Sayani Roy

Technical Specialist- Salesforce QA

Around 4+ years of experience in Salesforce and extensively involved in Test Planning Creation, developing & executing test cases, reviewing and monitoring progress, test reports, Worked directly with clients as well in the Onsite-Offshore module in Health care ,Telecom ,Energy domains majorly in sales cloud and CPQ applications

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📍 Bangaluru, India

in linkedin.com/in/sayani-r-429967198

SKILLS

- Defect Management
- Salesforce admin
- sales cloud
- salesforce CPQ
- Scrum
- JIRA
- RALLY
- Zephyr
- Confluence
- API testing
- sales process
- Leadership
- MS excel
- MS powerpoint
- ETL testing
- Veeva CRM
- SOQL
- Requirement analysis
- SQL
- Data import wizard
- Leadership
- Azure Devops
- Test data management
- Jira Itrack
- Regression testing
- Postman API

LANGUAGES

English
Full Professional Proficiency

Bengali
Native or Bilingual Proficiency

Hindi
Full Professional Proficiency

INTERESTS

- Painting
- Dance

WORK EXPERIENCE

Technical Specialist-Salesforce QA
AT&T

05/2023 - Present   *Bengaluru*

Achievements/Tasks

- Involved in Requirement analysis to production validation
- Ability to build strong business relationship with internal and external stakeholders.
- Strong verbal, written communication, data presentation skills
- Design test scenarios, test cases, execution and test results
- Estimate user stories and create testcases in jira board
- Can understand logical data models and translate that into QA test scripts
- Follow agile scrum methodology
- Leading regression test cases and presenting the status update to onshore leads
- Experienced in QA testing API-linked external system integrations
- Good knowledge on sales cloud,soql queries, jira,itrack, test management

INTERESTS

Advanture sports

Cooking

Mobile Games

WORK EXPERIENCE

Associate Consultant-Salesforce QA
Infosys

01/2022 - 04/2023   *Bangaluru*

Achievements/Tasks

- Involved in thorough system study using Business System Analysis Report (BSAR) document and User Stories in confluence
- Identifying E2E scenarios, Writing Test Cases for different Methodologies in zephyr
- Involved in all the phases of testing- Requirement analysis, smoke testing, Application testing, Integration testing, End to end testing ,Data migration testing, sanity testing, regression testing, production testing in sales cloud and CPQ applications in telecom and energy domain as a single resource in the team
- Involved in API Testing server logs and postman
- Executing test cases for Smoke, Component, data migration, Integration and System Testing, UAT on Salesforce platform.
- Participating in management activities like- reviewing testcases, helped in explaining requirements, decision making, defect management, test data management
- Preparing UAT Test Data and perform UAT testing. performed UAT defect triage calls
- Involved in logging defects using Defect tracking tool i.e. JIRA. and hosted defect triage calls involving BA, product owners, developers, leads in team
- Participated in regular KT sessions for different modules
- Actively participating in planned meetings in scrum framework in 2 weeks sprint cycle such as daily stand up, sprint planning, effort estimation, sprint retrospective, release go-no go meetings and representing QA point of view.

Application Development Analyst
Accenture

01/2019 - 12/2021   *Chennai*

Achievements/Tasks

- Understanding the application thoroughly with help of Business System Analysis Report (BSAR) document and worked closely with clients/stakeholers
- Identified system scenarios and written test cases for the same on different Org.'s of Salesforce platform in sales cloud, service cloud, veeva crm, cpq applications
- Involved in all the phases of testing from requirement analysis to production
- Reporting periodic test results and accelerating high priority issues immediately to the QA Managers/ onshore leads on regular basis.
- Preparing Test Scenarios & Test Cases including business logic and validations to make sure user story requirements are met and accepted by product owners.
- Preparing RTM to ensure requirement coverage
- Preparing test report and defect report and sent to onshore and offshore leads on regular basis
- Actively involved in logging defects using Defect tracking tools i.e. JIRA, Rally
- Involved in all the scrum meetings.
- Engaged in ETL testing-Written the test scripts based on the SAP to SFDC Migration Mapping sheets Once it is loading from the SAP to Staging are then need to validate the date based on the mappings Prepared the test data by using SQL and SOQL queries, mappings and legacy SAP applications Once loading the data from Tagging to SFDC application, we used to test the functionality and GUI testing

ORGANIZATIONS

Infosys (01/2022 - Present)
Associate consultant

Accenture (01/2019 - 12/2021)
Application development analyst

CERTIFICATES

Salesforce admin

Salesforce app builder

Tosca automation specialist level 1

Tosca automation specialist level 2

Agile testing

API testing foundations

Inbound sales certified

SQL basics

EDUCATION

Sathyabama University
Chennai
08/2014 - 06/2018
Courses
- Programming In C
- PLC and Scada

ACHIEVEMENTS

Star performer - Accenture

Rank holder - EIE department