**SUMMARY:** Experienced Business Analyst and Certified Safe Scrum Master with well-versed business knowledge and consulting experience in banking, health care, and Retail industry. Working knowledge in Conducting requirement gathering workshops, performing business analysis, Data analysis, Data profiling, drafting requirements at Features and user stories level, defining roadmaps, stakeholder management, User Acceptance testing, Technology implementation, and management. Comfortable in a fast-paced, high-stress environment to meet deadlines within changing priorities.

**Software** **and Tools:** AWS Athena, Hive, Snowflake, SQL, S3, HP Quality Center, Version One, Jira, SOAP UI, MS office (Word, PowerPoint, Excel, Visio), Lucid Chart

**PROFESSIONAL EXPERIENCE**

**Nike, Beaverton, OR Jan 2019 – Present**

**Sr. Business Analyst**

* Working on Dolos app that helps NIKE to track inventory using RFID technology and reduces Gray market.
* Interacted with stakeholders to understand requirements and translated those requirements into different tangible deliverables such as user stories, use cases, data flow/data model diagrams.
* Worked with counterparts in product management to align vision, product backlog and roadmap.
* Participated in designing and implementing physical and logical **data modeling.**
* Participated in all Agile ceremonies i.e. sprint planning, sprint grooming, sprint retrospective and feature planning.
* Prepared **business and user documentation.**
* Managed stakeholders including upstream, downstream and technology teams to ensure successful delivery of Product.
* Created data flow/process flow diagrams such as flowcharts, activity & sequence diagrams using MS Visio and lucid chart.
* Worked closely with both IT development teams and business teams in an agile environment.

**Technical Environment:** Agile, Scrum, Jira, Aws Athena Confluence, Lucid chart, Microsoft Office (Word, PowerPoint, Excel, Visio)

**Technical Environment:** Agile, Microsoft Office suite (Word, PowerPoint, Excel, Visio), Version One, Quality Center, ALM, Nice Actimize IFM, ERCM, RBS solutions.

**Anthem, Virginia Beach, VA July 2015 – Dec 2018**

**Business/Quality Analyst**

* Communicated and collaborated with business partners and project team to gather and analyze high- and low-level business functional and non-functional requirements to ensure accuracy
* Created Design document for configuration team to help solution the Business requirements
* Analyzed the AS-IS documents and created the To-Be documents and performed GAP Analysis
* Wrote test plans and executed test cases for the existing market's various lines of business.
* Involved in Facets Implementation and testing of FACETS Enrollment Claim Processing and Subscriber/Member module
* Evaluated risk related to requirements implementation, testing process and project communications
* Developed Requirements Traceability Matrix (RTM), Capturing Data Flow from multiple Sources
* Performed UAT and functional testing for Test Claims data as processed and evaluated in accordance with finalized requirement document

**Technical Environment:** Mercury Quality Center 9.0, TriZetto Facets 5.01, Express Claims Test Pro, Oracle, Claims look up environment (CLUE), MS Access, MS Excel, MS Word, MS Visio

**EDUCATION**

Bachelor of Science, Delhi University, INDIA 2012

**CERTIFICATION**

Scaled Scrum Master (Safe 5.0 certification)