

Result Oriented Business Analyst skilled in Eliciting, Analyzing and Documenting business process, use cases, functional/technical specifications, test plans, and customer facing materials. Innovative thinker, excellent problem solving and analytical skills along with current technology experience. Excellent business/technology skills, adapt at building consensus and working with stakeholders at all levels in the organization.

## WORK EXPERIENCE

## 1. Agile Crm (Mantra Technologies)

Lead Business Analyst (www.500apps.com)

#### 14/May/2020- Till Date

Hyderabad

#### Roles and Responsibility

- Played multiple roles while leading the projects. Acted as a ba, product owner, technical and functional sme, tester and pm. Led business analysis and requirements gathering sessions to review the scope with it and business key holders.
- Tracked user stories using pivotal tracker and prioritized the backlog for continuous delivery process. Executed projects through the entire sdlc from gathering requirements, designing, developing, testing, deploying and support phases.
- Coordinated and organized meetings across multiple teams include vendors, internal teams, architects, stakeholders and managers.
- Worked on different docs related to requirement, BRD, FRD, process flow, cost and timeline analysis, implementation plan and presentations with manuals and release docs.
- Proposed process improvement strategies to track the requirement changes, status, business expectation, cost, timeline and other key metrics, which helped provide information to all the teams in quicker way.
- Usecase analysis, use case modeling, using Smartdraw and usecase documentation.
- Wireframes of entire product through balsamaiq.

## 2. Avontix Solution Pvt Ltd.

#### **TL- Sr.Business Analyst**

#### 27/Jan/2016- 07/May/2020

Hyderabad

#### Roles and Responsibility

- Gather intelligence from corporate executives and middle managers about needs and future growth.
- Liaison between clients and technical team.
- Prepare BRB, FRD, Usecases and Worflow docs
- Analyze and architect solutions to fulfill the client's requirements.
- Design and develop Functional Requirement docs as per client requirements.

- Epics & Usecase structuring after requirement analysis
- Compile and distribute requirements specifications for application development and deployment.
- Design and execute User testing procedures to extract data from test runs.
- Explained technical ideas in user friendly language.
- Gathered information on specific subjects from existing documentation.
- Identified user needs, use cases and metrics to focus priorities.
- Consult with the executive team and the IT department on the newest technology and its implications in the industry.
- Interpreted data analysis and created documents based on user requirements.
- Prepared charts, graphs or forms to go along with technical requirements.

## 3. Freelancer

#### **IT Business Consultant**

2011-2015 Bhubaneswar/ Hyderabad

### **EDUCATION**

### Engineering in Computer Science (B-Tech)

Synergy Institute of Engg. And Technology

(Bput), Dhenkanal- 2011

### PROJECTS

- BPM Workflow Automation Application
- HRIS HR application with payroll
- Crm.io (Customer Relation Management)
- Plugins.ly (Plugins Market Place)
- Lead management
- Flow.ly
- Lead Management Application
- Bot Application for Sales Automation
- Al Based Hospital Information Management System
- Clinic Management System
- AI/ML based LIMS
- AI Based Restaurant Management System
- Buy Together
- CLFIVE(Automobile Market place application)

## SKIILS

- Bridge between client and development team.
- Architect of complete solution structure for client requirements.
- Analyzing solution to development software's to fulfill client requirements.
- Database structure and Concept Analysis.
- Wireframes through balsamiq.
- Wireframe development for Project UI Designs.
- UML drawing and Project Architecture.
- Experience in Agile and Scrum Environment.
- Understanding of CMMI Level of documentation.
- Data visualization

# TOOL

- Balsamiq- Ideation & Wireframing
- Smartdraw- Business Drawings
- Ms Office Suit Document Authoring & Presentations
- Snagit Editor Image Editing & Video Capturing
- Smart Draw
- Help n Doc
- Adobe Suit
- Azure Devops- For Sprint Planning

## **EXPERTISE IN**

- Step-by-Step Walkthrough
- Functional Docs
- Project Process Architecture
- Business Gap Analysis
- Scope Analysis/SWOT
- Business Planning
- Benchmarking/Product Analysis
- Product Feature Docs
- Project Planning
- Product benchmarking
- Presentation
- Technical Writing
- Standard and Guidelines Mapping
- Eliciting requirements
- Wireframe- Prototype building
- Competitor analysis
- Epics and user stories
- Sprint Planning
- Feasibility Study

## **DOMAIN EXPERTISE**

- Sales & Marketing
- Complete Healthcare Eco- System.
- o Customer Relationship Management.
- o Eateries (Restaurant Chain Management System).
- Finance & Marketing.
- E-commerce Retail Chain Management.

## **BA TECHNIQUES**

- SWOT (Strength, Weakness, Opportunity, Treats) Analysis.
- MOST (Measurable, Optimized, Strategic, tactical) Analysis.
- BPM (Business Process Management) Analysis.
- PESTEL (Political, Economical, Social, Technological, Legal, Environmental).
- BRAINSTORMING.
- SMART (Specific, Measurable, Achievable, Realistic, Timely).

### **MODELS WORKED ON**

- AGILE
- SCRUM
- LEAN
- SDLC
- DEVOPS

# **STANDARDS & GUIDELINES**

- CMMI(Capability Maturity Model Integration).
- DITA(Darwin Information Typing Architecture ).
- HIPAA(Healthcare Portability & Accountability Act).
- NIST Guidelines(National Institute of standards Technology).
- DICOM (Digital Imaging and Communications in Medicine).
- PACS (Picture Archiving and Communication System).
- ISO guidelines <u>(International</u> Organization for Standardization).
- NASSCOM(National Association of Software and Services).
- HL7(Health Level 7).
- ICD (International Classification of Diseases).