spark
- Data Science/Machine Learning – Supervised & Unsupervised Algorithms using R and the various packages in R, ShinyR package
- Data Viz tool – Tableau
- RPA – Blue Prism, UiPath & Automation Anywhere
- Agile Product Lifecycle tool – Jira
- Others – Lean & Six Sigma
- Methodologies – Agile-Scrum, Kanban & SAFe, Waterfall, Hybrid (Waterfall & Agile)
- Domains - BFSI, Manufacturing – Automotive and Healthcare
- Strong mainframe programming/development and testing skills

## Soft Skills

Team Player, Strong Interpersonal, Analytical & Problem-Solving, Dedicated result-oriented approach, Good verbal & written communication, Planning & Organizational, Ability to learn new tasks quickly and Optimistic & Hardworking, Service-focused

## Languages

English – C2  
Hindi – C2  
Telugu – C2  
Marathi – C2

## Certifications

PMP, SAFe 5 Agilist, CSM, CSPO, ITIL v3 Foundation, Lean 6 Sigma Green Belt, DB2 UDB v8.1 Family Fundamentals

## Education (2001-2005)

Bachelor of Engineering (B.E.) in Computer Engineering, University of Mumbai, India

## PROFILE SUMMARY

- Accomplished servant-leader capable of delivering large-scale software and development projects on time and on budget by effectively collaborating, facilitating, leading, and coaching multiple Scrum teams
- Over 15 years of IT experience specialized into Project Management, Consulting, Solution Design, Product and Application Development, Enhancement, Maintenance and Production Support
- Experienced in project estimations, project planning, schedule development, resource management, project progress monitoring, delivery, and status reporting
- Extensively worked in delivering and implementing the projects as per scheduled deadlines, extending post-implementation and maintenance support to the technical support team and client
- Proficient in mapping business requirements, database/application design, development, integration, Unit Testing & Integration Testing, and production deployment and warranty support
- Expertise in interfacing with clients, suggesting viable software solutions and cultivating relations with them, managing multiple stake holder
- Overseas experience in US and Mexico in Onsite-Offshore model

## Key Result Areas

- Played a major role in project for improving processes, quality & delivery by driving various continuous improvement initiatives
- Successfully delivered over 30 projects worth over a million each in revenue
- Facilitated multiple Scrum teams at offshore including the scrum ceremonies
- Competent to work on complex programming and analysis projects with limited direction
- Providing project management, programming, and systems leadership, guidance, and assistance to other team members
- Acted as liaison between business and IT teams to refine the product and incorporate features based on market demands
- Applied Agile methods and processes to promote a disciplined and transparent project management process
- Planned and implemented the smooth transition of different projects from onshore to offshore for Citi Conversions, Application Support projects
- Involved in implementing defect and incident reduction techniques by introducing various techniques, checklists and peer-reviews and managed to reduce it by 40%
- Successfully automated the Physical Inventory process by reducing the manual intervention by 80% and achieved the award for the same
- Identified the errors and implemented solutions to correct the billing modules; saved >\$0.5 million to the business per year
- Provided and implemented a decoupling solution on legacy system to migrate the manufacturing plants from mainframe to SAP
- Authored and persuasively presented proposal to executive team, and directed initiative for a major program projected to save \$20M per year
- Assisted team with making appropriate commitments through story selection, sizing and task definition and participated proactively in developing and maintaining team standards, tools and best practices reducing development time by 30%
- Enact change and continuous improvement increasing the productivity of Scrum teams by 16% and the quality of deliverables by 22%
- Successfully converted all 5 Citi portfolios and other portfolios (>24) to GE PMS system; deals worth of billions of dollars
- Nearshore coordinator for 2 years at TCS Guadalajara, Mexico; for converting all 5 Citi portfolios

## WORK EXPERIENCE

### Team Lead/Scrum Master, Legato Health Technologies LLP, Bangalore, IN -

Feb'19 – Till Date

- Engage as offshore Project Delivery Lead and conducting Scrum ceremonies to track and deliver the projects
- Facilitated prioritization discussions between IT and executive leadership to ensure alignment of company's IT investments
- Manage the lifecycle of code development, from ideation to sprints to deployment
- Partnering and supporting the Product Owner to create and maintain an effective Product Backlog
- Having weekly status call with clients and discuss on progress, risks, issues etc. and finalize the action items to ensure project is on track
- Empowering teams to self-organize and grow cross-functionally
- Track and communicate team velocity and sprint/release progress
- Translating features into user stories within the team's backlog while managing, ranking, and prioritizing the backlog to reflect stakeholder's requirement
- Assisted team with making appropriate commitments through story selection, sizing, and task definition

### Senior Consultant, Deloitte Consulting US-India Pvt Ltd, Bangalore, IN

Oct'17 – Feb'19

- Accountable for driving the team for end-to-end delivery of projects involving planning, task allocation, monitoring and control tasks, and status reporting
- Ensuring successful delivery of projects through effective project management to ensure attainment of all deliverables in terms of time, price & quality
- Help in maintaining the solution vision, roadmap, and backlog of work through the project's life cycle
- Organized and facilitated sprint planning, daily stand-up meetings, reviews, retrospectives, release planning, demos
- Guiding the Development Team and the Product Owner to adhere to Scrum practices and rules
- Collaborated with teams to discover and deliver the best solution to the market presented by the product team lead and the business

### Senior Software Engineer – IT, ACS Global Tech Solutions Pvt Ltd, Bengaluru, IN

Feb'17 – Sep'17

- As a Scrum Master guide the Development Team and the Product Owner to adhere to Scrum practices and rules
- Support team to provide transparency on Sprint progress through JIRA Dashboards
- Partner and support the Product Owner to create and maintain an effective Product Backlog
- Provide regular status on the project progress and execution to project manager
- Rendering technical assistance for analysis, design, and reviews of code & documents

### Senior Software Engineer, Mindteck India Ltd, Bengaluru, IN

Jul'16 – Feb'17

- Optimizing and testing the mainframe batch jobs and cycles
- Handle any schedule deviations and arrive at the mitigation plans for the deviation and implement the same
- To ensure that the team productivity is always maintained at an acceptable level
- Communicate with other management, engineers, product managers and support specialists on product issues

### Senior Consultant, Capgemini India Pvt Ltd, Mumbai, IN & Chicago and Detroit, USA

Apr'11 – Apr'16

- Facilitating requirements gathering, initial design, and coming up with estimations
- Creating Technical Design documents from Functional Design documents
- Responsible for coordinating and running the Annual Manufacturing Costing, Physical Inventory, NAFTA, and Legacy Application Management Audits with business
- Responsible for all aspects of the Systems Development Life Cycle and responsible for both ongoing support and new development projects
- Doing Production Support by monitoring & fixing jobs

### IT Analyst, Tata Consultancy Services Ltd, Mumbai, IN & Guadalajara, MX

Feb'06 – Apr'11

- Involved in doing the functional analysis of mainframe batch cycle and preparing the high-level functional and technical design documents
- Submitting batch jobs in Unix and testing them in the new test and quality environments
- Functional testing of online screens in new Re-hosted environment and logging the defects
- Running the Conversion process to load the data into GE mainframe system
- Develop and review high-level and low-level designs, code, test plans, and test cases