

## PERSONAL INFORMATION



Seeking a quality IT environment in **Salesforce** to use my analytical and design skills for organizational growth and also carve out niche for professional growth

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- Language: English, Hindi, Kannada

SFDC **Developer** | **Salesforce** Administrator

## CAREER SNAPSHOT

- An accomplished professional with 5+ years of demonstrated experience currently acting as a SFDC development, **Salesforce** Applications using Force.com and **Salesforce** CRM.
- Experience in SFDC Configurations/Customizations - as Administrator & **Developer**.
- Good Knowledge with providing Security controller to Users by using Profiles, Roles, Permission Sets and OWD settings.
- Having good working experience in **Apex** Programming, Visual Force Pages.
- Involved in working with Workflow Rules and Process Builder.
- Good Knowledge on Batch **Apex**, Scheduling **Apex**, Organization Wide Defaults and Sharing Rules.
- Good Experience in Triggers, Test Methods and writing SOQL and SOSL queries.
- Experience in developing User Interface, Page Layouts, Tabs, Custom fields, Custom objects, Validation Rules.
- Knowledge on ANT Migration tools like Data Loader, SF Import Wizard and Change Set.
- Basic experience in **Salesforce** Lightning Applications, Application Bundles, Lightning components/component bundles while customer migrating **salesforce** classic to lightning experience.
- Good communication, interpersonal, presentation, analytical and problem-solving skills, self-motivated, willing to take initiative and able to apply new tools and technologies in the projects.

## EDUCATION:

- Bachelor of Computer Applications in Karnataka science College, Dharwad in the year 2013

## CERTIFICATIONS:

- Salesforce** Certified Administrator.
- Salesforce** Certified Platform **Developer** 1.
- Salesforce** Certified Platform App Builder.
- Copado **Developer** Certified
- Copado Admin Certified
- Flosum Professional Certified

## TECHNICAL SKILLS

- ★ Strong experience in **Salesforce** Administration, **Salesforce Developer**.
- ★ Strong experience in SFDC tools and technologies (CRM, SFDC, Objects, Validation rules, Records Types, Page Layout, Workflow Rules, Process Builder, Approval Process, Roles, profiles, sharing rules, reports, Dashboard, **Apex** Data Loader, Visual Force, Triggers, **Apex**, SOQL, SOSL, Batch **Apex**, Schedule **Apex**, Test Class).

## GROWTH PATH

Organization	Designation	Duration
AdiWebTech Solutions Pvt. Ltd	SFDC Developer/Admin	February 2017- December 18- 2020
NexWave Talent Management Solutions Pvt Ltd.	SFDC Developer/Admin	24December2020-March25th-2022

## PROFESSIONAL EXPERIENCE

### Project #1:

**Name** : Salesforce Optimization (SFO)

**Role** : Salesforce Admin and Developer

**Domain** : British multinational oil and gas company

### Description:

It is a Salesforce.com application used by British multinational oil and gas company to maintain their Records of Sales, Sales representatives, Accounts etc, and integrated with different systems to load data into this application.

### Roles and Responsibilities:

- ☞ Actively participated to understand the business requirements, functionalities terminologies of the business
- ☞ Analyze valuated detailed business, technical requirements and keep up to date with system, analytical and technical developments.
- ☞ Involved in Creation and Customization of objects, fields, page layouts.
- ☞ Involved in creating Approval Processes, Validations and Workflows.
- ☞ Involved in defining Roles, Profiles, Permission Sets and Page Layouts.
- ☞ Involved in uploading of data through Data Loader.
- ☞ Worked on Reports and Dashboards.
- ☞ Involved in Visualforce Pages and Test Coverage of Apex classes and triggers.
- ☞ Involved in Deployment process using Change set.
- ☞ Involved in creation of lightning components and Events
- ☞ Involved in Classic to Lightning Migration using Lex tool.

### Project #2:

**Name** : Insurance Management System.

**Role** : Salesforce Admin and Developer

**Domain** : Insurance

### Description:

Online Insurance is a web application which is used to tracking the details about the insurance policy, customer details and company details. This project is useful for any kind of insurance company to manage the insurance details, to sanction the insurance for customer, process the insurance policy details and all kind of insurance process through online.

### Roles and Responsibilities:

- ☞ Actively participated to understand the business requirements, functionalities terminologies of the business
- ☞ Analyze valuated detailed business, technical requirements and keep up to date with system, analytical and technical developments.
- ☞ Involved in Creation and Customization of objects, fields, page layouts.
- ☞ Involved in creating Approval Processes, Validations and Workflows.
- ☞ Involved in defining Roles, Profiles, Permission Sets and Page Layouts.
- ☞ Involved in uploading of data through Data Loader.
- ☞ Worked on Reports and Dashboards.

- ☞ Involved in Visualforce Pages and Test Coverage of Apex classes and triggers.
- ☞ Involved in Deployment process using Change set.

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### Project #3:

**Name :** Case Management

**Role :** Salesforce Admin and Developer

**Domain:** Business Applications

#### Descriptions:

This project is related to “Case Management System”. The following is a list of objectives which were as part of the Global Intel Migration project:

- Migrate existing case-management system functionality and data relating to the GI functions into the Salesforce organization.
- Provide “Like for like” within the Salesforce environment where possible, or provide an agreed-upon alternative when necessary

#### Roles and Responsibilities:

- ☞ Actively participated to understand the business requirements, functionalities and terminologies of the business.
- ☞ Analyze valuated detailed business, technical requirements and keep up to date with system, analytical and technical developments.
- ☞ Worked on various Salesforce.com customizations - standard objects and creation of customized business objects.
- ☞ Involved in Creation and Customization of objects, fields, Page layouts, creating Roles, Profiles, Permission Sets and Remote Site.
- ☞ Involved in Process Builder, Flows and Workflows in order to make the system more automation.
- ☞ Involved in Visualforce Pages, Apex classes, Triggers and Test Coverage of Apex classes.
- ☞ Involved in component migrations from org to org using ANT tool.
- ☞ Involved in major Configurational & Customization Enhancements.

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*References are available upon request*