SIVATHEJASH SRIVARAM

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Motivated and forward-thinking product owner with 8+ years of experience in a dynamic SaaS environment. Eager to support Self Tech's team with leadership and guidance over a wide range of product development effort, with a strong belief in Quality with an Agile mindset, targeting Product Owner roles with an organization of repute.

CSPO (Certified Scrum Product Owner) certified. **Location Preference: Hyderabad, India**

Core Competencies

- Client/Server, SQL Server
- JIRA, MS Office, MS Visio
- Postman, APIs, GAP
- Git, Confluence
- Microsoft Azure, RCA
- Value Add Analysis,
- Process Enhancements,
- Activity Analysis, Lean
- System Analysis
- SDLC, Agile/Waterfall
- Team Management Skills

Soft Skills

Team player & Communicator
Innovator
Thinker
Adaptability
Empathy & Positive Attitude
Ardent learner

Profile Summary

Offering nearly 8 years of rich and qualitative experience

- **Leading a team of 8 as a QA lead and Product Owner.** I believe in taking the responsibility to listen to the team members, mentor them and contribute to the project growth.
- Strong Hands-on experience in CRM, Finance, Health care and E Commerce.
- Training end users and associates for process & business understanding.
- Scope identification, data modeling and requirements gathering via meetings, interviews, interface analysis, research, white boarding etc.
- Experience in Process and Strategic Consulting.
- Experience in documentation of business requirements and implementing work plan according to the Client requirements.
- Sound Working knowledge on Agile & Waterfall Methodologies.
- Utilized a combination of business architectural knowledge, technical skills, and strategic analysis to provide solutions and creative insights to critical business problems.
- Develop required analytics and also analysis at both organizational and client levels and publish as dash boards to the management and client on a weekly, monthly & quarterly basis.
- Develop business cases and also proof of concepts to introduce how latest technologies
- Experience in Service Delivery Set up, Transition Management and Change Management at an organizational Level
- Ardent Problem solver with good decision making & team management skills.

Career Timeline

United Healthcare	Dell	NOWCOM GLOBAL SERVICES
May'13 – Sep' 13	Oct'13 – May'17	May'17-Present

💼 Work Experience

Description:
Nowcom is a technology company, developing technology solutions for the automotive and financial services verticals. Nowcom is one of seven companies with Hankey Group, based in Los Angeles CA.
Nowcom to produce industry-leading technology, ranging from its flagship product DealerCenter (Dealer Management System) to develop fully automated finance decision engine.

Key Result Areas:
- **Leading a team of 8**.
- Working closely with stake holders, to understand what exactly the features should look like.
- Managed the **Concept to design, MVP, testing, forecast, promotion, support** of the platform.
- Created **Business Architecture artifacts, detailed project documents** and other information as and ever required.
- Worked along with Business Development team to define a **clear cut road map for the product**.
- **Experience in Microsoft Azure** for maintaining User stories and Task creation.
- **Created and maintained the solution vision, roadmap, and backlog of work through the project's life cycle.**
- Strong Work experience in Manual Testing, **Automation** for release level regression testing, Defects analysis.
- Partnered with IT and product leadership to drive and manage the solution development process and ensure the product team understands the direction and vision.
- Currently working in **Agile Methodology**. Daily meetings with DEV and Business Team.
- Translated features into user stories within the team's backlog while managing, ranking, and prioritizing this backlog to reflect stakeholder's requirements.
- Managed backlog of user stories for 2 products simultaneously.
- Collaborated with teams to discover and deliver the best solution to the market presented by the product team lead and the business.
- Guiding Team Member in writing and understanding the Test Cases and mentoring team members.
- Worked in Both IOS Test flight builds and Android Apk.
- Strong Domain knowledge on CRM and Inventories.
- Requirement analysis, preparing Test Plan, Test Specification, Test data, assigning resources and training the team.
- Sending Daily Status Report, Test metrics and handling business communication.
- Have Good knowledge in verifying Data integrity and Client Server Architecture.
- Active member in Fun Club and Team activities.

💼 Previous Experience

Description:
For build and fulfillment segment we have MES and CFI. For this we have so many interlocks between the applications. We have four releases per year. The applications are related to Custom Factory Integration in Supply Chain Management domain.

Key Result Areas:
- **Lead a team of 7**. Involved in work assignments, estimations.
- Reviewed the BRDs and have written the High Level Scenario's. Strong Work experience in waterfall and Agile.
- Experience in Database testing, MS Access and .Net Frameworks.
- Responsible for gathering functional and business requirements for the project. This includes conducting detailed interview, brain storming, job shadowing etc. with the business users for the purpose of information gathering, analyzing and documenting the information gathered.
- Coordinated with the clients, top management, business users and the technical team.
- Responsible for checking the daily achievements.
- **Involved in preparing process flow diagrams, data flow and other UML diagrams using MS Visio.**
- Clarified issues with developers during efforts to validate designs and functional specifications.
- Actively involved in preparation of the Project plan with Project manager.
- Closely working with Business, UAT and Dev Team.
- Knowledge in Supply Chain Management and Factory Applications.
- Requirement analysis, preparation of Test Plan, Test Specification, Test data, assigning resources and training the team.
- Sending Daily Status Report, Test metrics and handling business communication.
- Guiding Team Member in understanding the Test Cases and completing tasks, defects analysis.
- Involved in Automation for Release Level Regression testing.
- Have Good knowledge in verifying Data integrity and Client Server Architecture.
- Experience in MTM Test Foundation server (Test Management Tool), SQL, Toad for Oracle, SOAP and IBM Web Sphere.
- Working in Agile Methodology. Daily Stand up meeting with DEV and Business Team.
- Attending Planning, daily standing up call, retrospective meetings.
- Created product concepts based on the company strategy, breaking down concepts into user stories by prioritizing the product backlog.
- Active member in Fun Club and Team activities.

Accolades:
- **Got Bronze award for Dell print project.**

💼 Previous Experience

May '13-Sep 13 with Untied Health Group Materials Quality Analyst, Hyderabad

Description:
We are committed to introducing innovative approaches, products and services that can improve personal health and promote healthier populations in local communities. The Product Materials is a process wherein we test the health insurance plans of United Health Group (UHG).

Key Result Areas:
- Experience in design & test analyst role.
- Experience in writing and uploading test cases into **Quality Centre (ALM)** and test execution.
- Experience in writing **SQL queries for DB testing.**
- Detecting and tracking the bugs detected during testing.

CSPO Certified

🎓 Academic Details

Sep'08 – Sep'10 Master of Science in Computer Networking, London Metropolitan University, UK

May'04 – May'08: B Tech, Computer Science and Engineering, Jawaharlal Nehru Technological University, India

Personal Details

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