

Ayush Khanna  
(Salesforce Developer)

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**Trailhead:** <https://trailblazer.me/id/ayushkhanna>

## CAREER SUMMARY

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- 4+ years of experience in Salesforce CRM which involves various phases of design, development, testing and configuration.
- Ability to translate client's business requirements into specific system, application designs.
- Expertise in implementing data security (object, field & record level), creating roles, profiles, and page layouts. Strong practical expertise on process builder, validation rules, roll-up summary, workflows, reports & dashboards.
- Experience in developing visualforce pages, apex classes, triggers, test classes for code coverage & lightning web components
- 10 Certifications in Salesforce and max rank (Ranger) achieved in trailhead with 9 superbades and over 130+ badges
- Experience in integrating salesforce with external systems using Rest API as well as SOAP API
- Proficient in working in agile project practices such as JIRA, ServiceNow, GitHub, Bit Bucket, WorkBench, Ant Migration Tool & Salesforce DX for project development and deployments etc.
- A team player with good communication skills and the ability to learn and deliver on time.

## PROFESSIONAL QUALIFICATIONS

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1. **Company :** IBM India Pvt Ltd.  
**Duration :** 21st Feb 2022 - Present  
**Role :** Salesforce Consultant
2. **Company :** Tata Consultancy Services Ltd.  
**Duration :** 8th Jul 2019 - 11th Feb 2022  
**Role :** Salesforce Developer

## PROJECT EXPERIENCE

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1. <b>PROJECT</b>	Tega
<b>CLIENT</b>	Tega Industries
<b>TEAM SIZE</b>	3
<b>ROLE</b>	Salesforce Developer
<b>DURATION</b>	Feb 2022 - Present

- Lead a team of developers to convert complex client requirements into workable UI Solutions which requires extensive Aura Component usage as standard sales cloud wasn't enough to achieve the tasks
- Handled 10+ Integrations in between Salesforce and SAP using SOAP Architecture and also helped SAP Team for easy collaboration
- Time to time POC of different concepts which I introduced to clients by going out of the box and also presented new SFDC Features which was coming in new upcoming releases
- ANT Migration Tool is extensively used for all deployment related tasks and also handled cloning and refreshing sandboxes from time to time, version control of code via Bitbucket and streamlining the entire process with IV Documents for a successful back to back releases and smooth onboarding of new functionalities.
- Used Email Services to provide automate custom solutions which makes easy for our users to get everything done on just email itself.
- Immediate bug fixes on all project issues and work as a medium between rest of the developers to learn more about new things in coding perspective on Salesforce side.
- Providing L1,L2 as well as L3 support via JIRA & ServiceNow for all the bugs and also created several Know-How documents which client can use to understand more about the Application
- 6 back to back major releases on time without any major issue reported and received various appreciation from client on work ethics.

<b>2. PROJECT</b>	SPOT
<b>CLIENT</b>	Roche Genentech
<b>TEAM SIZE</b>	8
<b>ROLE</b>	Salesforce Developer
<b>DURATION</b>	August 2019 – Feb 2022

- Implemented and maintained custom build application of Contract Management Oversight Lifecycle on the Salesforce Platform.
- Developed VF Pages, LWC Components & Apex Rest Code for custom functionality and to interact with external systems for data exchange
- Involved in requirements analysis and solution design.
- Maintained Code Coverage for the entire org by developing test classes.
- Providing L3 support via JIRA & ServiceNow for all the bugs and also developing new user requirements for upcoming releases.
- Configuring the changesets for deployment, cloning and refreshing sandboxes from time to time, version control of code via Bitbucket and streamlining the entire process with IV Documents for a successful back to back releases and smooth onboarding of new functionalities.

## TECHNICAL SKILLS

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- Apex Programming, Triggers
- Flows
- Visualforce Pages
- Lightning Aura Components
- Lightning Web Components
- Web Services (REST, SOAP)
- SFDC Configurations
- Email Services
- Version Control : GitHub, BitBucket

## CERTIFICATIONS

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- Salesforce Certified Associate
- Salesforce Certified Administrator
- Salesforce Certified Advanced Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Business Analyst
- Salesforce Certified Platform Developer - I
- Salesforce Certified Platform Developer - II
- Salesforce Certified JavaScript Developer I
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Service Cloud Consultant

## ACADEMIC QUALIFICATIONS

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QUALIFICATION	UNIVERSITY/BOARD	PASSING YEAR	PERCENTAGE/ CGPA
B-Tech in Computer Science & Engineering	Kurukshetra University, Haryana	2015-2019	74.37%
XII (Senior Secondary)	DAV Public School, New Delhi	2015	83.2%
X (Secondary)	DAV Public School, New Delhi	2013	8.8/10

## HOBBIES

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- Chess
- Cricket & Football
- Brainstorming & Logical Discussions