Animesh Mandal

Salesforce CloudSense Consultant

Around 5 years of work experience in the Telecom Industry as a Salesforce CloudSense Consultant with Extensive background in designing highly efficient end to end CRM solutions with in-depth knowledge of Business across different domains. Expertise in Business Analysis, Product Modeling, Apex, CloudSense, Salesforce CPQ, Salesforce Lightning, Salesforce Integration, Conga, Salesforce DX, Salesforce Configuration, Salesforce Customisation, Git, Agile Methodologies, etc.

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- 🌐 trailhead.salesforce.com/users/profiles/00550000007nqNhAAI
- github.com/SolitaryCyborg

WORK EXPERIENCE

Salesforce CloudSense Consultant
Accenture, Australia

01/2020 – Present   *Bangalore, India*
Worked for Client - NBN, Australia
Achievements/Tasks

- Provided Architecture Designs / Solution Designs on UX Changes.
- Product Modelling, Designing and Configuration on CloudSense.
- Regularly interacted with Clients, Business users, SMEs for Business Analysis, Solution Design and Architecture to Convert Requirements to Solutions. Designed & Modelled Several Telecom Products on CloudSense with Apex Integration.

Salesforce CPQ Consultant
Accenture, India

06/2019 – 12/2020   *Sydney, Australia*
Worked for Client - OPTUS, Australia
Achievements/Tasks

- Security Re-Modelling, Salesforce Classic to Lightning Migrations.
- Product Re-Modelling, Designing and Configuration, Business Rules Impact Assessment and Implementation.
- Worked on Orchestration Process, Click Approval, Conga.

Salesforce CloudSense Developer
Accenture, India

05/2016 – 05/2019   *Bangalore, India*
Worked for Client - Telstra, Australia
Achievements/Tasks

- Delivered Full Code base for Q2O functionality for Telstra Wholesale based on efficient Design Patterns.
- Worked on Salesforce Integration with Rest API, Apex Classes, Triggers, Batch Class, Integration with CloudSense CPQ, Synchronous and Asynchronous Apex, Test class, Oauth Authentication, Connected Apps, Email Templates, Workflows, Process Builders, Markdown, etc.
- Salesforce Customization and Process Automation .

SKILLS

CloudSense · Salesforce CPQ · Salesforce Lightning · Sales Cloud · Service Cloud · Salesforce Integration · Salesforce Customization · Salesforce Configuration · Salesforce Einstein · Salesforce DX · Conga

CERTIFICATIONS

Salesforce Certified Administrator

Salesforce Certified Platform App Builder

Salesforce Certified Platform Developer I

Salesforce Certified Platform Developer II

Salesforce Certified Einstein Analytics and Discovery Consultant

VOLUNTEER EXPERIENCE

Event Co-ordinator
Cheshire Homes

09/2016 – 12/2016   *Bangalore,India*
Tasks/Achievements

- Marathon Event for Physically Disabled Champions.

EDUCATION

Bachelor of Technology in Electronics and Telecommunication
KIIT University

05/2012 – 04/2016   *India*

ORGANIZATIONS

Accenture (05/2016 – Present)
Business & Integration Architecture Senior Analyst