Name: SARADA PRATHYUSHA PANDRANGI

Email: prathyusha.pbr1504@gmail.com

Phone: +91 7997868663

# Objective:

Motivated and results-driven Salesforce professional with 1 years 10 months of experience as both a Salesforce Administrator and Salesforce Developer. Proven ability to design, configure, and optimize Salesforce solutions to drive business success. Seeking a challenging role to contribute my skills and expertise to enhance organizational efficiency and customer satisfaction.

# Professional Summary:

* **1.8 years of experience in Salesforce development, Configuration and customization.**
* Created objects, fields, records, relationships, page layouts.
* Proficient knowledge of **Governor limits**.
* Created lightening pages using lightening app builder.
* Experience in understanding business requirement to design the required entities like custom objects, creating the relationships and junction objects.
* Experience in creating various **Report types, Reports and Dashboards.**
* Experience in creating declarative features like **validation rules, workflows, process builder, Flows** automation for satisfying complex business process automations.
* Experience in implementing **security and sharing rules** at object, field, and record level for different users at different levels of organization.
* Created various profiles and configured the permission based on the organizational hierarchy.
* Knowledge on basics of Apex, lightning aura component and lightning web component.

# PROFESSIONAL QUALIFICATION:

Bachelor Of Technology (B Tech) in Computer Science Engineering from KITS(S), JNTU(H) University.

# CRETIFICATIONS:

* Salesforce Certified Administrator.
* Salesforce Certified App Builder.
* Salesforce Certified Platform Developer I.

# SKILLS:

|  |  |
| --- | --- |
| **Salesforce Development** | Apex, Lightning Components |
| **Salesforce Administration** | **1. Data Modeling and Management:*** Objects, fields, and records in Salesforce.
* relationships (lookup, master-detail) and junction objects.
1. **Salesforce User Interface (Lightning Experience):**
2. **Salesforce Lightning interface:**
* Worked on Lightning components and how to customize the user interface.

**4. User Management:*** User roles, profiles, and permission sets

**5. Security and Access Control:*** Worked on sharing rules, role hierarchy, and record-level security.

**6. Automation:*** Implemented workflow rules, process builder, flows.

**7. Reports and Dashboards:*** Created and customized reports and dashboards. different report types report formats.

**8. Data Validation and Data Quality:*** Worked on validation rules and data validation tools.
 |
| **Tools & Technologies** | Wiki access on google site, GDrive access to project folder, JIRA, Slack VS Code/I Dev sandbox, QA sandbox, UAT sandbox, Production. |
| **Operating systems** | Windows 98/NT/XP/Vista/7/8 |

**PROFESSIONAL EXPERIENCE**:

# Company: Oloop Technology Solutions Pvt. Ltd. Hyderabad Project : OATS

**Work duration:** Oct 2021-Present

**About Project:** Project OATS involves building a custom application tracking system on salesforce platform to make Oloop’s IT and Healthcare recruiting operations more efficient. The goal of the project is to replace the existing ATS, CEIPAL, with a salesforce based ATS.

# Roles and Responsibilities:

* + Involved in gathering and analysis of business requirements and then effectively took part in sprint planning to achieve the requirement.
	+ Analysed the business process of client and then involved in creating the application and data model Required for the requirement.
	+ Creates custom application, objects, tabs, fields with the custom functionality to efficiently meet the business requirement.
	+ Created reports, dashboards, and processes to continuously monitor data quality and integrity.
	+ Customized page layouts for Opportunity, Contacts, and Accounts depending upon user profiles and created permission sets where necessary.
	+ Worked on Assigning creating Roles Hierarchy, Profiles and Security setup within the organization.
	+ Responsible for setting up Filed Level Security.
	+ Developed custom Workflows and Assignment Rules for case escalation.
	+ Implemented Field Level security for sensitive data holder fields.
	+ Involved in end-to-end testing and gathering feedback from business users

Thanks

Sarada Prathyusha.