Ronit Singh

Software Developer

8298391963 | ronit.singh0410@gmail.com | C128, fourth floor, Sector 21, Noida, UP.

# Objective

Desiring a position in to utilize my skill set, experience and focus in the IT industry to aid in successfully meeting company business goals.

Profile Summary

* Achievement-driven professional with an experience of nearly 4+ years
* Experience in Siebel CRM Configuration, Workflows, EAI, eScripts, webservices and data Map.
* Working on customizing user interface
* Hands on experience with Integration Object.
* Using Python flask for creating API and integrating it with different systems.

# Skills & Abilities

* Oracle Siebel
* Siebel Applications: Siebel Public Sector Application, Siebel eDealer, Siebel Call Center, Siebel HTIM
* Databases: Oracle
* Languages: Python 3, SQL, Siebel eScript
* Libraries: scikit-learn, pandas, NumPy, Matplotlib, TensorFlow
* Algorithms: Linear Regression, Logistic Regression, Decision Tree, SVM, KNN, K-Means, Random Forest
* Data structures

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| ExperienceIBM, Noida 02/2019-Present  * + Developer, Oracle Siebel     - Configuration of Business Object, Business Component and Fields.     - Discusses technical and design issues with other developers, managers, users or customers whenever necessary to achieve best solution.     - Creating and customizing User Interface Layer (Screens, Views, Applet, Controls).     - Working in development of Workflow, Runtime Events, Workflow Policies, Business Service and eScripting.     - Working with EBC and VBC.     - Hands on experience with Data Mapper and Siebel EAI.     - Redesigned user interface for text area fields in Open UI and modifying CSS files.     - Mapped the custom JavaScript/CSS files created to Application/applets in Manifest Administration views.     - Created/Updated Technical Design Document (Application, Interface and Infrastructure), Design Review Report, Code Review Report, Unit Test Report, and field Mapping.     - Created multiple business services and workflow process to send email alerts for reassignment of activity, closure of activity and delay in processing of critical activities.     - Integration with OPA.     - Working with web services (Inbound and Outbound).     - Implemented application enhancements and open UI enhancements related to Contacts, Service Requests, Activities and INS Claims. |  |
| Tata Consultancy Services, Noida  * + Developer, Oracle Siebel     - Configuration of Business Object, Business Component and Fields.     - Supports data collection, cleansing, and validation.     - Discusses technical and design issues with other developers, managers, users or customers whenever necessary to achieve best solution.     - Creating and customizing User Interface Layer (Screens, Views, Applet, Controls).     - Configuring static and dynamic drilldown.     - Working in development of Workflow, Runtime Events, Workflow Policies, Business Service.     - Development of Inbound and Outbound web services with OSB, Portal (Java) and MDM.     - Hands on experience with Data Mapper and Integration Object.     - Integration with OPA.     - Designing the UX for end users.     - Creation of CRON job to perform actions autonomously.     - Unit Testing.     - Working in defect fixing.     - Peer code review. | 11/2015-02/2019 |

# Education

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| * **10th**    + KERALA PUBLIC SCHOOL, 2009 * **12th**   + KERALA PUBLIC SCHOOL, 2011 * **Bachelor of Technology: Information Technology**   + GIET, BIJU PATNAIK UNIVERSITY OF TECHNOLOGY, 2015   Certifications   * Oracle Sales Cloud Implementation 2016 by Oracle * Python for Data Science |  |