**KALLAM RAGHAVENDRA REDDY**

**E-mail:** [kallam.ragavendrareddy@gmail.com](mailto:kallam.ragavendrareddy@gmail.com)

**Mob No : +91 – 7036205487**



**Objective:**

To pursue a challenging career and be a part of a progressive organization that gives scope to enhance my knowledge, skills and pinnacle in this field with sheer determination, dedication and hard work.

**WORK EXPERIENCE: 18 Months**

* I am currently working with **Infosys Pvt Limited** as a **System Engineer (Junior Lightning Developer)** in Hyderabad from Aug 2019 to till date.
* Worked upon Salesforce Service Cloud and Integrations , Have knowledge in Salesforce CPQ and Sales Cloud.

**EDUCATIONAL QUALIFICATION**

* **Gayatri Vidya Parishad College of Engineering, Vizag, Andhra Pradesh**

Computer Science and Engineering, May. 2019 - 8.79 CGPA

* **Sri Chaitanya Educational Institutions, Guntur, Andhra Pradesh**

Maths, Physics and Chemistry, May. 2015 - 97.1 %

* **Sarada High School, Parchoor, Andhra Pradesh**

Secondary School of Education, May. 2013 – 9.7 CGPA

**Technical Skills:**

**Operating System :** Windows. UNIX.

**Key skills : Python Skillful**

**Java Skillful**

**Java Script Skillful**

**HTML Skillful**

**Lightning Aura Components Experienced**

**Einstein Analytics Experienced**

**Lightning Web Components Skillful**

**Apex Development Experienced**

**Salesforce Configuration Experienced**

**Integration Experienced**

**Certifications:**

* Salesforce Certified Adminstrator, Salesforce Certified Platform Developer I, Salesforce Certified Platform Developer II, Salesforce Certified Service Cloud Consultant

**PROJECTS SUMMARY:**

**Project # 1** : **Application Maintenance and support**

**Client** : CMA CGM, France

**Organization** : Infosys PVT Ltd., Hyderabad

**Role** : System Engineer (Salesforce Support Engineer)

**Application** : **Salesforce**

**Duration** :  **6 months**

**Description:**

CMA CGM is the leading shipping company in France; we at Infosys received the onshore and offshore work which is described below in detail:

The objective of the project is supporting Business Clients using CMA CGM Service Cloud application, including troubleshooting, modifying, maintaining and enhancing both production and sandbox environments. In addition to this providing automation ideas to Reduce manual Work

**Roles:**

* Checking application Code issues, finding bugs and providing solutions to fix those bugs
* Application Maintaining and developing batch jobs to remove unnecessary data in order to maintain governor Limits of Production and sandbox environments.

**Project # 2** : **Application Development**

**Client** : CMA CGM, France

**Organization** : Infosys PVT Ltd., Hyderabad

**Role** : Junior Lightning Developer

**Application** :  **Salesforce**

**Duration : 1.2 Years**

**Description**:

Objective of this project is Developing New Business Requirements, Bug Fixing and making enhancements to the application Code to avoid Salesforce governor Limits. In addition, providing innovative automation ideas and developing these ideas to reduce manual work.

**Personal Skills:**

* Ability to put consistent efforts over long periods of time.
* Industrious and optimistic.
* Ability to lead.
* Adaptability.
* Keen in Learning new Technologies

**Personal Information:**

Name : K RAGHAVENDRA REDDY

Father’s Name : K SRINIVASA REDDY

Date of Birth : 18th JUNE 1998

Marital Status : SINGLE

Nationality : INDIAN

Languages known : ENGLISH, TELUGU, HINDI.

Address : H.NO : 2-53/1, Thurpu Takkellapadu,

J. PANGULURU (MD), PRAKASAM (DT), A.P -523213

**Declaration:**

I hereby certify that all the information provided above is true to the best of my Knowledge.

Place: Hyderabad signature

Date: 18/02/2020 (RAGHAVENDRA REDDY)