**VenkataChaitanyaPaleti**

**Bangalore**

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**PROFESSIONAL SUMMARY**

* Having **6+ years** of IT Experience on ***.NET Production Application Support.***
* Expertise in enhancements, Implementation of object-oriented applicationsusing ***C#, ASP.NET, MVC*** and ***Sql Server*** as back end with exclusive focus on client server environment.
* Sound knowledge of ***OOPS*** concepts.
* Knowledge in using ***Web services.***
* Software engineering activities which involves Unit Testing of the Module/Application.
* Involved in status meetings with onshore team.
* Working exposure to Incident, Change, and problem management.
* Working exposure on deployment activities.
* Working exposure to Production Application support and Maintenance in Microsoft .NET environment.
* Hands on experience in trouble shooting, replicate problem, debug and problem-solving skills.
* Azure Fundamentals Certified by Microsoft.
* Knowledge on Azure Portal of creating VM’s and App services.
* Knowledge on Dynatrace monitoring tool.
* Working experience on Git.
* Familiarwith **VSTS, Service Now and Remedy** ticketing tools**.**

**EDUCATION**

* + B. TECH from Nalanda Institute of Engineering & Technology, Guntur, Andhra Pradesh.
  + Diploma (electronics) from G.I.O.E College, Secunderabad, Telangana.
  + 10th class from Vignan High School, Guntur, Andhra Pradesh.

**CAREER SUMMARY**

* Working as Professional1Application Designer for DXC Technologies, Bangalore from August-22nd’2018 to Till Date.
* Worked as Sr. Support Engineer for Inncrewin Technologies, Bangalore from December-20th ’2017 to August-20th'2018.
* Worked as STSE for INFOSYS, Bangalore from August-11th’2014 to Dec-19’2017.

**PROJECT Experience:**

**Project 1**: ElogPro

DXC Technologies, Bangalore from August-22nd’2018 to Till Date.

**Designation**: Application Designer

**Client**: Cenovus

**Domain**: Oil and Energy

**Tech Stack**: Visual Studio 2015, C#, ASP.Net, SQL Server

**Description:** ElogPro is a web application that can be used to give a scope of creating Unit, Area, Equipment based on the roles like Shift operator, Area Operator, Administrator which they can map, edit Logs depending up on the shifts. It allows operators to records note against equipment.

**My role in this project**:

* Working as L2 and L3 application support engineer for Asp.Net, C#, Java Script.
* Involved in providing the technical support for the code written in ASP.NET-Web forms with C#.net.
* Involved in creating the technical document for main components and web-services of the application.
* Involved in status calls and fixing the high priority issues within the specified timelines.
* Involved in writing SQL scripts like Triggers and stored procedures.
* Involved in trouble shooting, replicate problem, debug and problem-solving skills.
* Carrying out Integration testing and debugging and resolving the bugs (if any)

**Project 2**: SRM

DXC Technologies, Bangalore from August-22nd’2018 to Till Date.

**Designation**: Software Designer

**Client**: Cenovus

**Domain**: Oil and Energy

**Tech Stack**: Visual Studio 2010, C#, ASP.Net, Oracle

**Description:** SRM is known as Site Release Management. They will create new site with the help of SRM based on their roles whenever a site was created by consultant, it will send an email with the information to review and approve the respective area operators concerns approvals. An automated management system to enable the release of wells and pads to consultants at Foster Creek and Christina Lake. Additionally the application will ensure that work activities at sites do not overlap the use of military targets.

**My role in this project**:

* Working as L2 and L3 application support engineer for Asp.Net, C#, Java Script.
* Involved in providing the technical support for the code written in ASP.NET-Web forms with C#.net.
* Involved in creating the technical document for main components and web-services of the application.
* Involved in status calls and fixing the high priority issues within the specified timelines.
* Involved in trouble shooting, replicate problem, debug and problem-solving skills.
* Carrying out Integration testing and debugging and resolving the bugs (if any)

**Project 3**: Safe Send.

Inncrewin Technologies, Bangalore from Dec-20th ’2017 to August-20th’2018.

**Designation**: Sr. Support Engineer

**Client**: CPaperless

**Domain**: Data Management System.

**Tech Stack**:  Visual Studio 2015, C#, ASP.Net, WCF, HTML, SQLServer, Azure App services

**Description:** Safe Send is a web application that can be used to send the messages and file attachment securely over a network. Safe Send-Plugin also available for the users which can access via Microsoft outlook and send the messages/attachments securely. It can provide many options like compose, sent, forward, reply all, reply, change expiry date, change folders etc.

**My role in this project:**

* Working as L2 application support engineer for Asp.Net, C#, JavaScript, HTML.
* Involved in providing the technical support for the code written in ASP.NET-Web forms with C#.net.
* Involved in creating the technical document for main components and web-services of the application.
* Involved in status calls and fixing the high priority issues within the specified timelines.
* Involved in writing SQL scripts like Triggers and stored procedures.
* Involved in trouble shooting, replicate problem, debug and problem solving skills.
* Carrying out Integration testing and debugging and resolving the bugs (if any)

**Project 4:** One View-DMS Portal

**Infosys Limited:** Bangalore SEZfrom March’2016 to Dec-19th2017

**Designation:** STSE

**Client**:UNILEVER

**Domain:** One View-DMS (Data Management System)

**Tech Stack**:  Visual Studio 2015, JavaScript, ASP.Net MVC, HTML, SQL Server

**Description:** One View -DMS (DataManagementSystem) application is used by the publishers where they can upload new reports, edit and delete the existing reports. So, that the end-users can able to view the reports and get notification in their iPhone/iPad device.

**My role in this project**:

* Working as L2 and L3 application support engineer for Asp.Net, C#, JavaScript, HTML.
* Involved in providing the technical support for the code written in ASP.NET-Web forms with C#.net.
* Involved in creating the technical document for main components and web-services of the application.
* Involved in writing SQL scripts like Triggers and stored procedures.
* Involved in trouble shooting, replicate problem, debug and problem-solving skills.
* Carrying out Integration testing and debugging and resolving the bugs (if any)

**Project 5:** Elog Services Portal

**Infosys Limited:** Bangalore SEZFrom: August’11th2014 to February’2016

**Designation:** STSE

**Client**:DHL

**Domain:** Elog Services (Order Management)

**Tech Stack:**  Visual Studio 2012, JavaScript, ASP.Net- Web service, JQUERY, CSS, HTML, SQL Server

**Description:** Elog is a web application that can be used to provide an operational flow of the order management through which the user can track the details like status, country, customer name etc. based on giving the input as reference. This app acts as an interface between dhl and dell system.

**My role in this project:**

* Working as L2 and L3 Production support engineer for Asp.Net, C#, JavaScript, HTML.
* Involved in providing the technical support for the code written in ASP.NET-Web forms with C#.net.
* Involved in creating the technical document for main components and web-services of the application.
* Involved in status calls and fixing the high priority issues within the specified timelines.
* Involved in writing SQL scripts like Triggers and stored procedures.
* Involved in trouble shooting, replicate problem, debug and problem-solving skills.
* Carrying out Integration testing and debugging and resolving the bugs (if any)