

**Bachelors in Technology Electronics and Communication**

JECRC University Jaipur

August 2014- August 2018

**Intermediate (Science)**

CBSE 2014

**High School**

CBSE 2012

**Languages**

English

Hindi

**Education**

SQL

Excel

Tableau

C/C++ programming

Python

Oracle PL/SQL

Django

**Skills**

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Jammu, India

**Samridhi Pandoh**

**System Engineer**

# Professional Summary

# Motivated and results-driven Analyst with proven track record in data analytics and process mapping. Proven ability to identify business needs and develop valuable solutions to drive accuracy and process efficiency. Drives business effectiveness through making recommendations based on data findings.

## System Engineer

*Tata Consultancy Services / Feb 2019 – Present*

**State bank of india**

* **Pl/SQL Developer**
* Increased customer satisfaction by resolving issues.
* Participated in continuous improvement by generating suggestions, engaging in problem-solving activities to support teamwork.
* Maintained complex pl/sql queries, materialized views, views and stored procedures in database with supervision.
* Creating sql queries to retrieve data as per client requirement.
* Managed workload independently but collaborated with colleagues to complete larger scale tasks in distributed team environment.
* Automated the UNIX programs by removing hardcoded values which reduced manual interventions by 80%.
* Improve existing pl/sql procedure to enhance the performance by using save exception to catch the index of the row causing procedure failure and then inserting values in table starting from where the failure occurred by incrementing the key value. This helped to save a lot of time.

## Engineer Apprentice

*Essjay Ericsson Pvt. Ltd / Aug 2018 – Feb 2019*

## Bharti Airtel

* Managed large datasets of hardware usage and hardware faults of 2G, 3G and 4G sites with functions: IF, SUM, VLOOKUP
* Created reports for hardware faults at telecom sites and the type of hardware required. Summarized the data using Pivot table.
* Scripts are required to run the change the status of sites to up or down. for doing this earlier manually scripts were written. I automated this script in excel using excel filters, text-to-column, formulas like concatenation and find and replace tool. This saved hour of manual work.
* Built, published, customized interactive reports about the faults at different locations and sites and dashboards, report scheduling using Tableau

Internship

Bharti Airtel

Jan 2018- June 2018

* Build Ecommerce website using Django framework to implement model view control architecture.
* Worked on HTML/HTML5 and CSS3 and basic JavaScript.
* Created text utility website using Django framework.
* Created database using MySQL , wrote several queries, stored procedures

To extract data from database.