

Bogireddy Amarnath Reddy
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Career Objective:

To work with a lucrative organization where I can have dynamic environment to learn new technologies with an opportunity for career advancement and be supportive for its further growth.

Professional Summary:

- 3.4 years of professional experience in Application Software Designing, Development, Testing and Implementation with 2 Years of Salesforce CRM Platform as a Configurator, Administrator and developer with experience in Apex Coding Language.
- Trained in Vlocity CPQ and developed POC's using Dataraptors, Omiscripts, Cards, Layouts, Service Console, Vlocity CPQ to showcase with client.
- Experience with SFDC development using JavaScript, Force.com IDE, Apex classes, Batch classes and Triggers, Test Methods, SOQL and SOSL queries.
- Experience in almost all declarative tasks as a Salesforce administrator and advanced implementations tasks including but not limited to creating custom objects, fields, tabs, profiles, roles, users, page layouts, Reports, Dashboards, Tasks and actions, validation rules, Data loading.
- Designed junction objects for relationships (lookup and Master-detail) and implemented various advanced fields like Pick lists, Custom Formula Fields, Field Dependencies, Work Flows rules, and Approval Processes for automated alerts, field updates, and Email generation according to application requirements.
- Experience in the complete life cycle of project development (SFDC) including Release Management, Development, Testing and Deployment.
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization.
- Experience in data migration using Salesforce data loader.

Technical Skills:

CRM	: Salesforce.com, Vlocity CPQ , Siebel CRM
Technologies	: Microsoft Office, Microsoft Word,

Programming Languages : C , Python , HTML, CSS , JavaScript , jQuery
Version Control : RTC, SVN , GitHub
Tools : Jenkins, SFDX, ANT

Certifications:

- Salesforce certified Administrator 201
- Salesforce certified Platform Developer 1(PD1)

Educational Qualifications:

- Bachelor of Engineering in Electronics and Communication Engineering | Vasavi College of Engineering, Hyderabad | 2016 | 81%
- Board of Intermediate, Andhra Pradesh | 2011 | 94.4%
- S.S.C | Board of Secondary Education, Andhra Pradesh | 2009 | 91%

Project Details:

Project 1:

Client: Telstra

Team size: 20

Company : Infosys
2017

Duration: Aug 2016 – Dec

Client Description: Telstra is Australia's leading telecommunications and Technology Company, which builds and operates telecommunications networks and markets voice, mobile, internet access, pay television and other entertainment products and services.

Technologies: Siebel CRM, JQuery, HTML, CSS3, JavaScript, Open UI.

Project Description:

To develop a browser independent and platform independent Siebel CRM.

To build technology and content solutions that are simple and easy to use, including Australia's largest and fastest national mobile network and we have reduced Order creation time using Open UI techniques more adversely than Siebel.

Project 2:

Company: Infosys, HYD

Dec 2017 – till date

Telstra Corporation Limited (known as Telstra) is Australia's largest company which builds and operates telecommunications networks and markets voice, mobile, internet access, pay television and other products and services. Previously it was using Siebel CRM and it was migrating to cloud by using **salesforce and Vlocity(CPQ)**. Recently started using Vlocity(Omni scripts, CPQ, Data raptor) as well to achieve business requirements as per the business guidelines.

Roles & Responsibilities:

- Created the company profile, set up new users, defined roles and set up public groups, involved in setting up field level access for each custom object created based on the user's role within the Organization.
- Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of SFDC
- Utilized Apex Classes and Apex Triggers for various company specific functional needs in the application.
- Experienced in querying Salesforce tables using SOQL & SOSL queries using Force.com Explorer.
- Developed Triggers with minimum of 80% code coverage with positive and negative scenarios in the test class.
- Used Data Loader for Data Migration in force.com platform..
- Configured visual workflows for price quotes Used Picklists, Dependent Picklists, and Record Types to enforce data quality.
- Created Tab permissions, Record Type permissions and Field Level Security to implement Component-based security.
- Generated Tabular, Summary and Matrix reports to create Standard reports and Custom reports.
- Designed and modified Approval processes and created Approval steps which used email alerts and field updates.
- Created Dashboards and Dashboard Components and implemented multiple levels of Dashboards and scheduled Dashboard refresh.
- Created Many-to-Many relationships and created Junction objects to implement Roll-up Summary fields to aggregate data from child records on the parent.

- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.

Tools & Technologies:- Apex Language, JavaScript, SOQL, SOSL, Data Loader, HTML, Workflow, Reports, Custom Objects, data loading, Eclipse IDE Plug-in, Custom objects and Fields, Time based triggers, Workflows Rules, Validation Rules, Change Sets, SFDX

Project Description:

To develop the rules and notifications to be triggered while dealing with data mainly on Account, Contact, AccountContactRelation (ACR) objects. Developed the duplicate rules/matching rules for Account and Contact. Involved in developing the code for Contact record updates to throw the risk error messages and notification. Developed the batch classes and schedule them for particular times to update the records as per the previous data. Developed the triggers, classes, custom settings, custom metadata to overcome the particular business requirement.

Personal Details:

Date of Birth : 19-01-1994

Gender : Male

Marital Status : Married

Nationality : Indian

Languages Known : English, Telugu and Hindi.

I hereby declare that the above given particulars are true and accurate to the best of my knowledge.

Bogireddy

Amarnath Reddy