**Thulasi Sanjeevaiah**

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**Summary:**

* Business Analyst with 7+ years of experience in business process analysis, business requirements gathering, data analysis, data requirement analysis
* Experience in creating use case, activity, logical, component and deployment views with rational tools to extract business process flows and workflows thereby helping development and quality assurance teams in understanding the requirements.
* Experience in all phases of Software Development Lifecycle (SDLC) using Waterfall, Agile/Scrum, and Software Testing Life Cycle (STLC).
* Experience in conducting Joint Application Development (JAD) sessions for requirements gathering, analysis, design and Rapid Application Development (RAD) sessions to converge early toward a design acceptable to the customer and feasible for the developers and to limit a project's exposure to the forces of change
* Proficient in customizing already existing business practices, workflows, activities and deliverables. Preparing graphical depictions of use cases including Sequence diagrams, activity diagrams, use case diagrams including the business workflow.
* Proven track records driving data migration/conversion team for successful project delivery
* Knowledge on Health care operations (Claims, Facets, HIPAA, EDI), Banking and IAM
* Experience as a Business Analyst focused on Identity and Access Management, specifically Saviynt
* Expertise in Analysis, Design, Development and Deployment of Saviynt
* Evaluate and provide opinion on leading IGA vendors including – SailPoint, Saviynt, RSA Via, Micro Focus etc.
* Privileged Access Management program, as a part of their larger IAM modernization effort with an implementation of SailPoint.
* Excellent understanding and Working Experience in Identity and Access Management System (IAM) Enterprise Role Based Creation Process.
* Extensively worked on IDM (Identity Access Management), PAM (privileged identity management) in SailPoint with Identity IQ.
* Managed projects for design and implementation of SailPoint, including coordinating with vendor leadership, technical services leadership, and end user customers
* Experience in Customizing Interfaces and Data Conversion programs using SQR, Application Engine and Component Interfaces for HR, Benefits, and Payroll modules.
* Expertise in a broad range of technologies, including business process tools such as Microsoft Project, Primavera, Promodel, MS Excel, MS Access, MS Visio, technical assessment tools, MicroStrategy Data Warehouse Data Modeling and Design.
* Expertise in creating customers, facility and loan in pipelines and servicing in ACBS
* Extensive experience working with vendor e-commerce tools like Microsoft commerce as well as helping construct and integrate in-house ecommerce applications.
* Install, configure, and maintain Active Directory and third-party software utilities for hardware systems within company operational guidelines
* Expertise in creating project artifacts such as Business Requirements Document (BRD), Use Case Documentation, Requirements Traceability Matrix (RTM), Business Rules Spreadsheet (BRS), Functional Requirements Document (FRD), Data Mapping Document, Systems Requirements Specification (SRS), and GUI Mockup Screens.
* Results-oriented Joint Application Development (JAD) Facilitator and meetings coordinator with excellent interpersonal skills
* Analytical, methodical, and resourceful approach to problem solving, identifying and documenting root causes and corrective actions
* Proven success as a business analyst through the years, providing a well-balanced understanding of business relationships, business requirements, and technical solutions.

**Technical Skills:**

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| **SDLC Methodologies:** | Waterfall, Agile |
| **Content Management Tools:** | MS SharePoint, MS Project, Open project |
| **Tracking Tool** | Service now, Quality HP center, |
| **Testing Tools** | HP Quality center/Mercury |
| **Other Tools:** | Visio, MS Office 365, Microsoft Project, JIRA, Service Now, Rally |

**Professional Experience**

**St Jude Children research hospital, Memphis October 2019 to Till Date**

**Business Analyst**

Identity and Access Management Implementation of Saviyntand replacing their existing Identity and Access Management software home grown IAM legacy solution (ERGS) and a partially implemented SailPoint IIQ instance to Saviynt for various applications and Access Management information. Responsible for gathering the requirements and creating use cases.

**Responsibilities:**

* Responsible for onboarding applications to Saviynt in an agile environment with both on-site and offshore development teams from Homegrown Legacy Access Management (ERGS) and Partially implemented SailPoint to Saviynt.
* Gathered business requirements to onboarding business applications into Saviynt IAM for provisioning, de-provisioning, certification.
* Created onboarding Questionnaire document to gather information about the business application from the application team.
* Led requirements meetings with Business and Application Owners, Technical SMEs and Security teams, Risk and Compliance Experts, and various other Stake holders.
* Responsible in coordinating BA, Design and Development Teams on the target application design in Saviynt IAM.
* Integrated ServiceNow with Saviynt IAM
* Developed functional and technical specification for application onboarding for: Provisioning and DE provisioning policies, User entitlements, Roles and profiles, User access reconciliation through weekly native application user feed and files for application connectors: AD, , JDBC, SQL Server, and manual connections.
* Led Demonstrations for Business and Application Owners, Product Owners, Tech Leads, Stakeholders in target SailPoint IIQ environment.
* Performed functional validation and testing of developed applications.
* Performed role and entitlement engineering, role mining and implementation for RBAC framework.
* Collected and groomed requirements related to building custom workflows, rules, policies, provisioning in Saviynt IAM.
* Acted as a Saviynt liaison between St Jude Tech and Business teams and provided solution/ feedback on connector selection, native file format and delivery, data requirement, glossaries, combination of profiles (role creation), naming conventions, custom workflows, profile approver workgroup selection, risk tier, provisioning details, SODs, and many more.
* Worked closely with the IAM Provisioning team in understanding and documenting current provisioning standards for applications and translating/ grooming as required by Saviynt IAM System.
* Worked closely with Dev. leads in creating and designing Application design document which included workflow design, profile approvers, Standard Access Profile details, connection details, approver model, provisioning work item details, etc.
* Created BRD template that was used to integration applications in Saviynt. Deep understanding of Identity and Access Management (IAM/IDM) with hands on knowledge in SailPoint and Saviynt.
* Understanding of SOD and implementing in SailPoint for applications.

**Environment**: Windows, Agile, Office 365, Service now.

**Bank of America - India May 12 to May 15**

**Business Analyst**

Bank of America Corporation provides a wide range of financial services. The Group's financial services include consumer and business banking, commercial banking, middle-market lending, asset-based lending, leasing, cash management, trade finance and government banking.

The project was to design and develop a Portfolio Management System for Banking and Financial Services Business. The system provides enhanced Business Process Management (BPM), new Portfolio Reporting System for High Net worth Clients and Credit Risk Management.

**Responsibilities:**

* Participated in development of roadmaps and participate in the standards process for Identity and Access Management (IAM) solutions.
* Developed roadmaps and participate in the standards process for Identity and Access Management ( IAM) solutions
* Involved in the development of design and security documentation for SailPoint IIQ components.
* Worked on Provisioning user case development, role definition, building to meet compliance controls, and IAM governance.
* Responsible for gathering the requirements and creating use cases and making sure all the Courion Access Management information is in the system
* Created functional requirements for the business requirements once business requirements are signed off.
* Support concept of Least Privileged Access to Role Based Access Control (RBAC) accessing system resources.
* Ensured that proper segregation of duties and least privileged access of user entitlements.
* Worked with group of developers who are responsible for the development and maintenance of the core component of the SailPoint IDaaS (identity as a Service) (Identity Now) application.
* Created a new business process for Reviewing, validating and Certifying users Access Management.
* Frame set up for enterprise level Role mining, Role Based Access Control (RBAC), Single Sign on (SSO), PAM (Privileged Account Management), Entitlement Management and Identity Management, SLA.
* Effective use of UML tools and prepare use case specification, flow and activity diagrams
* Review and validate requirements document, use cases, pain points/issues, and UML diagrams for the current as-is and the to-be system - SailPoint and doing GAP analysis on the datasets.
* Create Use Cases for the Web interface applications, UI Mock-up's for the functional requirements.

**Environment**: Windows, Agile, MS office Suit, SailPoint, Jira.

**Allscripts Health care - India Sep 2006 to May 2011**

**Business Analyst**

Allscripts Healthcare and its subsidiaries serve millions of people worldwide. It is known as a health and related benefits company. The main objective of the project was to design an Electronics Health record, (EHR) system to accept the electronic Health record coming from the various providers (doctors and hospitals) and process them. System also incorporates the health insurance products Registration product, which helps their employees to choose and calculate their benefits.

**Responsibilities:**

* Worked with Project manager to identify best approach for gathering requirements.
* Prepared process flow/activity diagram for existing system using MS Visio and re-engineer the design based on business requirements.
* Gathered Business Requirements, created Functional Requirements Document (FRD) and analyzed data/workflows, defined the scope, progressed from Problem Statement to well-documented designs. Prepared user guidelines for easy access of the application.
* Worked on various products Such as EHR, Practice Management, Enhancements, hotfixes
* Designed and developed Use Cases, Activity Diagrams, Sequence Diagrams, UML and Business Process Modeling.
* Used MS Word & Visio to document data flow of the AS IS process and TO BE process
* Conducted JAD sessions to get SME’s input on how to implement the application for Group Disability Claims.
* Gathered Business requirements for Integration points and mapped them with Functional requirements. Extensively used MS Excel during the course of the project.
* Worked as an Interface between the users and the different teams involved in the application development for better understanding of the business and IT processes.
* Created sample Wire frames to make system better understood by Business and technology teams.
* Followed the UML based methods by using Visio to create Use Cases, Activity Diagrams, Sequence Diagrams.
* Experience in the documentation of system and business requirements and specifications, design and development of use and test-case scenarios and root-cause analysis, GAP analysis, developing test plans, test scripts using SQL, conducting System Integration testing (SIT), user acceptance testing (UAT), training, and implementing new processes and technology

**Environment**: Windows, Waterfall, Agile, Office 365, HP Quality center, My SQL.