Jagadish J K jagadishjk19@gmail.com Salesforce Consultant



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Professional Summary:

- ➤ Having 4.7 years of experience in IT Industry with Salesforce.com (SFDC), force.com platform and Lightning experience. Having extensive knowledge in implementing, customizing and maintaining salesforce solutions.
- Good experience on Custom Salesforce Lightning components.
- Currently working as a salesforce developer.
- Experience in salesforce Administration, Configuration, and Development and Support of Sales force CRM applications.
- Worked on the designing of custom objects, custom fields, role based page layouts, custom Tabs, custom reports, report extractions to various formats.
- As Experience in realizing the business requirements to design on salesforce.com platform by designing the required entities like custom objects, custom fields, custom page layouts, custom reports, custom tabs, work flow alerts, validation rules, approval processes, report folders, designing Visual Force pages, workflows, relationships, look-ups, dependent pick lists, profile based page layouts, record types, formula fields and email generation according to application requirements.
- > Having good experience with SOQL and SOQL queries, DML Operations and Governor Limits.
- > Migrating data and Meta data from one sandbox organization to another sandbox organization.
- > Created the Validation Rules, Approval Process, workflows to automate lead escalation and Email Alerts.
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization.
- Also created various profiles and configured the permissions based on the organizational hierarchy.
- > Designed various WebPages in Visual Force for functional needs within Sales force.
- Designed and developed Apex Triggers for various functional needs in the application.
- Involved in Unit Testing and Test Coverage for triggers.
- Experience in working with Force.com IDE, Data Loader, Import Wizard and salesforce.com Sandbox environments.
- > Design of Visual Force Pages, Dashboards and various other components as per the client and application requirements.
- Experience in HTML, CSS and JavaScript.

Work Experience:

Salesforce Developer

Organization: Capgemini India Pvt Ltd.
Role: Salesforce Developer
Duration: March 2017 to till date

Project Description:

This project is healthcare domain and our client is an American medical technology company that manufactures and sells medical devises, instrument systems and reagents. We have created BD Sales application and it have different modules. I involved Account management, Opportunity Management.

Account management is nothing but we have different types of customers and their sub customers up to five level hierarchy. Customers is nothing but like Hospitals, Chemical Laboratories, Retail drug stores and Grocery stores etc. BD sell products to customers and send product samplings to countries. Generate leads from different system like Marketo and different campaigns. Business users can view graphical view of the data using dashboards and reports.

Responsibilities:-

- Created Custom Objects and created custom fields.
- > Created validation rules standard and custom objects.
- Created page layouts and assigned page layouts to different profiles based on record types.
- Created Lightning record pages using lightning App builder
- Created Permission Sets to assign additional permissions to users.
- > Created Territories and territory rules to access accounts and opportunities records access.
- > Generate Reports and Dashboards and applied filters to view records to different users.
- Created workflow rules and to send mail notifications, filed updates.
- Involved in lighting Process builder to create records and to call visual flows.
- Created Auto launched flows and screen flows.
- Created Lightning buttons and quick actions.
- > Created Users and migrated to salesforce classic to lighting experience.
- > Created apex classes and apex triggers by follow salesforce best practice.
- > Created test classes to deploy apex classes and triggers with above 75% code coverage using best practices.
- > Created Sandboxes for developers and refresh UAT (QA) sandboxes for each release.
- Taken backup of production and sandboxes metadata and deploy metadata using Snapshot (Metazoa or Dream Factory).
- Data migration done by using data loader.
- Involved in scrum calls to understand client requirements and gueries.

Environment: Salesforce.com CRM, Apex Classes, Visual Force Pages, Sites, Triggers, SOQL, SOSL Queries, Batch Apex, Workflows, Approval Process and Data Loader

Sales force Developer

Client: Hicare Services Pvt Ltd
Organization: SK International
Duration: Nov 2015 to Feb 2017

Project Description:

This will be a Sales force CRM application and it provides the pet control services. This company providing many services like Cockroach, Flies, Mosquitoes, rodent services etc. This project have many modules like Lead Management, Account Management, Cost sheet Module, Quotation Module, Order Modules. I have involved Cost sheet Module, Quotation Module and Order Module. We have captured the leads from different sources. And we are providing services to different types of customers like Commercials, Residential, Raw houses and National Key Accounts.

Responsibilities:

- Created custom Objects and also worked on Standard Objects.
- > Configured different record types and assign to different page Layouts.
- Configured Workflows and Approval Process.

- Developed Apex Classes and Triggers to support the custom functionality.
- > Developed Visual force pages for some standard Objects and Overridden.
- Developed PDF, Dashboards and Reports.
- Implemented visual force pages using Salesforce Lighting Design System and Query.
- Installed different Managed Applications using App Exchange.

Environment: Salesforce.com CRM, Apex Classes, Visual Force Pages, Triggers, SOQL, SOSL Queries, Batch Apex, Workflows, Approval Process and Data Loader

Salesforce Developer (Support)

Client: Pepperfry
Organization: SK International

Duration: Oct 2014 to November 2015

Project Description:

Pepperfry.com is an Indian furniture and home products e-commerce marketplace. This project i have worked for new enhancements and bug fixing.

Responsibilities:

- Understand the existing process and gather the new enhancements
- Bug fixing and maintain the time duration for each issue on excel sheet.
- > Testing on sandbox and UAT.
- Created changes sets for deployment in production
- > Involved client meeting for any new enhancements.

Environment: Salesforce.com CRM, Apex Classes, Visual Force Pages, Sites, Triggers, SOQL, SOSL Queries, Batch Apex, Workflows, Approval Process and Data Loader

Education:-

➤ B.E Computer Science from VTU, Belgavi in 2014

Certifications:

➤ I have certified as a "Salesforce Platform developer1" - (PD1).

Technical Skills:

Languages : Apex

IDE Tool : Eclipse, Force.com IDE Deployment Tools : Snapshot1.0, 2.0

Tools : Apex Data loader, Salesforce for Outlook, Apex Explorer, SOAP UI

Web Technologies : Visual Force, Salesforce Lightning, HTML & JavaScript