Ritabrata Ghosh

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**PROFESSIONAL SUMMARY**

Certified Robotic Process Automation Developer and Consultant with 4 years of experience in UiPath & Blue Prism and progressive experience of total *5* years of significant software development, testing and Integration in Banking and Telecommunication domain.

# SKILLSET

**Technologies** : RPA, Mainframe, SOAP, REST, COBOL, JCL, SAP , ITSM ,AS400

**Database Management Systems** : SQL Server, DB2, Oracle.

**Repository** : SharePoint, Odyssey.

**Tools** : Blue Prism, UI Path, Service Now, VBA, Control-M, JIRA, IBM system I,AA

**Domains** : Banking & Finance, Telecommunication, Fintech

**Overall Roles and Responsibilities:**

* + Design, configure, test, deploy and maintain reusable Robotic Process Automation (RPA) scripts and frameworks designed to replicate manual administrative processes.
  + Support full lifecycle implementation of the RPA project (including building prototypes, validating script performance at scale, sharing demos of work completed, and training end-users on self-service tools within the platform).
  + Analyze and amend software errors in a timely and accurate fashion and provide status reports wherever required.
  + Perform Proof of Concepts to help the business recognize the feasibility of an automated solution.
  + Design process workflow using UiPath and Blue Prism including building, testing and implementing quality RPA solutions
  + Select the appropriate RPA tools &techniques and methodologies to apply to the manual business process to be automated

**ORGANIZATIONAL EXPERIENCE**

* **Pricewaterhouse Coopers (PWC) |Dec 2019 – Present**
  1. **Team:** Digital Transformation COE Automation & Support.

**Role: RPA Consultant (Blue Prism)**

**Description**: PWC Advisory Central Consulting team provides Digital transformation solutions to PWC Clients and Networks.

## Work overview:

* + Actively participating in the execution of client engagements in compliance with firm and service delivery standards.
  + Leading the build, test and delivery of Process Automation Solutions using partnered RPA technologies.
  + Conduct current state assessments – identifying automation opportunities, defining RPA value proposition, reengineer process to improve automation potential and defining the target state solution approach.
  + Development of business requirements, Process Design Documents and Solution Design Documents.
  + Acting as a mentor and Supporting in Deployment of codes, UAT, Control Room Assistance as per the process roadmap from a technical standpoint.
* **Ericsson Global India |Jun 2019 – Nov 2019**

**2. Team:** Business Managed Services Automation.

**Role: RPA L3 Support (Blue Prism)**

**Project Category:** Automation Development and Enhancement

**Description**: Ericsson’s Managed Services in Supply chain, Purchase Requisitions & Billing System has provided scope for automation to create rapid and low effort system for Network Engineers. These Processes needed maintenance & support.

## Work overview:

* + Finding RCA for Process Terminations in Productions.
  + Implementation of Bots in the JIRA ticketing system for Procurement work automation.

* + Enhancement of Existing Processes by implementing APIs.
  + Creating UAT Plans & carrying forward Testing to Deployment of Processes.
  + Scheduling Processes and maintaining Log Reports.
  + Providing Blue Prism Control Room Support for other Implemented Automations.
* **Cognizant Technology Solutions | Apr 2016 – Jun 2019**

**Team:** Credit Suisse Application Support Automation.

**Role: RPA Developer (Blue Prism and UiPath)**

**Client:** Credit Suisse bank

**Description:** Automation of multiple front end and backend processes of the Customer by Robotic Process Automation (Blue Prism & UiPath). We provided best enterprise level solutions for automating regular work processes of different application development teams and banking CSR teams to reduce time and effort using RPA.

## Work overview:

* + Process Automation in different types of backend and frontend banking daily workflows using Ui Path.
  + Integration of Mainframe Applications with ITSM applications using Ui Path and Blue Prism.
  + Implementation of RPA in Loan Approval System end to end which involved Email, Web, Mainframe and Database integration.
  + Involvement in Discovery of Automated Solutions for many banking applications.
  + Implementation of REST API using Blue Prism for Web applications.
* **Banking Project overviews:**

## Automatic validation of customer data on government websites such as DMV, tax payment, or property-appraisal sites.

* + **Automatic scheduling, stopping and monitoring of mainframe batch jobs for Batch Support Team.**
  + **New Student bank account-opening requests, replete with reduced downstream errors, and improved system data quality.**
  + **Automatic Daily Status Report for Unix batch jobs and migration requests.**

**EDUCATIONAL QUALIFICATION**

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| --- | --- | --- | --- |
| **Year** | **Institute/School** | **Degree** | **CGPA / %** |
| 2012-16 | SRM University NCR campus Ghaziabad | Bachelors of Technology (Electronics and Communications) | 7.324/10 |
| 2012 | St. Claret School, Kolkata | ICSE | 84.4 |
| 2010 | St. Augustine’s Day School, Kolkata | ISC | 83.6 |

**TRAININGS AND CERTIFICATIONS**

* **UiPath Solution Architect Foundation**
* **UiPath Business Analyst Foundation**
* **Cognizant Programmed Training** (CTP) in Mainframe with a score of 84% at Cognizant.
* **UI Path Advanced RPA Developer Certification.**
* **Blue Prism Accredited developer 01 certification.**