**Devarajulu Naidu. G Phone : +91 – 79890 37991**

Project Manager **E-mail : naidudevapm@gmail.com**

**15+ years** ( **Including Overseas Experience – Japan, USA, Denmark and UAE** ) of experience in the Information Technology industry, coupled with extensive experience in managing client relations. Involved in several successful mission critical projects spanning across multiple domains. Proven track record of delivering large-scale, mission-critical projects on time using leading-edge technologies to solve the critical business problems.

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| --- | --- |
| * C++ * C * .NET * Oracle, Sybase, SQL-Server * Unix, Linux, Mac, Windows * Java, Perl, API Integration * Manual Testing * Mobile Applications Development | * Project Management * Release Management * Planning and Schedule * Risks/Issues Management * People Management * Escalation Management * Configuration Management |

* **Worked as a Project Manager in Wissen from Sept 2019 to Nov 2019**
* **Worked as a Technical Project Manager in Quantela from April 2019 to June 2019**
* **Worked as a Project Manager in Tokyo – Japan for Accel Frontline from June 2018 to Nov 2018**
* **Worked as a Project Manager in Redmond - USA for GAVS from May 2017 to Sept 2017.**
* **Have got valid B1 visa till November – 2022.**
* Strong **Technical Expertise** in multiple Platforms (OS), Languages, Databases, Framework and Tools (Design, Development, Web, NMS). Worked extensively on Microsoft technologies specializing on Azure cloud environment exclusively with different API integrations with vital hands-on exposure in handling the larger transformational initiatives, including re-engineering and re-factoring the on-going systems.
* Experience in **Project Management** involving Initiation, Requirement Finalization, Project Scoping, Planning (Estimation, Scheduling & Milestones), Quality & KPI, Risk management, Communication between project stakeholders, Execution Control and Delivery within agreed timeline and designed quality
* Proficient in all phases of **Development Life Cycle** including Requirement Elicitation/Analysis, Functional Specification development, Solution Design, Test Planning, Development, Testing & Integration, Implementation and Support
* A competent **Team Leader** in driving the team to performance excellence through knowledge transfer, skill upgrade, feedback, motivation and mentoring
* Cohesive **Team Player** with fast learning curve, analytical, problem solving, planning, communication & interpersonal skills

**Experience in Wissen (Sept 2019 – Nov 2019)**

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**• Client : MasterCard**

**• Project : Open Banking**

**• Role : Project Manager**

**• Description :**

Open Banking is a brand new, secure way for consumers including small businesses to share information, allowing new and existing companies to offer super-fast payment methods and innovative banking products. Open Banking is intended to make it easier for companies to offer different and innovative services, while giving consumers more choice and more control over their money and financial information. All of this will be achieved by requiring banks and building societies to make certain information accessible to other approved companies in a standardized, straightforward and secure way only ever with your explicit consent.

MasterCard is developing a suite of open banking applications and services, focused around helping financial institutions and 3rd party providers make the most of payment Services Directive. MasterCard’s Open Banking solutions will strengthen the new ecosystem by helping participants offer smooth end user experiences, reduce costs, improve operating performance, and enhance revenues, allowing them to thrive in the Open Banking world.

Open Banking is a system that provides a user with a network of financial institutions’ data through the use of application programming interfaces (APIs). The Open Banking standard defines how financial data should be created, shared and accessed. By relying on networks instead of centralization, open banking helps financial services customers to securely share their financial data with other financial institutions. Benefits include more easily transferring funds and comparing product offerings to create a banking experience that best meets each user’s needs in the most cost effective way. MasterCard’s Open Banking solutions will strengthen the new ecosystem by helping participants offer smooth end user experiences, reduce costs, improve operating performance, and enhance revenues, allowing them to thrive in the Open Banking world.

• **Environment:** .NET, CSS, Java, HTML, API integration, XML, JSON, Oracle, Linux, Windows, Azure.

**Roles & Responsibilities:**

• I have handled the complete project management.

• I have handled the Project planning, estimation and execution by monitoring/mentoring the team members.

• Involved in providing engineering solutions and creating wireframes.

• SPOC for all project activities.

• Alert Management - Handling the alerts and properly follow-ups with respective teams until the issue resolved.

• Maintain the status of the current Inventory

• Performing configuration changes with change request process according to the requirement

• Software upgrades and patch management

• Proactive monitoring and incident reduction

• Various operational tasks with the help of SOPs

**Experience in Quantela (April 2019 – June 2019)**

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**• Client : Cisco**

**• Project : Smart City Projects ( ICCC )**

**• Role : Technical Project Manager**

**• Description :**

The Smart Cities Mission of Government of India is to promote cities that provide core infrastructure and give a decent quality of life to its residents. The Smart City Challenge required cities to develop a proposal for the development of city in two components, Area based development (developing a specific area in the city) and Pan City initiative. As part of Pan-City ICT based solution, one of the important projects is Implementation of Command Control and Communication Centre. The objective is to make Safe and Smart City, to increase the capability of municipal governance, to improve the quality of city transport service and the overall quality of life of citizen.

Providing Pan City ICT solutions with integrated services and unified command and control systems for real-time data collection & analysis with two-way communication to mitigate and respond to any incident pertaining to crime, safety & security, address issues related to mobility, healthcare, environment, and infrastructure availability through proactive monitoring and timely response. Strive to serve as a test bed for smart city initiatives that is constantly informed by the changes happening in its environment, where data collected through various technologies, sensors etc. can be used to deduce policy changes, future developments etc. that the city will need for sustainable growth. Provide an interactive city collaboration platform to citizens to access existing Meeseva, Meekosam, Puraseva etc.

• **Environment:** .NET, CSS, API Integrations, HTML, XML, JSON, Oracle, Linux, Windows

**Roles & Responsibilities:**

* I have handled the complete project management.
* Worked at onsite with MIS team along with Cisco team.
* I have handled the Project planning, estimation and execution from onsite by monitoring/mentoring the team members.
* Involved in providing engineering solutions and creating wire frames.
* SPOC for all project activities.
* Worked with CTO, pre-sales teams for planning and estimation.
* Involved in peer-review and mentoring scrum teams.
* Monitored integration and performance tuning activities.

**Experience in Accel Frontline (June 2018 – Nov 2018)**

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**• Client : CAC**

**• Project : NSIT EXE**

**• Role : Project Manager**

**• Location : Tokyo – Japan**

**• Description :**

NSIT EXE is an automation product that facilitates the automobile industry in processing the captured face images by pixel wise during the vehicle driving and the date transmission will happen in a configured time intervals and analysis of the processed images is also configurable. It will work as a self decision supporting system, which will compare the processed images with the original image of the person, who is driving the vehicle, with which the person moods, physical and mental condition etc., can be derived so as to proceed further for safety measures. This diagnostic and prognostic service integrates and the analysis of this data to determine the status of the driver current and future conditions.

**Environment:** .NET, C++, Java/J2EE, API Integrations, Oracle, Linux, Windows

**Roles & Responsibilities:**

* I have handled the complete project management.
* Worked at onsite with core team along with offshore team.
* I have handled the Project planning, estimation and execution from onsite by monitoring/mentoring the offshore team members.
* Involved in providing engineering solutions and creating wire frames for UX/UI teams
* SPOC for all activities at onsite, Tokyo - Japan.
* Worked with Program Manager for planning and estimation.
* Involved in peer-review and mentoring scrum teams.
* Monitored integration and performance tuning activities.

**Experience in Gavs (May 2017 – Sept 2017)**

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**• Client : Boeing**

**• Project : AHM (Airplane Health Management)**

**• Role : Project Manager**

**• Location : Renton, WA – USA**

**• Description :**

Airplane Health Management (“AHM”) is a Boeing service that applies advances in data processing, transmission, and analysis to reduce the costs of operating commercial airline fleets. This diagnostic and prognostic service integrates remote collection, monitoring, and analysis of airplane data to determine the status of an airplane's current and future service needs. It converts existing airplane data into information useful for making operational and fix/fly decisions. This AHM is been hosted to Azure cloud environment successfully.

• **Environment:** .NET, C++, Java/J2EE, API Integrations, Oracle, Chef, Jenkin, Unix, Windows, Azure.

**Roles & Responsibilities:**

* As part of Application Development Unit (ADU), I was reporting to the Senior Delivery Manager at offshore and client Manager at onsite (Renton, WA – USA).
* I have handled the complete project management for Boeing AHM application.
* Handled the execution in accordance with the Task Order given and co-ordination with presales team.
* Worked at onsite a with Boeing AHM core team long with Boeing Project Manager.
* I have handled the Project planning, estimation and execution from onsite by monitoring/mentoring the offshore team members.
* Involved in providing engineering solutions and creating wire frames for UX/UI teams
* Involved in technology stack discussions with Product owner.
* SPOC for all technical activities.
* Worked with Program Manager for planning and estimation.
* Involved in peer-review and mentoring scrum teams.
* Monitored integration and performance tuning activities.

**Experience as a freelancer – Project Manager (July 2013 - April 2017)**

**• Client : UHC**

**• Project : Fortuna**

**• Role : Project Manager**

**• Description :** Fortuna is a an advanced web based application on legacy NextGen, where the Member, Provider, Agents can manage their business transactions w.r.t their requirements with Medicaid, Medicare and commercial health plans with UHC.

**• Environment:** .NET, C++, Java/J2EE, SQL-Server, Unix, Windows

**Experience in Nittany Technologies (April 2012 – June 2013)**

**• Client : UHC**

**• Project : NextGen**

**• Role : Project Manager**

**• Location : FL – USA**

**• Description :** NextGen is a web based application, where the Member, Provider, Agents can manage their business transactions w.r.t their requirements. First, they need to get the user id and password to register with UHC website. Then the registered member data is compared with the Info-crossing database through the web service. The validated data is sent to CMS to get them enrolled. Once the validated member is enrolled, his/her health status is monitored through the claim’s module. Depending on the monitored status, the member can be registered for the utilization management process to avoid the expensive cost reduction for UHC. The agent, who brings the member in to the system will get the commission based on the plan get enrolled and this is handled through the agent module. The provider module is extensively used to track the network and non-network provider for reimbursement based on the contract. The compliance module is used to keep track of the complaints by the member to get closed and to serve the member in a better way. The entire application controlled by a centralized admin module.

• **Environment:** .NET, C++, Java/J2EE, API Integrations, SQL-Server, Unix, Windows

**Roles & Responsibilities:**

* Managing the designated project through all relevant stages of the system lifecycle from project initiation through to project closure and review.
* Involved completely in project initiation, project and resource planning, execution, monitoring along with the project status tracking and completing the designated projects with the CRs effectively within the time frame.
* Taking the ownership for the project process and project deliverables including administration of project collaboration tools and document repositories.
* Working with the solution team/client, development team leaders to plan, monitor and track progress of the development team effort with complete work break down structure.
* Effectively partner with technical leads and business analysts to guide development teams to understand the business requirements.
* Working directly with project sponsors and key stakeholders on the applicable deliverables.
* Playing the individual technical leadership role during the project execution to ensure all the alignments with project deadlines.
* Participate with support and services teams at both offshore and onsite during the root cause analysis reviews with the documentation.
* Managing the multiple online & offline projects in parallel at any one time with effective project and resource planning as a single point of contact at offshore for the onsite team.
* Reporting to the senior management and involving in the resource & project planning like MIS reports by organizing and leading the regular status review meetings with all the stake holders.
* Identifying the risks in conjunction with the project team and stakeholders.
* Maintaining the Project Management skills in alignment with industry standards.
* Responsible to close the projects and monitor the ongoing support to the clients.

###### Title                : Diversion Reconciliation

###### Client : UHC

###### Role : Project Manager

**Location : FL – USA**

**Description :**

The purpose of this project is to reconcile the premium amount received through EDI 820 for each member from Medicaid with the expected amount calculated for every month.  The active member from database for the current month is compared and audited with 834a data file received from Medicaid. The other files used are 834d, which is daily status file 834mm which is a monthly magic file through which we receive the transaction result for the enrollment, disenrollment and reinstatement, 834me which is a month end file through which we receive the retro-enrollment and retro-disenrollment transactions. This system is used to categorize the discrepancy for the mismatch payment by Medicaid to the expected, expected but not received, received but not expected.

**Environment:** .NET, C++, Java/J2EE, SQL-Server, UNIX, Windows

**Roles & Responsibilities:**

* Same as above

**Experience in Virtusa (Nov 2010 – Nov 2011)**

**Client : Convergys Corporation**

**Project : RBM ( Rating and Billing Manager )**

**Role : Sr. Consultant – Project Manager**

**Business problem:**

Rating and Billing Manager ( RBM ) can bill any combination of different products and services, regardless of whether they are related. They can be billed on a single, convergent or on separate bills.

The Rating and Billing Manager applications that are used to configure the system –

• Rating and Billing Configuration

• Product Configuration

• Rating and Billing Catalogs

• Catalog Lifecycle

• Billing Catalogs

• Billing Catalog Maintenance

• Rating Catalogs

• Rating Catalog Maintenance

• Products and Pricing Edits Transfer

• Configuration Data Transfer

• Customer Account Maintenance

The Rating and Billing Manager applications that are used to monitor the systems, namely:

• System Monitor

• The Task Master and external schedulers

The Rating and Billing Manager applications that are used in the money management process:

• Payments processing

• Batch Payment Entry

• Automatic payments

• Accounts Receivable

• Debt Escalation Engine

• Dunning Letter Engine

I was actively involved in the Billing module and the module comprises of the below activities-

● The billing process, including billing modes, selective billing, customer hierarchies, and pre-paid/post-paid accounts.

● The billing engine, including bills, bill types, nominal and actual bill dates, override actual bill date, system tidemarks, copy bills, reissue bills, summary statements and hot billing.

● Bill formatting, including internal and external formatting and bill templates

● Bill cancellation, including hot billing and rebilling

● Bill re-issue

● Bill data, including simple tags, display of price per unit in bill data, bill item and source object reference

● Post-billing processing, including the managed file modifier and bill post-processors

● Product charging, granularity of product charging, including billing windows and charge synchronization along with the implications of past, future changes to product details and late payment details

● Other billing considerations, including bill suppression rules, exceptional bills, duplicate events, archiving of bill data, performance issues and delete product with no refund.

**Environment:** C, C++, UNIX, Oracle PL/SQL, PERL

**Project Role:** As a Sr. Consultant I am taking care of the off-shore billing team and I was taking care of the complete project management activities.

**Experience in Covansys – A CSC Company (September 2007 – March 2009)**

Senior Software Engineer - Team Leader

**Client : *SAS***

**Project : *Origin to Destination Revenue Management System (ODRMS)***

**Location : Copenhagen - Denmark**

**Business Problem:**

Supporting the decisions to accept or deny the requests for booking on airline seats by comparing the fare for the request with a minimum acceptable fare predetermined by the system. In order to determine the minimum acceptable fare, the system typically solves an optimization problem that takes as input for the airline’s flight network schedule, fares and forecasted passenger demands for all products available for booking on airline’s flight network and available capacity on each of the airline’s scheduled flights.

**Environment:** C++, C, HP-UX, Oracle, Windows 2003 Server, UML, C#

**Project Role:** Team Leader with the following responsibilities:

. Worked at the client location closely with the onsite team

. Preparing effort estimation, functional/technical specification.

. Troubleshooting the user problems in programming related activities.

. Preparing SDLC/process documentation.

. Involved in testing, preparing test cases and test condition.

. Directly interacting with client manager, business users, change management team.

. Support to user in conducting the UAT and production support.

**Client : Citibank**

**Project : *Bonds And Futures Financial Accounting ( BAFFA )***

**Location : Tokyo - Japan**

**Business Problem:** Enhance the features of the complete financial solutions for Bonds, Futures and ETO which are being bought & sold by Citibank Tokyo in the open market.

**Environment:** C++, C, HP-UX, Sybase ASE 12.5.2, Windows 2003 Server, PVCS, UML

**Project Role:** Team Leader with the following responsibilities:

. Preparing impact analysis, effort estimation, functional/technical specifications.

. Involved enhancement in the back-end and front-end.

. Writing Shell Scripts

. Troubleshooting user problems in programming related activities.

. Preparing SDLC/process documentation.

. Involve testing, preparing test cases & test condition

. Raise a change through Infoman, track the production problem through Virtual Ticket

. Directly interacting with client manager, business users, change management team

. Support to user to conduct UAT and production support.

**Experience in Polaris Software Lab Ltd., *-* (March 2006 to August 2007)** Consultant

**Client : *Citigroup***

**Project 1:**

**Business Problem**: Enhance the Margin Trading capabilities for various derivative products like FX & FX Option trades.

**Environment:** C++, C, Sun Solaris 9, Oracle9i, PVCS, J2EE, UML, Perl

**Project Role:** Consultant with the following responsibilities:

. Involving in all the deliveries and activities at offshore team

. Assist onsite team in the initiatives to increase productivity

**.** Coding with detailed design, testing including all the release processes.

**.** Involved in UAT and Production Support.

**Project 2:**

**Business Problem:** Enhance an interest rate derivative trading and risk management system.

**Environment:** C++, C, UNIX, Sybase ASE-12.5, UML, Perl

**Project Role:** Consultant with the following responsibilities:

. Project Enhancements with detailed analysis along with the testing

. Involved Enhancement in the C++, Sybase, IBM AIX

. Writing Shell Scripts along with UAT and Production Support.

. Troubleshooting user problems in programming related activities.

. Preparing Documentation and in Testing, preparing Test Cases & Test Condition

. Status reporting to clients

**Project 3:**

**Business Problem**: To develop and implement a system that could efficiently manage the commercial disbursement transactions based on electronic instructions received from Corporate Customers.

**Environment:** C++, Java, ASP, SQL – Server, VC++, XML, Perl

**Project Role:** Associate Consultant with the following responsibilities:

* Conceptualize the technical solution from the business requirements
* Project Enhancements with Scripts writing, testing and Production Support
* Status reporting to clients on project progress.

**Experience in India Comnet - (Mar 2005 to Feb 2006)**

Sr. Software Professional

**Client :MetaSolv**

**Project : *Network Inventory Management System (Objectel)***

**Business Problem:** Enhance and automate the process of accurate the inventory management that enables real-time, flow-through network and service provisioning system.

**Environment:** C++, Java, Oracle, ASP, XML, VC++

**Project Role:** Sr. Software Professional with the following responsibilities:

**.** Customizing the product, performing the system, Regression and Sanity testing.

**Experience in Nexxoft - (Jan 2000 to Feb 2005)**

Sr. Software Engineer

**Project 1:**

Business Problem: To develop system to fax messaging over the Internet at a minimal cost to send or to receive the fax through different communication media

Environment: C, C++, Sybase, Windows NT, TCP/IP

Project Role: Sr. Software Engineer with the following responsibilities:

* Coding the application modules
* Performing the Manual Testing and manage the defects
* Assist in implementation

**Project 2:**

Business Problem: Changes to the existing system, which caters the all informational needs of any hospital starting from registration till discharge of the patients.

Environment: C++, SQL-Server, Windows NT

Project Role: Sr. Software Engineer with the following responsibilities:

* Coding the application modules.
* Manage the defects and change requests created as a result of Testing
* Create user documentation

**Project 3:**

Business Problem: To create a prototype that can be used for dealing with the communication between the servers.

Environment: C++, Windows, TCP/IP

Project Role: Software Engineer with the following responsibilities:

* Understand the business requirements
* Develop the prototype
* Code and Unit Test
* Manage the defects and change requests created as a result of Testing

**Project 4:**

Business Problem: To automate the complete process of the shares allotment among four different categories.

Environment: C++, Sybase, Windows

Project Role: Systems Engineer with the following responsibilities:

* Understand the business requirements
* Develop the prototype
* Code and Unit Test
* Manage the defects and change requests created as a result of Testing

**Education**

**. MCA** (**M**asterof **C**omputer **A**pplications) from Sri Venkateswara University, Tirupati.

**Achievements & Certifications**

. I got a ***State Rank*** in S.S.C level Board Examinations

. I got ***State II Rank*** in the Junior level ***Mathematical Olympiad*** held in 1989.

. I got ***82 %*** in the Senior level General Knowledge test conducted by the ***UNO***.