



Jyoti Singh

Salesforce Consultant

Salesforce Certified Developer with 2.5+ yrs of experience in consulting, analysis, design, and development of salesforce.com. Exposed to different industry verticals like Healthcare, Manufacturing, Retail and Media.

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📍 RANI APARTMENT, CHAUHAN PYAU, GANDHI ROAD, Gwalior, India

WORK EXPERIENCE

Salesforce Developer/Consultant Plus91labs LLP

03/2018 – Present

Gwalior, India

Responsibilities

- Interacting with clients to discuss functional requirements and business needs.
- Responsible for project deliveries and implementing solutions as per the business requirements.
- Defining the scope of the projects, business needs, solutions, and the other fundamental requirement to team members and clients.
- Responsible for preparing proposals, presentations, and demos for key deals.
- Be a key member of project team meetings, communicate concisely in a technical & non-technical fashion with peers, project managers and key stakeholders.
- SFDC development and implementation using Apex programming, Visual force, SFDC configuration, Web services (REST).
- Provide technical assistance and end user troubleshooting for bug fixes, enhancements, and "how-to" assistance.
- Manage and assign tasks to junior level development resources.
- Independently perform development, testing, implementation, and documentation relates to the Salesforce.com development

Salesforce Intern Plus91labs LLP

01/2018 – 03/2018

Gwalior, India

Responsibilities

- Implemented new enhancements including creation of custom objects, workflows, email alerts, templates, and UI changes.
- Designed and developed Apex Classes, Controller Classes, Controller Extensions and Apex triggers for various functional needs in the application.
- Customized existing Visualforce to align with salesforce new Lightning UI experience using SLDS
- Demonstrated Salesforce Design, Implementation and configuration knowledge including - APEX, Force.com, Java, JavaScript, etc.

EDUCATION

Bachelor Of Technology Maharana Pratap College of Technology

06/2014 – 06/2018

Gwalior, India

SKILLS

Apex

Lightning Components

LWC

Visualforce

Einstein Analytics

Pardot

Javascript

HTML

CSS

CERTIFICATIONS

Einstein Analytics and Discovery Consultant

Salesforce Certified Platform Developer I

LANGUAGES

English

Full Professional Proficiency