**Laxmikant Mathapati** 

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**Areas of expertise**

Active directory, Patch management, application deployment, application packaging, windows administrator, WSUS service configuration and management. Citrix management. Microsoft Intune,MAM,MDM,AutoPilot.Update Rings.

**Experience summary**

7 +years of experience in infrastructure management using system center configuration manager 2012, Microsoft windows installer technology and patch management.

Strong interpersonal skills with extension communication experience and consistent success in achievement of objectives that demonstrated my abilities. To meet and exceed expectations in variety of achievements.

Excellent written and verbal communication skills, ability to articulate the vision, action plans and project status to the various level of both business and IT professional.

**Computer skills**

**Microsoft System Center Configuration manager 2012**

* + Patch management, Application deployment and Symantec antivirus management. Citrix deployments, OS Deployment. Microsoft Intune, Windows Autopilot, Microsoft Azure.
  + Microsoft Windows Server 2003, 2008, 2012.SCCM 2012 R2.

Microsoft Windows 7 and XP

**Active Directory:** Manage/Setup user accounts, reset passwords, modify permissions, Manage distribution lists, Manage security Group

**Experience**

**Sr Specialist**, **LTIMindtree Technology** **Bangalore** April-2019 – Till date

**Responsibilities:**

* Installation and configuring, administering SCCM 2012.
* Creating boundaries and groups using IP subnet, AD sites.
* Experienced in workstation/ servers patching.
* Configuring the site system roles and hands on experience on SCCM infrastructure management.
* Creating and Implementing automation task’s using SCCM on servers/workstations.
* Performing the SCCM upgrade activities (2010,2013,2107 ) and hot fixes updates on the applicable servers.
* Creating and maintaining and updating documentation of SCCM infra- including architecture diagrams, technical configuration, policies, and operational docs.
* Maintaining and administering SCCM sites and servers’ infrastructure. Plan and execute server ,sites and client’s version upgrade.
* Maintaining SCCM client’s health, troubleshoot issue and helps the ops team to solve the client’s issue.
* Monitor the active alerts, sites, servers,components,SUP,WSUS, and resolve the critical and complex errors
* Troubleshoot failed SCCM deployments and SCCM health issues.
* Creating application package, operating system package, software updates packages.
* Experienced in imaging server and client /server environment.
* Capturing the OS using create task sequence media in SCCM.
* Upgraded windows 10 using in place upgrade/wipe and load/windows 10 servicing plan.
* Creating sccm packages, advertisements, and publishing applications to desktop.
* Handling SCCM infrastructure, Patch management, application deployments.
* Monitoring the updates via ADR, updates group, deployment packages.
* Having good knowledge on reporting and basic PowerShell scripting.
* Performing the product assessments and making recommendations to users on the new products/features.
* Creating distribution point and configuring it accordingly to manage the clients.
* Develop, Deploy &manage mobile applications and MAM Policies with Intune including MAM & MDM.
* Intune application creation and deployments (Win32, MSI, MSFB) Based applications.
* Creating and managing the Intune Configuration profiles and policies.
* Administer and configure mobile devices for enterprise users.
* Creating & managing the windows autopilot Profiles.
* Updates rings management over Intune for Windows 10 devices.
* Managing the team and taking care of new customers transition & KT sessions and delivering the projects on approved time.

**System Engineer**, **Tata consultancy services, Bangalore** Jan-2018 – April-2019

Responsibilities:

* Deploying the windows patches to across all windows desktops and servers every month.
* Creating user /machine based collections in SCCM.
* Creating the task sequence, boot images, for OS deployment and configuring the requested packages/application as per the customer requirement.
* Having discussion with the LOB, every month and updating them regarding upcoming plan related to (OS migration. Application migration, Patch Management).
* Troubleshooting the patch and application deployment failed machines as well servers.
* Creating the application and packages by using install shield and admin studio based on request.
* Troubleshooting the OS deployment related issue.
* Staging the app-v packages, deploying the same by using citrix XenApp center and troubleshooting the related issue.
* Deploying the software in citrix environment and publishing the shortcuts using XenApp center.
* Providing the deployment status report as when the request comes.
* Working on the following ticket tools for day-to-day activities (HPSM, ITSM, and AppMap

**System administrator, First American India Pvt Ltd, Bangalore April 2015-Dec 2017**

Responsibilities:

* Configuring SCCM Site Maintenance, Software deployment, Patch management, Security Updates and Reporting.
* Installing the primary and secondary site for SCCM Servers.
* Troubleshooting of primary & secondary site installation.
* Troubleshooting the software deployment based on LOG Analysis.
* Patch management for more than 8000 Client machines.
* Patch management for more than 200 server machines.
* Repair / Reinstall the broken clients and troubleshooting on the same
* Performing and Scheduling Synchronization for latest software updates in SCCM.
* Testing the monthly released MS patches, Distributing, and deploying to end user

Client’s Desktop

* Handling Software Update Point & WSUS Services. Updating the Microsoft products latest Updates and Third-Party product patches to the client through SCCM.

**EDUCATION**

* **BCA in Computer science from C.V.Raman University Bilaspur. Secured an aggregate of 79%.Year of completion: 2018.**
* **Diploma in Information Science from N.V. Polytechnic Society Gulbarga. Secured an aggregate of 77%. Year of completion: May- 2013. (Full time –Regular)**
* **10th from GHS School Jidaga and Secured aggregate of 63.36% Year of completion 2009.**
* **Trainings &Certification** Microsoft System center configuration manager 2012 at IPV4 Networks

ITIL v3 fundamental and Microsoft certified technology specialist.

**PERSONAL INFORMATION**

Name: Laxmikant

Father name: Mallayya

DOB: 05-11-1993

Language known: English, Kannada, Hindi, Marathi.

Permanent address: A/P: Jamaga (J), Tq: Aland Dist.: Gulbarga.