



## **Chandan Kumar Gupta**

**Salesforce Lead**

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+91 8149282833

### **Qualification**

Master Degree In  
Computer Application  
(MCA)

JIMS, Pune  
University

### **Executive Summary**

Chandan is currently Working as a Salesforce Lead with Techila Global Services. He has 10 Years IT experience and relevant to salesforce He has total 5 years' experience in areas of Salesforce Development and Configuration on salesforce.com and force.com Platform. He is expertise in LWC, Apex class, Trigger, Aura Component (Salesforce Lightning), REST API Integration, Visualforce page. He has knowledge of various tool JIRA, Data Loader, Workbench, Gearset, Changeset. He has good knowledge of sales cloud, service cloud, community cloud and experience cloud with lightning Experience. He has worked with product based and service-based industries. He has experience of handling the team as a leader. He has strong understanding of project management and delivered the project in agile methodology within the time frame.

### **Technical Expertise**

Salesforce, Force.com,  
Salesforce Admin/  
Development, REST  
API integration, Sales  
Cloud, Service Cloud,  
Community Cloud and  
Experience Cloud, Data  
Loader, Apex Classes.  
Test Classes, Triggers

### **Professional Experience** **Techila Global Services** **Salesforce Lead** **Mar 2021 – Present**

<b>Client</b>	<b>Project</b>	<b>Duration</b>	<b>Description</b>
<b>Trigent Software</b>	<b>DLP Capital</b>	<b>Apr 2023 – Oct 2023</b>	<b>Investment Application</b>
<b>Intellect Design Arena</b>	<b>SJP</b>	<b>Aug 21- Mar 23</b>	<b>Wealth Management</b>

<b>ITC</b>	<b>BAT-Salesforce</b>	<b>Apr 2021 - Aug 2021</b>	<b>It is designed for selling the Tobacco across the word.</b>

**Professional Experience**  
**Future Focus**  
**Software Engineer**  
**Aug 2020 – Mar 2021**

<b>Client</b>	<b>Project</b>	<b>Duration</b>	<b>Description</b>
<b>TCS</b>	<b>ESA Fuels</b>	<b>Aug 2020 – Mar 2021</b>	<b>It was for managing the customers who are selling the fuels.</b>

**Professional Experience**  
**Symantec Software Pvt ltd**  
**Application Specialist**  
**Apr 2016 – Feb 2020**

<b>Project</b>	<b>Duration</b>	<b>Description</b>
<b>Symantec ABEV</b>	<b>Mar 2019– Feb 2020</b>	<b>The aim of this project is to provide Account Based Entitlement View(ABEV) portal to its customers</b>
<b>Symantec Partner Portal</b>	<b>Apr 2017 – Feb 2019</b>	<b>Through the Symantec Partner Portal, partners can enroll into different reward programs and view all the services provided by the company for Partners.</b>
	<b>Nov 2016 – Feb 2017</b>	<b>Created job for deployment of code.</b>

<b><i>CI/CD for Licensing Application</i></b>		
<b><i>Licensing Shared Services</i></b>	<b><i>Apr 2016 – Oct 2016</i></b>	<b><i>It was support Project for managing the licenses of the Product.</i></b>

***Professional Experience***  
***Emerson Innovation Center***  
***Software Engineer***  
***Feb 2014 – Oct 2016***

### ***Technical Summary***

- Lead Salesforce consultant with track record of delivering business software solutions using agile and traditional methodologies. 9 years 6 Months of professional experience working on various mission critical and revenue generating applications for companies using Salesforce.
- Experience in Apex classes, Apex triggers, SFDC lightening framework, Lightning Web Components, Aura, Flows, Workflows rules, Email alerts, creating profiles, page layouts custom settings, Custom Metadata and SFDC admin etc.
- Experienced in doing HTTP callouts and parsing JSON in Apex Wrappers.
- Experienced in writing test classes.
- Experienced with Agile-scrum model.
- Experienced in REST web-services.
- Experience in working with Business stake holders to determine their needs. Gather, analyses and document requirements for implementation.
- Involved in preparation of docs like Functional Specification document, technical design documents, and Deployment Instruction documents.
- Experience in writing SOQL and SOSL queries.
- Experience in working with build and deployment tools Github, Change Set, Workbench.
- Experience in Functional, Unit, Regression, and Integration testing.
- Ability to learn and adapt quickly to the emerging new technologies and comfortable in high intensity and challenging work environment.

### ***Skills***

- Frameworks Salesforce Lightning Web Component, Salesforce Lightening Aura, Apex programming.
- Web-service: REST
- IDE: Visual Studio
- Operating Systems: Windows and Unix
- Version Control: Gearset, Bitbucket, Perforce, GIT, SVN
- RDBMS Tools: Toad, SQL Developer
- SOQL, SOSL
- ITIL tools: Service now, Jira

### ***Educational Summary***

Std.	Bord/University	Result
10 <sup>th</sup>	UP Board Allahabad	1 <sup>st</sup> (66%)
12 <sup>th</sup>	UP Board Allahabad	1 <sup>st</sup> (72%)
BCA	Pune University	1 <sup>st</sup> (66%)
MCA	Pune University	1 <sup>st</sup> (72%)

**Date: 7-11-2023**

**Signature**

Chandan Kumar Gupta