**Agasya**

**SalesforceDeveloper**

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**Professional Summary:**

* Over **8+** years of diversified IT experience spanning across Business Analysis, Administration, Configuration, Implementation, Development and Support experience.
* **Certified Salesforce Admin and Developer** with 5+ years of Salesforce application development**.**
* Experienced in analyzing business requirements, Entity Relationship diagram and implementing them to Salesforce **custom objects, Junction objects, master-detail, lookup relationships.**
* Proficient with understanding of CRM business processes like **Account, Contact, Opportunity, Lead, Campaign and Case Management.**
* Expert Level understanding of Salesforce.com CRM and its Development Life Cycle.
* Experience in SFDC Configurations/Customizations - as Administrator and Developer.
* Experienced in analyzing business requirements, Entity Relationship diagram and implementing them to Salesforce custom objects, Junction objects, master-detail, lookup relationships
* Designed and delivered the data integration and migration solution. working on B2B and B2c store using WebSphere commerce
* multiple Salesforce Commerce Cloud (Demandware) site builds.
* Worked extensively on various salesforce.com **standard objects** like Accounts, Contacts, opportunities, Products, Price books, Cases, Leads, Campaigns, Reports and Dashboards.
* Experience working with Section 508 of the Rehabilitation Act and the Web Content Accessibility Guidelines (WCAG) 2.0 Level AA to the extent possible
* The **Lightning Console UI** provides an even richer collection of keyboard shortcuts. Make sure that you are using these keyboard shortcuts in your screen reader’s interaction mode or in combination with your screen reader’s passthrough key to avoid conflicts with your screen reader’s default shortcuts.
* Proficient in Case Management using assignment, escalation, workflow rules and actions.
* Hands on experience with Inbound and Outbound Integration of salesforce with external systems by developing custom Apex SOAP, Restful classes for inbound class and written Apex callout for invoking outbound applications.
* Extensive experience of using declarative features like validation rules, workflows, approval process, dynamic approval process, sharing rules automation for satisfying complex business process automations.
* Worked on Salesforce and other web applications, the screen reader must switch modes between navigating pages and interacting with them.
* Some interactive components are wrapped in an application role, which can present usability challenges in NVDA and JAWS.
* Sometimes a screen reader switches to the appropriate mode automatically if it correctly interprets elements on the page.
* Extensive experience working on **Integrations** using **REST and SOAP API**.
* Good experience in working on **Eclipse IDE** with **Force.com** Plug-in for writing business logic in **Apex programming language**.
* Administrator experience in Marketing **Salesforce Cloud** using both **Classic** and **Lightning versions.**
* Experience in APEX, Visual Force, SOQL, SOSL.
* Hands on experience on SalesForce.com developer toolkit (force.com IDE), Triggers, Visual Force Pages,
* Experience on Advanced Java and Java Script.
* Strong experience in implementing salesforce new features like **Process Builder** and performed actions **Creating Records**, posting a **Chatter post, Email Alert, Invoking an Apex Class**.
* Experience in **Veeva CRM** and Veeva Vault Content Management applications.
* Worked on **Chatter** implementation and customization using **Chatter API**.
* Experience in building Visual Force Pages, Visual Force Custom Controllers/ Components, Advanced Search Functionality, Reports, Dashboards, Tabs.
* Developed **Lightning** apps and components to be more interactive to end users.
* Have end to end knowledge on Agile Methodology, worked extensively with Scrum Masters, IM PMs on requirements.
* Extensive experience in building Reports, Dashboards, Analytics Snapshot using Standard and custom Report types for the business users, management for higher visibility AND FSC
* Extensive experience in writing **SOQL, SOSL queries**, relationship queries in **Apex Triggers**, **Controllers** and used Statements and Database methods for performing DML operations.
* Excellent Communication, interpersonal and Project Management skills.
* Performed data analyst roles and used tools**: Apex Data Loader, Informatics, Demand Tools, Import Wizard, Workbench and Excel** for data analysis, **transforming, importing and exporting**.
* Deployed salesforce components from Sandbox to other Sandboxes and Production instances using Force.com Migration tools (Ant based), Change Set and Eclipse IDE.

Interacted with Customers in requirements **gathering, brainstorming sessions, preparing, BRD, Technical** Solution Design (TSD) for Salesforce.com implementations.

* Always been an efficient teamplayer, self-motivated, quick learner and with good trouble-shooting capabilities.

**Technical Skills:**

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| --- | --- |
| **Salesforce Technologies** | Force.com Web Services API, Apex Classes, Apex Trigger, Visual Force, SFDC Eclipse Plug-ins, Force.com IDE for Eclipse, Apex deployment Tools, Force.com Explorer, Data Loader, Salesforce.com customizations like Workflow Rules, Role Hierarchy, Validation Rules, Formulae, Custom objects, Page Layouts, Record Types, Process Builder, Translation Workbench. |
| **Operating Systems** | Windows 98/2000/XP/2003/vista/2007. |
| **Salesforce Tools** | Force.com Eclipse IDE Plug-in, Force.com Explorer, Force.com Data Loader, Excel Connector. |
| **Web Development** | XML, HTML, CSS, Visualforce, JavaScript. |
| **Languages** | C, C++, Java Script, SQL, Apex |
| **Version Control Tools** | VSS, CVS, GIT. |
| **Databases** | Oracle 10g/9i, SQL Server 2008/05/2000, MYSQL. |

**Educational Details:** Bachelor’s in computer science. (Osmania university )

**Professional Experience:**

**Client: Everi, Las Vegas Jan 2020- Till date**

**Role: Salesforce Developer**

**Responsibility:**

* Interacted with business Users to understand the requirement and implemented with best solution possible.
* Created custom coded Reports and Dashboards to better understand the sales funnel.
* Used eclipse Force.com toolkit for creating **Apex Classes** and **Apex Triggers** to develop custom logic and objects.
* Developed **Lightning** apps using **Lightning** Components and made them compatible with salesforce1 mobile app.
* Worked on wealth management and portfolio Management and wealth management In Financial service cloud
* ( FSC)
* Excellent understanding of sales operation of B2B and B2C model
* Strong Experience in Salesforce Lightning components design & designing compact layouts using Apex **triggers,**
* **Page layouts, Visual force pages, workflows** for Mobile platform.
* Experience with Sales Cloud, Service Cloud. Marketing Cloud and Lightning Web Components, a plus.Experience with Salesforce DX, a plus.
* Experienced working with commerce application
* Perform mass update to update data in SFDC using Commerce Cloud (Demandware) Excel spreadsheets using **Apex Data Loader.**
* Primary Duties include contract review and supplier validation for new suppliers wishing to provide services or products to Demandware.
* Worked with assistive technology, such as speech recognition software and screen readers.
* Worked our goal of universal design, Section 508 of the Rehabilitation Act and the Web Content Accessibility Guidelines (WCAG) 2.0 Level AA to the extent possible.
* Salesforce is also aware of the newer WCAG 2.1 Level AA standards, as well as the EU Accessibility Directives.
* eye towards meeting the requirements set forth in WCAG 2.1 Level AA.
* Integration of various channels and Master Agent Distributors and partner’s
* Experienced working with service contracts and push notification field service lighting
* Experience with eco-system solutions (CloudCraze, DemandWare, Steelbrick, Coveo, others), a plus
* Experience working with eCommerce enterprise applications and/or CMS, ERP, CPQ, Portals, SSO, a plus.
* Created Consumer and Partner portals using communities and configuring it for enhanced business perspectives and worked with trigger and Trigger handler frameworks.
* Developed **Custom Objects, Custom Reports** and configured the **Analytic Snapshots** to dump the data on regular basis for the sales performance and lead generation statistics.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Built Apex Classes implementing **SOSL & SOQL** statements within **Eclipse** to manage interaction with the database.
* SAML to grant user access to training, cases, communities and opportunities.
* Worked on various salesforce.com standard objects like Campaigns, Leads, Accounts, Contacts, Opportunity, Forecast, Cases, Reports and Dashboards.
* Developed custom Business logic using **Apex Classes, Visual force** pages and **Lightning**components. Used Visual force components like Page Block, Command Buttons, Action support, Action Function.
* Created **Custom objects, custom fields, Picklist, role based page layouts, Workflow Alerts** and **Actions**, and **Approval Workflow, Validation Rules, Approval Processes, custom Tabs, custom reports, report folders, report extractions** to various formats, design of **VisualforcePages, Snapshots, Dashboards**, and **Email generation** according to application requirements.
* Worked with various Salesforce.com objects like **Accounts, Contacts, Leads, Campaigns, Reports, and Dashboards.**
* Developed Visual Force pages to change the entire look and feel, tabs and views of the **Salesforce.com UI** in accordance with the company requirements.
* Developed **lightning web** components and Aura Components **Lightning** apps to provide better and more interactive interfaces to end users, which help in sales enhancements.
* Worked on the different requirements from user on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Experiences with Services reports and service field lighting
* Display image text alternatives to access information provided by important images.
* Override our CSS for these classes: assistive Text, zen-assistiveText. Then set your browser settings according to your preferences
* Created various Profiles, Roles, and Page Layouts and configured the Permissions based on the Organization hierarchy requirements. Hands on experience on using languages like HTML, DHTML, HTML5 in attaching page content like data, images and videos.
* Developed the UI component architecture and API for application integration framework using Angular.JS.
* Developed Lightning Component Framework and built Lightning component using aura framework.
* Created custom objects and custom fields in Lightning experience.
* Developed **Apex Classes, Controller Classes** and **Apex Triggers** for various functional needs in the application.
* Tested apps by appending multiple components to a **Lightning** Application thereby deployed Applications from **Sandbox** to Production.
* Maintenance of installed Managed Packages in Lightning using Apex.
* Developed various **Custom Objects, Tabs, Components** and **Visualforce Pages**.
* Worked extensively on managing Products, Price Lists, and Categories, Price rules, Constraint rules and defining Product Visibility for Apttus CPQ package.
* SAML to grant user access to training, cases, communities and opportunities.
* Worked on various salesforce.com standard objects like Campaigns, Leads, Accounts, Contacts, Opportunity, Forecast, Cases, Reports and Dashboards.
* Managing the end-to-end technical delivery for multiple Salesforce, Veeva, and Siebel and custom applications
* Worked on Veeva including System Configuration, to make business processes social, to collaborate in real-time from anywhere, with Chatter.
* Maintained **user roles, security, profiles**, and **workflow rules** wherever necessary.
* Interacted with the Salesforce.com premium tech support team on a regular basis.

**Environment:** Lightning, Apex Language, visualforce Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Sandbox data loading, Eclipse IDE Plug-in, Windows XP.

**Client: Center for sustainable Energy, San Diego Sep 2019- Dec 2019**

**Role: Salesforce Lightning developer**

**Responsibility:**

* Strong Experience in Salesforce Lightning components design & designing compact layouts using Apex **triggers,**

**Page layouts, Visual force pages, workflows** for Mobile platform.

* Created Consumer and Partner portals using communities and configuring it for enhanced business perspectives and worked with trigger and Trigger handler frameworks.
* Developed **Custom Objects, Custom Reports** and configured the **Analytic Snapshots** to dump the data on regular basis for the sales performance and lead generation statistics.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Built Apex Classes implementing **SOSL & SOQL** statements within **Eclipse** to manage interaction with the database.
* SAML to grant user access to training, cases, communities and opportunities.
* Worked on various salesforce.com standard objects like Campaigns, Leads, Accounts, Contacts, Opportunity, Forecast, Cases, Reports and Dashboards.
* Developed custom Business logic using **Apex Classes, Visual force** pages and **Lightning**components. Used Visual force components like Page Block, Command Buttons, Action support, Action Function.
* Created **Custom objects, custom fields, Picklist, role based page layouts, Workflow Alerts** and **Actions**, and **Approval Workflow, Validation Rules, Approval Processes, custom Tabs, custom reports, report folders, report extractions** to various formats, design of **VisualforcePages, Snapshots, Dashboards**, and **Email generation** according to application requirements.
* Worked with various Salesforce.com objects like **Accounts, Contacts, Leads, Campaigns, Reports, and Dashboards.**
* Developed Visual Force pages to change the entire look and feel, tabs and views of the **Salesforce.com UI** in accordance with the company requirements.
* Developed **lightning web** components and Aura Components **Lightning** apps to provide better and more interactive interfaces to end users, which help in sales enhancements.
* Worked on the different requirements from user on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Created various Profiles, Roles, and Page Layouts and configured the Permissions based on the Organization hierarchy requirements. Hands on experience on using languages like HTML, DHTML, HTML5 in attaching page content like data, images and videos.
* Developed the UI component architecture and API for application integration framework using Angular.JS.
* Developed Lightning Component Framework and built Lightning component using aura framework.
* Created custom objects and custom fields in Lightning experience.
* Developed **Apex Classes, Controller Classes** and **Apex Triggers** for various functional needs in the application.
* Tested apps by appending multiple components to a **Lightning** Application thereby deployed Applications from **Sandbox** to Production.
* Maintenance of installed Managed Packages in Lightning using Apex.
* Developed various **Custom Objects, Tabs, Components** and **Visualforce Pages**.
* Developed and configured various **Custom Reports** and **Report Folders** for different user profiles based on the need in the organization.
* Managing the end-to-end technical delivery for multiple Salesforce, Veeva, and Siebel and custom applications
* We have provided solutions and support for Single sign on SSO, ensuring compliance with international security standards like SAML 2.0.
* Worked extensively on managing Products, Price Lists, and Categories, Price rules, Constraint rules and defining Product Visibility for Apttus CPQ package.
* SAML to grant user access to training, cases, communities and opportunities.
* Worked on various salesforce.com standard objects like Campaigns, Leads, Accounts, Contacts, Opportunity, Forecast, Cases, Reports and Dashboards.
* Maintained **user roles, security, profiles**, and **workflow rules** wherever necessary.
* Interacted with the Salesforce.com premium tech support team on a regular basis.

**Environment:** Lightning, Apex Language, Visualforce Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Sandbox data loading, Eclipse IDE Plug-in, Windows XP.

**Client: Edward Jones, St. Louis, Missouri, May 2017- Sep2019**

**Role: Salesforce Lightning Developer**

**Responsibility:**

* Interacted with business Users to understand the requirement and implemented with best solution possible.
* Created custom coded Reports and Dashboards to better understand the sales funnel.
* Used eclipse Force.com toolkit for creating **Apex Classes** and **Apex Triggers** to develop custom logic and objects.
* Developed **Lightning** apps using **Lightning** Components and made them compatible with salesforce1 mobile app.
* Worked on wealth management and portfolio Management and wealth management In Financial service cloud

( FSC)

* Strong Experience in Salesforce Lightning components design & designing compact layouts using Apex **triggers,**

**Page layouts, Visual force pages, workflows** for Mobile platform.

* Created Consumer and Partner portals using communities and configuring it for enhanced business perspectives and worked with trigger and Trigger handler frameworks.
* Experienced with Salesforce field services lighting integrates with third party apps systems and data across system
* Developed **Custom Objects, Custom Reports** and configured the **Analytic Snapshots** to dump the data on regular basis for the sales performance and lead generation statistics.
* Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
* Execute full life cycle of Commerce Cloud (Demandware) site implementations as well as existing site maintenance and enhancements.
* Worked with business analysis and solution architecture touching upon enterprise class solution stacks of including Liferay Portal, Alfresco CMS, JBoss, Drupal, Adobe CQ, Magento, MongoDB, Mulesoft, Magento, Demandware, and Pentaho BI.
* Built Apex Classes implementing **SOSL & SOQL** statements within **Eclipse** to manage interaction with the database.
* SAML to grant user access to training, cases, communities and opportunities.
* Worked on various salesforce.com standard objects like Campaigns, Leads, Accounts, Contacts, Opportunity, Forecast, Cases, Reports and Dashboards.
* Developed custom Business logic using **Apex Classes, Visual force** pages and **Lightning** components. Used Visual force components like Page Block, Command Buttons, Action support, Action Function.
* Created **Custom objects, custom fields, Picklist, role based page layouts, Workflow Alerts** and **Actions**, and **Approval Workflow, Validation Rules, Approval Processes, custom Tabs, custom reports, report folders, report extractions** to various formats, design of **VisualforcePages, Snapshots, Dashboards**, and **Email generation** according to application requirements.
* Worked with various Salesforce.com objects like **Accounts, Contacts, Leads, Campaigns, Reports, and Dashboards.**
* Developed Visual Force pages to change the entire look and feel, tabs and views of the **Salesforce.com UI** in accordance with the company requirements.
* Developed **lightning web** components and Aura Components **Lightning** apps to provide better and more interactive interfaces to end users, which help in sales enhancements.
* Worked on the different requirements from user on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Worked with Authorization and crew scheduling in (FSL )Field service lighting
* Created various Profiles, Roles, and Page Layouts and configured the Permissions based on the Organization hierarchy requirements. Hands on experience on using languages like HTML, DHTML, HTML5 in attaching page content like data, images and videos.
* Developed the UI component architecture and API for application integration framework using Angular.JS.
* Developed Lightning Component Framework and built Lightning component using aura framework.
* Created custom objects and custom fields in Lightning experience.
* Developed **Apex Classes, Controller Classes** and **Apex Triggers** for various functional needs in the application.
* Tested apps by appending multiple components to a **Lightning** Application thereby deployed Applications from **Sandbox** to Production.
* Maintenance of installed Managed Packages in Lightning using Apex.
* Developed various **Custom Objects, Tabs, Components** and **Visualforce Pages**.
* Developed and configured various **Custom Reports** and **Report Folders** for different user profiles based on the need in the organization.
* Managing the end-to-end technical delivery for multiple Salesforce, Veeva, and Siebel and custom applications
* We have provided solutions and support for Single sign on SSO, ensuring compliance with international security standards like SAML 2.0.
* Worked extensively on managing Products, Price Lists, and Categories, Price rules, Constraint rules and defining Product Visibility for Apttus CPQ package.
* SAML to grant user access to training, cases, communities and opportunities.
* Worked on various salesforce.com standard objects like Campaigns, Leads, Accounts, Contacts, Opportunity, Forecast, Cases, Reports and Dashboards.
* Managing the end-to-end technical delivery for multiple Salesforce, Veeva, and Siebel and custom applications

Worked on Veeva including System Configuration, to make business processes social, to collaborate in real-time from anywhere, with Chatter.

* Maintained **user roles, security, profiles**, and **workflow rules** wherever necessary.
* Interacted with the Salesforce.com premium tech support team on a regular basis.

**Environment:** Lightning, Apex Language, Visualforce Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Sandbox data loading, Eclipse IDE Plug-in, Windows XP.

**Client: Ryder, Miami, FL Dec‘15 – Apr’17**

**Role: Salesforce Developer /Admin**

**Responsibilities:**

* Worked as enhanced team member and performed the roles of **Salesforce.com Administrator** and **Developer** in the organization.
* Experience working with **SOAP/REST and Chatter APIs.**
* Created various **Visualforce Components, Custom JavaScript Buttons and Field sets.**
* Developed custom Business logic using **Apex Classes, Visual force pages and Lightning components**. Used Visual force components like **Page Block, Command Buttons, Action support, Action Function**.
* Expertise working on **Visualforce pages**, **HTML**, **CSS**, **Java Script** and **jQuery**.
* Developed custom Business logic using Apex Classes, Visual force pages and Lightning components.
* Enhanced the existing salesforce applications following **industry’s best standards.**
* Designed, developed, and deployed **Apex Classes, Controller Classes, Extensions and Apex triggers, API integration** for various functional needs in the application using the Eclipse IDE.
* Experience working on Salesforce Portals and Communities, **Migration of Portals to Communities.**
* Developed various **Custom Objects, Formula fields, Master-Detail, Lookup relationships, Tabs, validation rules.**
* Implemented **CPQ** solution using **Apttus CPQ**& Contract Management (CLM) for various customers in industries.
* Configured and bulk data load of Products, Price Lists and Price List Items by using workbench and also validating the security products from Apttus CPQ to CSP application.
* Followed/Participated / Conducted **Code Review Sessions.**
* Created various **Profiles, Roles, and Page Layouts and** Configured the permissions based on the organization hierarchy requirements.
* Designed and deployed **Custom tabs**, **validation rules, Approval Processes**an**d Auto-Response**for automating business logic.
* Configured the Contract management and revenue management with using of Apttus CPQ.
* Created relationships among objects using **Lookup** and **Master-detail** relationships.
* Created various **Profiles**,**Roles**,**Page Layouts, and Record Types** and configured the **Permissions** based on the Organization hierarchy requirements.
* Hands on experience on Salesforce **Lightning** for Customizing Reports and Dashboards for business use.
* Created **Workflow rules**and defined related **tasks, email alerts,**and **field updates.**
* Created **email templates** and **Inbound/outbound emails** using Visual Force for clients and customers.
* Implementation of **Data Loader** for loading the data.
* Worked on Apttus Advanced Workflow approvals, Apttus order management, created agreement wizards, validation rules and contract templates.
* Implemented **Data Loader** through the Command Line Interface to extract the data from database.
* Configured Chatter for the Users in the Organization for collaboration.
* Created Email templates in **Text, HTML** and visual Force necessary for the application.
* Developed business documents for Salesforce.com **Custom objects**.
* Implemented Wave analytics and designed Wave dashboards, lenses, and datasets.
* Experience in Veeva integration on Salesforce/Force.com Platform
* Worked on various Sales force/Veeva integrations with Oracle and other third-party systems to support Order Management module.
* Involved in Service cloud and Sales cloud for Implementation/Customization.
* Coordinated with QA team to fix the defects.
* Quoting - Worked on Apttus CPQ product setup, pricing setup and integration with Salesforce objects to bring existing custom functionality in parity. I also worked on DocuSign for Quote approvals.
* Worked on **Apttus** Advanced Workflow approvals, **Apttus** order management, created agreement wizards, validation rules and contract templates.
* Created user Roles and Profiles, Security Controls and Sharing Settings, Permission Sets.
* Managed users, hierarchical roles, profiles, security controls and territory management.
* Defined Lookup and Master-Detail relationships on the standard and custom objects.

**Environment:** Salesforce.com, Apttus CPQ, Apex Language, Visual Force (Pages, Component & Controllers), Custom Objects, Page Layouts, Force.com IDE, Sandbox data loading, Security Controls, Eclipse IDE Plug-in, Reports, SOQL&SOSL Dashboards, Sandbox, Windows XP.

**Client: TD Bank, Cherry Hill, NJ Jan’14 – Nov‘15**

**Role: Salesforce.com Developer**

**Responsibilities:**

* Worked as enhancement team member and performed the roles of **Salesforce.com Administrator** and **Developer** in the organization.
* Worked on both Salesforce.com Custom and Standard Objects including **Accounts, Leads,Opportunities,Cases**, **Reports, Dashboards** and **Activities.**
* Designed, developed, and deployed Apex **Classes, Controller Classes, Extensions** and **Apex triggers**, API integration for various functional needs in the application using the Eclipse IDE.
* Expertise working on **Visualforce pages**, **HTML**, **CSS**, **JavaScript** and **jQuery**.
* Developed various **Custom Objects, Formula fields, Master-Detail, Lookup relationships, Tabs, validation rules.**
* Expert in Salesforce Sales and Service cloud implementation.
* Created various **Profiles, Roles, Page Layouts and** Configured the permissions based on the organization hierarchy requirements.
* Designed and deployed **Custom tabs**, **validation rules, Approval Processes**an**d Auto-Response**for automating business logic.
* Managed and deployed Salesforce.com CRM solution to multiple departments within the organization.
* Implemented Development tasks by using Batch Apex, Apex Classes, Visualforce Pages, Triggers, SOQL and SOSL.
* Developed Cascading Style Sheets**(CSS)**for creating effects in **Visual force pages.**
* Created **Workflow rules**and defined related **tasks, email alerts,**and **field updates.**
* Implemented Pick lists, Dependent Pick lists, lookups, Master detail relationships, validation and formula fields to the custom objects**.**
* Created **email templates** and **Inbound/outbound emails** using Visual Force for clients and customers.
* Experience working on salesforce **Sites**.
* Created mash up between Sales force CRM and Gmail through Force.com AppExchange's Email integration engine.
* Worked with the Business group for requirement gathering throughout the planning and implementation. Coordinate with business analysts for the issues requiring business analyst help.
* Worked on Veeva including System Configuration, to make business processes social, to collaborate in real-time from anywhere, with Chatter.
* Created Consumer and Partner portals using communities and configuring it for enhanced business perspectives and worked with trigger and Trigger handler frameworks.
* Created various Profiles, Roles, and Page Layouts and configured the Permissions based on the Organization hierarchy requirements. Hands on experience on using languages like HTML, DHTML, HTML5 in attaching page content like data, images and videos.
* Developed the UI component architecture and API for application integration framework using Angular.JS.
* Implemented Wave analytics and designed Wave dashboards, lenses and datasets.
* Enhanced **SOQL queries** and **Classes** without hitting the governer limits.
* Administrated and monitored the company’s Salesforce CRM applications.
* Developed Apex classes on Force.com platform to customize application according to functional needs.
* Developed Visualforce Pages to customize the view and functionality of the Knowledge Articles.
* Developed Workflow Rules, Time-Dependent Workflow Actions, Email Alerts and Field Updates.
* Developed client-specific solutions on the Force.com platform using Apex, Visualforce, Process Builder and Visual Flows.
* Performs new release evaluations with Business Owner & manages new functionality rollouts.
* Identified and resolved problems, which may impact projects by monitoring progress and project status.

**Environment:** Salesforce.com, Service Cloud ,Apex Language, Visual Force (Pages, Component & Controllers), Custom Objects,CRM, Page Layouts, Force.com IDE, Sandbox data loading, Security Controls, Eclipse IDE Plug-in, Reports, Dashboards, Sandbox, SOQL&SOSL,Windows XP.

**Client: Eureka technocrats, India Jun’12 – Dec’13**

**Role: Java Developer**

**Responsibilities:**

* Involved in the complete Software Development Life Cycle (SDLC) phases such as Requirement Analysis, Design and Implementation of the project.
* Created DB2 SQL Procedures, Functions & Stored Procedures, Nested Tables, Cursors, DB2 Packages, Reports & SQL Functions for Reports.
* Involved in developing the User Interface validation framework in combination with custom validation built on top of Struts validation framework from the form bean.
* Used Struts framework for the MVC implementation with spring for DI and Hibernate as ORM tool for database communication.
* For setting the rules, we used Decision tables of Drools Rule engine.
* Developed DAOs using Hibernate persistence API for the database operations to interact with Oracle database.
* Used Multithreading in programming to improve overall performance.
* Used Multithreading, Collections and other J2EE technologies to design and develop the code.
* Developed JSP’s with STRUTS custom tags and implemented JavaScript validation of data.
* Developed programs for accessing the database using JDBC thin driver to execute queries, prepared statements, Stored Procedures and to manipulate the data in the database.
* Involved in developing JSP forms.
* Designed and developed web pages using HTML and JSP.
* Responsible for design and development of Business Process in IBM WebSphere Process Server 6.0.
* Configured Log4j, JUnit, and developed unit test cases and determining application functionality.
* Used EJB Stateless beans to generate pick lists and to run Asynchronous Batch Jobs.
* Developed JSP Custom Tag Libraries for Tree Structure and Grid using Pagination Logics.
* Worked with VSS Version control to create virtual library of computer files.

**Environment:** Java 1.4, J2EE, EJB, JSP, Servlets, JMS, XML, HTML, CSS, PL/SQL, Web Services, JNDI, Struts, UML, J2EE Design Patterns, JavaScript, Weblogic server, JDBC , Crystal reports XI, WindowsXP,SQLServer2000, Ant Scripts, LDAP, Java Beans, Hibernate, CVS.