Name: SARADA PRATHYUSHA PANDRANGI

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# Objective:

Motivated and results-driven Salesforce professional with 1 years 10 months of experience as both a Salesforce Administrator and Salesforce Developer. Proven ability to design, configure, and optimize Salesforce solutions to drive business success. Seeking a challenging role to contribute my skills and expertise to enhance organizational efficiency and customer satisfaction.

# Professional Summary:

* **1.8 years of experience in Salesforce development, Configuration and customization.**
* Created objects, fields, records, relationships, page layouts.
* Proficient knowledge of **Governor limits**.
* Created lightening pages using lightening app builder.
* Experience in understanding business requirement to design the required entities like custom objects, creating the relationships and junction objects.
* Experience in creating various **Report types, Reports and Dashboards.**
* Experience in creating declarative features like **validation rules, workflows, process builder, Flows** automation for satisfying complex business process automations.
* Experience in implementing **security and sharing rules** at object, field, and record level for different users at different levels of organization.
* Created various profiles and configured the permission based on the organizational hierarchy.
* Knowledge on basics of Apex, lightning aura component and lightning web component.

# PROFESSIONAL QUALIFICATION:

Bachelor Of Technology (B Tech) in Computer Science Engineering from KITS(S), JNTU(H) University.

# CRETIFICATIONS:

* Salesforce Certified Administrator.
* Salesforce Certified App Builder.
* Salesforce Certified Platform Developer I.

# SKILLS:

|  |  |
| --- | --- |
| **Salesforce Development** | Apex, Lightning Components |
| **Salesforce Administration** | **1. Data Modeling and Management:**   * Objects, fields, and records in Salesforce. * relationships (lookup, master-detail) and junction objects.  1. **Salesforce User Interface (Lightning Experience):** 2. **Salesforce Lightning interface:**  * Worked on Lightning components and how to customize the user interface.   **4. User Management:**   * User roles, profiles, and permission sets   **5. Security and Access Control:**   * Worked on sharing rules, role hierarchy, and record-level security.   **6. Automation:**   * Implemented workflow rules, process builder, flows.   **7. Reports and Dashboards:**   * Created and customized reports and dashboards. different report types report formats.   **8. Data Validation and Data Quality:**   * Worked on validation rules and data validation tools. |
| **Tools & Technologies** | Wiki access on google site, GDrive access to project folder, JIRA, Slack VS Code/I Dev sandbox, QA sandbox, UAT sandbox, Production. |
| **Operating systems** | Windows 98/NT/XP/Vista/7/8 |

**PROFESSIONAL EXPERIENCE**:

# Company: Oloop Technology Solutions Pvt. Ltd. Hyderabad Project : OATS

**Work duration:** Oct 2021-Present

**About Project:** Project OATS involves building a custom application tracking system on salesforce platform to make Oloop’s IT and Healthcare recruiting operations more efficient. The goal of the project is to replace the existing ATS, CEIPAL, with a salesforce based ATS.

# Roles and Responsibilities:

* + Involved in gathering and analysis of business requirements and then effectively took part in sprint planning to achieve the requirement.
  + Analysed the business process of client and then involved in creating the application and data model Required for the requirement.
  + Creates custom application, objects, tabs, fields with the custom functionality to efficiently meet the business requirement.
  + Created reports, dashboards, and processes to continuously monitor data quality and integrity.
  + Customized page layouts for Opportunity, Contacts, and Accounts depending upon user profiles and created permission sets where necessary.
  + Worked on Assigning creating Roles Hierarchy, Profiles and Security setup within the organization.
  + Responsible for setting up Filed Level Security.
  + Developed custom Workflows and Assignment Rules for case escalation.
  + Implemented Field Level security for sensitive data holder fields.
  + Involved in end-to-end testing and gathering feedback from business users

Thanks

Sarada Prathyusha.