**ANJANA DANDAPANI**

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**Summary:**

* Senior Business Data Analyst consultant with over 6.5 years of experience in Software engineering, Reporting,Scrum Master and end to end solutions with Data Engineering
* 6 years of experience building data pipelines (Terabytes of data) right from data ingestion to end user reports.
* Expertise in Data Modeling, Database Performance Tuning and Data Warehouse implementation.
* Expertise in Data Analysis, SQL and Oracle PL/SQL.
* Worked closely with business users merging data requirements with the business requirements. Mapped existing and target state architecture, data events and data flows. Performed detailed data analysis in order to Provide detailed business and data requirements including complex data.
* Extensive experience in building insightful Tableau Dashboards with guided Analytics approach.
* Vast experience in the Business and IT roles supporting data related issues
* Experience in collaborating with cross functional teams and providing them with actionable insights by building narratives from raw Data.
* Hands on working knowledge of SQL in various databases
* Experience in root cause analysis in reports and data related metrics
* Performs and/or coordinates complex assignments involving project planning, analysis, testing, monitoring, reporting, optimization and implementation
* Experience doing Analytics by using trend lines, Forecasting, Charts, Bars, and finding outliers
* On-call experience for handling requests/tickets, investigate and resolve issues.
* A proven track record of experience, accomplishments and quality assurance in delivering the end product on-time as well as within the defined scope of the project objective(s).
* Experience Gathering functional and business requirements and collaborates with other IT staff and/or vendors to produce the desired output
* Participates in change processes and prioritization; implements approved system enhancements, releases and optimizations
* Provide knowledge transfer to developers on JIRA and best Scrum Practices

**Skills:**

* BI Tools: **TABLEAU 9.0 to 10.4, Looker certified by Linkedin, Microstrategy, PowerBI, Google Analytics, Excel**
* Databases: Teradata, Hive, Impala, AWS REDSHIFT, Oracle 11g/10g/9i, SQL Server 2000-2008,
* DB2, Access 08, Excel
* Programming: **SQL**, PL/SQL, T-SQL, Python

**Certification**:

**->. Certified Scrum Master**

**->. Tableau Certified developer**

**->Looker certified by Linkedfn**

**->. Google Analytics Certified for Advanced users**

**->. Oracle 11g certified expert**

**->. Diploma in Python from Mountain View Adult school Los Altos (JAN 20- April 20)**

**Strength:**

Strong customer interface, client services, organization, communication, listening, debugging, and problem-solving skills.

Facilitating **conversations and meetings** pitched to just about any audience, drive consensus and get to the next step of any process, whatever that may be; a great blend of business and technical background.

**Education Qualification:**

* **New jersey institute of technology**, NJ Sep 2015 – Dec 2016

Masters in Business information systems

-> Vice President Public Relations and affairs for the entire Graduate Student association of 5000 students of NJIT

-> President of the Indian Student Association of Graduate Studies

-> Got first place on the research paper presentation on Cloud Computing for the Information sys tems department at NJIT 2016

->Assistant to the Dean of students and have improvised their lab schedules , Dorm schedules using data analytics and different performance monitoring tools.

* **Anna University,** india Sep 2009 – Aug 2013

Bachelors in Computer Science Engineering

->Have presented 3 papers and won 1st place and also an member of IEEE

->Winner of Women in technology at Google WTM contest

**Professional Summary:**

**Client Name Cars.com**  06/19- 02/20

**Data Analyst / Data Engineer (Cars.com),Chicago,IL**

* Worked on **TeraData to AWS S3** migration project for all reporting data for Cars.com.
* Configured data using **ETL tools Talend, IBM DataStage & Kafka** for data migration from TeraData to RedShift
* Visualize user stories and work **on Amazon Redshift SQL** on a daily basis.
* Have a day today requirement meeting with the clients at [cars.com](http://cars.com) and deliver the user reports for them.
* Worked on backfill queries in **HiveSQL, Impala, Kafka** moving data to on-prem HDFS.
* Acted as a liaison between the client and the developers.
* As a Scrum Master, tracked and managed product backlog, burn-down metrics, velocity and task break-down.
* Worked on Automation of validation scripts in Jenkins and QA pipeline for multiple clients.
* Automated and validated **Tableau** dashboards using Tabmcd, Cloud AWS server for ActiveDash product for Wavicle Data Solutions
* Learnt the **Looker tool** and developed POC reports to understand the difference between the timelines of using tableau and looker for the automation reports.
* Developed **Talend** jobs and automated the **Talend** jobs using UC4 Client Name 06/18 – 12/19
* Coordinates and participates in the evaluation of new product and dashboard releases

**Client Name Wavicle Data Solutions:**

**Senior** **Technical Business Intelligence Engineer,Chicago,IL**

* Meeting with Team Members and Business Partners to understand their business needs, providing creative solutions to their problems and empowering them by building self-service analytical tools which allows them to better plan and strategize new initiatives.
* Performs and/or coordinates complex assignments involving project planning, analysis, testing, monitoring, reporting, optimization and implementation
* Requirement Gathering, Data Analysis and Dashboard Building for the Team.
* Data Mining, Data Validation, and Data Staging.
* Re-Deployment of Data from Oracle to Hive for data Optimization.
* Building Engaging Tableau Dashboards to monitor and Track Team Tasks and automating the process to send out email notifications to team members as soon as tasks approach SLA for High, Mid and Low Priority Tasks allowing them to act in timely manner.
* Built Interactive, and Insightful Dashboards for users which tells visually appealing stories about the different functions, categories, sub-categories of various Networking projects.
* Work with peers of all levels from front line analysts to high level executives
* Collaborate with management to identify new strategic roadmap initiatives with business and engineering cross-functional partners and prioritize initiatives for projects
* Manages technical changes, verifying testing results, and adhering to technical and business standards compliance

Tools: Tableau v10.3, Hive, Teradata, SQL, Excel, PowerPoint

**Client Name:McDonalds** 10/17- 10/19

**Senior Business Analyst,Chicago,IL**

* Preparing data for analytical and operational uses for cross functional team.
* Gathered **business requirements** from the stakeholders directly and also acted as a **scrum master** for the team.
* Brought in new **Agile methodologies** to Wavicle and the team for McDonalds and **trained 30 people on JIRA concepts.**
* Visualize user stories and work **on Amazon Redshift SQL** on a daily basis.
* Work on MLBOT (based on **Python**) for Wavicle Data Solutions.
* Perform end to end testing in **Tableau**, **Talend, MicroStrategy**, **Power BI** and **develop dashboards in Tableau**.
* Acted as a liaison between the client and the developers.
* As a Scrum Master, tracked and managed product backlog, burn-down metrics, velocity and task break-down.
* Handle multiple projects simultaneously such as Uber Eats, Decomp, etc.
* Certified scrum master and worked as a scrum master for 3 projects.

Tools: Tableau v10.3, Teradata, SQL, Excel, PowerPoint

**Client Name:ADP** 06/17- 09/17

**Global Product Technology Development Program,Newark,NJ**

* Trained in **Java, Angular2, Tableau, Selenium, JavaScript, Typescript,Salesforce**
* Developed a web app prototype using MBO as base for performance monitoring as a team
* As a **Scrum Master**, tracked and managed product backlog, burn-down metrics, velocity, and task break-down
* Performed end to end testing and created scripts using **JUnit testing**.
* Visualized performance results and developed reports using **Tableau**.
* Acted as a **Business Analyst** by translating the customer requirements to the offshore developers.
* Generate Discovery and Gap Analysis for **ERP systems**
* Testing Iterations for case management systems.
* Attends meetings to review end user and tracking and trending issues, workflow problems, system capabilities, monitoring feedback, and potential system enhancement needs

**Client Name: Greenlabs** 10/15- 09/16

**Social Media / Product Management Intern,NJ**

* Trained in **Java, Angular2, Tableau, Selenium, JavaScript, Typescript,Salesforce**
* Developed a web app prototype using MBO as base for performance monitoring as a team
* As a **Scrum Master**, tracked and managed product backlog, burn-down metrics, velocity, and task break-down
* Performed end to end testing and created scripts using **JUnit testing**.
* Visualized performance results and developed reports using **Tableau**.
* Serves as escalation for troubleshooting application issues and system errors, and escalates to vendor as required
* Acted as a **Business Analyst** by translating the customer requirements to the offshore developers.

**Client Name Aon Hewitt (Currently Acquired by Wipro)**  08/13- 08/15

**Senior Setup Configuration Specialist,India**

* Acted as a **Business Analyst** by translating the customer requirements to the offshore developers.
* Interacts with others to identify, prioritize, and recommend alternate solutions and risk mitigation strategies
* Work with the business to develop detailed user acceptance test cases and flows; including devising test plans, creating test cases, establishing protocols and appropriate testing environments and coordinating testing
* Manages technical changes, verifying testing results, and adhering to technical and business standards compliance
* Leads the evaluation of new software and upgrades for complex solutions
* Configure health insurance website for Fortune 500 firms such as 3M, Cardinal health and Kimberly Clarke
* Attends meetings to review end user and tracking and trending issues, workflow problems, system capabilities, monitoring feedback, and potential system enhancement needs
* Worked on **Oracle 11g and PL SQL** developer tools, Test case, Test plan, QA testing development and defect rectification
* Experience using **Selenium, QTP** and mentored 2 juniors under me in my client projects
* Followed agile, SDLC models and proficient in **VBA/Macros** & Microsoft office products
* Worked on requirement gathering from multiple cross functional clients at Aon

Tools: Tableau v10, SQL, Selenium,OTP,PL SQL, Project Management Tool