#### Aman Sharma.

Email: <u>Amansharma7066@gmail.com</u>

**Phone No:** 9039604320 **Role:** Salesforce Developer





## **Professional Summary:**

- Experience in Salesforce.com CRM Administration, Implementation, and Development.
- Hands on experience in SFDC Administrative like Data Modeling, Data Security, Formulas & Validations Profiles, Roles, Users, Process builder, Page Layouts, Approvals, Reports and Dashboards
- Experience in Sales Cloud, Marketing cloud, Community cloud (Experience cloud) and service cloud.
- Hands-on experience in Apex development, Apex Trigger, Apex Class, Apex Test Methods, Future Methods, Invocable Apex, Batch Apex, Queueable Apex, and Apex Scheduler in Salesforce.
- Worked on Reports, Dashboards Deployment.
- Experience in Lightning Components and Lightning Design Systems (UI).
- Developed various validation rules on the objects, Components and Visual Force Pages, Custom Objects, Tabs.
- Knowledge of Custom Setting, Custom Label, Custom Metadata Types, Inbound and Outbound Changesets, and Unmanaged Packages.
- Knowledge in writing Test Classes for Code Coverage in Salesforce.
- Good Working Knowledge on Duplicate Rules & Matching Rules.
- Hands on sending Personalized Emails to a Group (List Emails).
- Ability to plan and execute tasks in a structured manner and able to work, collaborate and contribute in a team environment.
- Experienced in using Salesforce Lightning UI. Created Lightning Apps Using Lightning App Builder.
- Ability to work both independently and in a team, a complex deadline-oriented environment and to multi-task with minimal supervision.
- Worked with Cases, Contacts, Accounts, Solutions and Reports entities in sales cloud application.

# **Certifications:**

- Salesforce Certified Platform Developer 1 (PD 1).
- 1x Trailhead Ranger

#### **Skills:**

Programming Languages : Apex

Web Technologies : LWC, Aura, Visual Force, JavaScript, CSS, HTML.
Tool : Apex Data Loader, Workbench, Force.com.

Database : SOQL, SOSL
Operating System : Windows Family

Experience on Clouds : Sales, Service, Experience cloud, Marketing Cloud

## **Professional Experience:**

• Currently working as Salesforce developer at Oak Tree Software Pvt. Ltd. from 19 March, 2021 to till date.

• 3 month Training as Associate Software Engineer in Oak Tree Software Pvt Ltd.

### **Experience In brief:**

Worked On Sales cloud, Service cloud, Marketing cloud, Community cloud, Development, Aura, Admin and more.

#### **Projects Involved:**

**Project 1** : Kaleidoscope.

**Role** : Salesforce Developer

#### **Description:**

Kaleidoscope is a cloud-based awards management digital platform enabling organizations to fund, design, administer, and host branded scholarship and grant programs. The platform uses leading technologies to deliver an end-to-end solution for sponsors, organizations, and those they support.

This is an Education domain Based Project where end user can apply for the scholarships provided by different clients. Technology's we used in this are react JS, ruby on rails and salesforce.

On salesforce side we manage the backend part of the domain where we have multiple client roles, profiles, Scholarship provided by client, Integration by 3rd party like Yardstick, manage package and much more, all functionality like Approval Process, Workflow rules, Apex code, Aura/LWC Component, Permission sets, Process builder, and security sharing were implemented as a part of this project.

## **Responsibilities:**

- Worked closely with business analysts, and team members.
- Import/export records to salesforce via data loader
- Developed application using apex controller, Batch, Triggers and much more

- Installation packages on bundle products, Optional Constraints, Configuration Attributes,
- Developed Dashboard Application for the Customer Team.
- Developed Client Portal Application Based of Different Functionality.
- Integrated Marketing Cloud to send the Email and SMS notifications to the end users
- Created Documents, Email alerts, Mail Template's.

Project 2 : U N V

**Role** : Salesforce Developer || Marketing Cloud

#### **Description:**

The United Nations Volunteers (UNV) programmed contributes to peace and development through volunteerism worldwide. We work with partners to integrate qualified, highly motivated and well supported UN Volunteers into development programming and promote the value and global recognition of volunteerism. UNV is administered by the United Nations Development Programmed (UNDP) and reports to the UNDP/UNFPA/UNOPS Executive Board.

## **Responsibilities:**

- Worked closely with business analysts, and team members.
- Involved in creating the objects, tabs, fields, and formulas,
- Developed journeys for sending Email notifications depending upon actions
- Worked on Data Extension, SQL and Automation on Marketing side.
- Created a campaign where the number of emails and Messages send on the Basis of Different Dates and Different formats for Client users on marketing cloud side.
- Developed a automated setup integrated with sales and marketing cloud, which enable the end client to set the emails on the basis of different Status depending on parent and related child objects.
- Developed application using apex controller, visual force pages
- Writing unit Test cases.
- Created Documents, Email alerts, Mail Template's.

**Project 3**: Sumitomo Rubber South Africa (SRSA)

**Role** : Salesforce Developer

#### **Description:**

SRSA is a South Africa based project. This project deals with vehicle Tyre manufacturing, sales cum distribution all over world.

#### **Responsibilities:**

- Worked with various salesforce.com objects Account, Contact, Leads, Standard objects & Custom Objects
- Set up the users for the organization, Roles, Etc
- Creating the Custom App, Tabs, Fields based on the Requirement
- Creating Record types and customizing the pages layouts based on Record Types.

- Worked on Reports, Dashboards Deployment using changesets etc.
- Implemented the Account, Lead and Opportunity Managements
- Created the Lightning Screen Flows for business requirements
- Worked on Experience Cloud, portals.
- Worked on VF pages, triggers, lightning components (AURA for Experience sites) etc.

Aman Sharma.