

## Resume

**Naga Sridevi Tadepalli**

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A competent, highly motivated, result oriented, Senior Quality Engineer and Scrum Master with functional knowledge in the areas of Agile, Software quality, process and technological practices by using international quality standards.

### Summary

- 12 years of Experience as Senior Process Consultant and SQA, Scrum Master in implementing Agile (SCRUM), ISO 9001:2008(QMS) and CMMI Dev V1.3.
- 6 years of experience in Agile/Scrum process facilitation.
- 4 years of experience as Scrum Master (Agile/Scrum/Kanban)
- Handled implementation assistance of ISO 9001:2008 for two clients and CMMI V1.3 for one client.
- Trained in concepts of standards and models like ISO 9001, CMMI Dev V 1.3 (Appraisal Team Member for CMMI Dev V 1.3) and Agile Scrum and Kanban.
- Good understanding of the Project management activities from initiation to final deployment and on SDLC life cycle models like Waterfall, Agile (SCRUM), Iterative and Incremental.
- Trainer and mentor for new Joiner, ensured smooth on boarding w.r.t understanding on SDLC process adherence/implementation
- Ability to independently interact/co-ordinate with multiple functions and people to get things done effectively
- Experience of 1 year on VLSI and Embedded Systems (R and D).
- Proven capability to learn new technologies and adapt to new environment.
- Provide assistance in training, mentoring, and coaching team members.
- Good Analytical, Presentation, Communication skills with proficiency in demonstration

### Work Experience

#### Infinite Computer Solutions

##### Scrum Master

**Mar-2020 to Till date**

**Client: Verizon**

#### Roles and Responsibilities:

- Responsible for process facilitation in the projects (AGILE Scrum) from Sprint Planning to Sprint Retrospective, Single point of contact for quality support of client account.
- Review of user stories wrt acceptance criteria
- Conducting training to project team on SDLC, Verizon process and tools like JIRA, Confluence etc.
- Facilitate project, defect review meetings and Scrum Ceremonies
- Preparing JIRA dashboards and Confluence reports for projects and provide insight of projects to Senior management
- Performing gap analysis and share improvements plan to project team
- Initiate process improvements in projects and helping team in process implementation and adherence
- Good knowledge in developing JIRA Queries (Jquery) and Dashboards

- Conducting Root cause analysis, corrective action and preventive action implementation for deviations identified in velocity and burn down charts
- Single point of contact for JIRA admin activities for projects
- Defined project release process and project delivery process and workflow for project planning and execution
- Release calendar preparation and publishing to team and management
- Single point of contact for project metrics data collection and analysis
- Proposed new Agile metrics to Sr. management

## **GalaxE Solutions**

**Senior Process Consultant**

**Mar-2017 to Oct-2019**

**Client: Johnson and Johnson**

### **Roles and Responsibilities:**

- Responsible for process facilitation in the projects (AGILE Scrum) from Sprint Planning to Sprint Retrospective, Single point of contact for quality support of client account.
- Review of Compliance Analysis and Compliance plan for Gxp and Non Gxp projects
- Perform Work Product Evaluations and reviews of SDLC deliverables identified in Compliance Plan
- Review of user stories wrt acceptance criteria, User Requirement Document, Design document, Test plan, Test script reviews (Pre and Post execution test scripts – SIT and UAT)
- Conducting trainings to project team on SDLC, Metrics, J&J process and tools like JIRA, Confluence, XRAY, HPALM, Share point etc.
- Perform Stage Gate Assessments / Process Compliance Reviews/ Internal audits, providing findings and tracking to closure.
- Facilitate project, defect review meetings and Scrum Ceremonies
- Help team in computation of project metrics
- Helping and preparing SDLC deliverables to project team
- Performing gap analysis and share improvements plan to project team
- Initiate process improvements in projects and helping team in process implementation and adherence
- Good knowledge in developing JIRA Queries (JQuery) and dashboards
- Conducting Root cause analysis, corrective action and preventive action implementation for identified Non conformance and on deviations identified in velocity and burn down charts
- Based on current scenario of the project raise risks/issues in projects and escalate it to senior management and SQA RSO
- Trainer and mentor for new Joinee, ensure a smooth on boarding w.r.t understanding on SDLC process adherence/implementation
- Provides assistance in training, mentoring, and coaching team members.

## **DST IT Services**

**Senior Quality Engineer**

**Apr - 2014 to Mar - 2017**

### **Roles and Responsibilities:**

- Responsible for process facilitation in the projects (AGILE Scrum) from Sprint Planning to Sprint Retrospective Implementing and supporting the Project planning and monitoring tool CA Clarity across projects in the organization

- Basic knowledge on Project Management Tool 'Clarity Open Workbench', from the creation of WBS (Work Breakdown Structure) to tracking the project plans accordingly
- Conducting Process Compliance Reviews/ Internal audits, Release and Client audits, checking for compliances (both organization processes and client process), providing findings and tracking till closure.
- Conducting Root cause analysis, corrective action and preventive action implementation for identified Non conformances.
- Training the associates on IQMS process and procedures.
- Responsible for preparing Critical dashboards, Metrics and Monthly quality reports to the Senior management
- Tailor the IQMS procedures for project needs and define Project Specific Process

## **ESN Technologies, Hyderabad**

### **SQA and Management Representative**

**Jul-2012 to Mar-2014**

#### **Roles and Responsibilities:**

- Represented as Management Representative for implementing the Quality Management System
- Facilitating Management review meeting.
- Preparing Gap Analysis report in line with the standards
- Collecting and analyzing metrics
- Responsible in preparing Annual Audit Plan and internal audit plan and schedule.
- Conducting internal audits and preparing audits non-conformance reports.
- Conducting Root cause analysis, corrective action and preventive action implementation
- Preparation of Quality Plan and quality reports and create visibility of health of projects
- Conducting Process compliance checks, Milestone reviews in projects.
- Handled re-certification and surveillance audits by DNV and certified the company (ESN Technologies) without any non-conformance.
- Tailor the QMS procedures for project needs and define Project Defined Process

## **Fusion Technologies, Hyderabad**

**Jan-2010 to Jul-2012**

### **Process Consultant**

#### **Assignments in Fusion Technologies:**

- Worked as SQA in Alliance Global Services IT India Pvt. Ltd., Hyderabad on contract from Dec 2011 – April 2012.

**Client: Verinon Technologies and Solutions Pvt Limited for CMMI V 1.3**

**Client : Indmax, BioMoRF Systems Limited, Hyderabad, India for ISO 9001:2008**

#### **Roles and Responsibilities:**

- Responsible for process facilitation in the project with respect to CMMI V 1.3.
- Represented as FAR member of SQA in SCAMPI A appraisal.
- Help project teams in filling PIID document and prepare for CMMI appraisal.
- Responsible for conducting SQA reviews and Internal Audits.
- Collection of project related metrics and generated metrics report.

- Coordinating with the teams for conducting reviews, raising NC's, analyzing the metrics, reporting the status to Senior Management every fortnightly.
- Conducting Gap Analysis and generating Gap Analysis Report.
- Working with the SQA/SEPG group for implementing QMS standards and process improvement activities.
- Providing process Implementation assistance to all project practitioners.
- Conducting internal audits to verify the compliance of the system (QMS).
- Metrics analysis and reporting senior management on project related metrics.
- Initiating process related changes.
- Corrective actions and preventive actions implementation.

Worked as Contract Assignee on **VLSI and Embedded Systems** in **CMC (R&D)**, Gachibowli, Hyderabad from Aug-2008 to Aug-2009

### **Certifications**

- Certified Lead Auditor on "Quality Management Systems Auditor/Lead Auditor Course", (ISO 9001: 2008) training program certified by "International Register of Certificated Auditors (IRCA)".
- Certified Appraisal Team member (ATM) for CMMI Dev V 1.3.
- Certified Scrum Master (from Scrum Alliance)
- Certified Software Metrics Analyst (CSMA)

### **Skills**

- Operating Systems : Windows, Linux & RTOS.
- Languages : C, C++, VHDL.
- Process models : ISO 9001:2008, CMMI Dev V1.3, Agile.
- Compilers : Keil, ISE 10.1(Xilinx), ModelSim6.1e.
- Micro controllers/Microprocessors : 8051, 89S52, 8085/86.

### **Education**

- MTech in CSE from Acharya Nagarjuna University, Guntur.
- A.M.I.E.T.E in Electronics and Telecommunications (Equivalent to BTech) from Institution of Electronics and Telecommunication Engineers (I.E.T.E), O.U Campus Hyderabad

### **Personal Information**

Name : Naga Sridevi Tadepalli.  
 Father Name : Sri T. V. S. N. Y. N. Sastry.