

Kushal Bansal

Sr. Salesforce Quality Analyst

Dedicated Salesforce Quality Analyst with a focus on manual testing and a proven track record of ensuring the quality and reliability of Salesforce implementations. Seeking an opportunity in a Salesforce QA role to leverage my expertise and contribute to the success of a dynamic organization.



kushal.bansal1997@gmail.com

9872504060

Patiala, India

WORK EXPERIENCE

Sr. Salesforce Quality Analyst Manras Technologies

11/2022 - Present

Zirakpur, Punjab

Achievements/Tasks

- Assisted in the development of test plans and test cases for Salesforce projects.
- Conducted manual testing of Salesforce applications, including functionality, data integrity, and performance.
- Collaborated with cross-functional teams to ensure the successful deployment of Salesforce solutions.
- Contributed to regression testing and user acceptance testing (UAT) activities.
- Conducted defect tracking and worked with developers to resolve issues.
- Prepared test documentation and reports for management and stakeholders.

Contact : Rashmi - 7988768806

Salesforce Quality Analyst Grazitti Interactive

02/2021 - 11/2022

Panchkula, Hararyana

Achievements/Tasks

- Developed and executed comprehensive test plans and test cases for Salesforce applications.
- Conducted user acceptance testing (UAT) in coordination with business stakeholders.
- Assisted in regression testing to validate the impact of Salesforce releases on existing functionalities.
- Created and maintained test data sets and environments to support testing activities.
- Collaborated with colleagues to meet project deadlines and deliver high-quality results.

Contact : Mayank Bansal - 9988752536

Associate Engineer H&R Block

10/2018 - 01/2021

Trivandrum, Kerala

Achievements/Tasks

- Assisted in manual testing efforts for Salesforce projects, ensuring the quality of customizations.
- Worked closely with developers and business stakeholders to understand system changes.
- Documented and tracked defects, providing detailed information to the development team.
- Supported the team in maintaining test data sets and environments.

Contact : Sushma Arya - 7306502453

SKILLS

5 years of experience as a Salesforce Quality Analyst with a strong emphasis on manual testing.

Proficiency in testing Salesforce cloud platforms, including Sales Cloud, Service Cloud, Marketing Cloud, and Community Cloud.

Experience in integration testing, user acceptance testing (UAT), and regression testing.

Skilled in creating and executing test cases, test plans, and test scripts.

Familiarity with Salesforce administration and configuration.

Excellent problem-solving skills and the ability to identify, document, and track defects.

Effective communication and collaboration skills to work with cross-functional teams.

EDUCATION

B.Tech (CSE)

Chitkara University

07/2015 - 07/2019

Rajpura, Punjab

ACHIEVEMENTS

Best Team Player Award (02/2021 - 11/2022)

Was presented the Best Team Player Award as worked seamlessly with the team to deliver the project

INTERESTS

Travelling

Cricket

Music

Food

Cars