



# SUMAIYA BANU



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7+ years of IT experience as a **Salesforce Developer** (SFDC) also **5+ years** of expertise as **Salesforce Lightning Developer** focusing on **Salesforce Sales Cloud, Service Cloud, API Migration, CRM and EM**, Lightning Web Component, Lightning Component Bundle, Lightning Data Service, Lightning Events, Asynchronous APEX Classes, JavaScript, CSS, APEX Classes, Rest API, Postman, Connected Apps, FFLIB framework, Sandbox refresh activities, APEX Web Service Callout, Configurations, Customizations, Deployments, Salesforce release impact analysis, Data Loading, Data Migration and Testing.

## EXPERIENCE:

**DEC 2021 – March 2024**

**SENIOR SALESFORCE DEVELOPER, IQVIA**

**PROJECT I (DEC 2021 – March 2024):**

**Client Name:** IQVIA

**Technology:** Salesforce

**Role:** Senior Salesforce Developer

**Description:**

Application is built by integrating Salesforce and MuleSoft, Rest APIs.

**Responsibilities:**

- Working as a primary point of contact in 5 major and minor releases of the Product Development Team. By developing the release User Stories, Bugs and Tasks. Doing Code Review and Merge Approval for my team's development activities.
- Providing LWC, Aura, Apex based Custom solution to Unique functionalities.
- Hands on experience in user story feasibility analysis and Story Point estimation.
- Proficient in writing Aura component, Lightning Web Component and APEX Controller classes.
- Proficient in writing REST API Apex classes testing it using Connected Apps and Post Man tool.
- Proficient in Deployment Process using GitLab and Visual Studio Code.
- Proficient on fixing Code Refactoring issues showed on SonarQube.
- Hands on experience in investigating the code Inspect with a help of breakpoint.
- Hands on experience in Complete Custom Components interacting based on custom events for Bulk Upload Document scenarios.
- Hands on experience on having a Custom Admin Configs, Sharing Settings and Picklist Structure.
- Handled Sprint Stand-up calls on managing the team's day to day activities.
- Extended working hours in a Critical release
- Hands on experience on Code Review and Merge Approval for my Teams development changes in GitLab. As well as testing the changes in higher environment once deployed.
- Preparing the Design documents with components change detail explanation of code scenarios and listing impacted components in Confluence page.
- Preparing Unit Test documents based on user stories Acceptance Criteria for both Positive and Negative Scenarios.

**FEB 2020 – DEC 2021**

**ASSOCIATE CONSULTANT, CAPGEMINI**

**PROJECT I (FEB 2020 – DEC 2020):**

**Client Name:** One of the leading Global Healthcare Product Manufacture

**Technology:** Salesforce

**Role:** Salesforce Lightning Developer

**Description:**

Application is built by integrating Salesforce and Web methods like Jitter bit, Web APIs.

**Responsibilities:**

- Working as a one of the primary resource in developing the release items, merging and deployment.
- Hands on experience in user story feasibility analysis, Story Point estimation and user story effort tracking in Jira
- Hands on experience in LWC based solution for the requirement.
- Hands on experience in Migrating from Salesforce Classic to Salesforce Lightning.
- Handled Sprint Ceremonies by understanding the business requirement and clarifying queries.
- Preparing the Design documents with a component list to Commit along with a changes for future reference in Bit bucket.

**PROJECT II (JAN 2021 – DEC 2021):**

**Client Name:** One of the leading Global Automobile Product Manufacture

**Technology:** Salesforce

**Role:** Salesforce Lightning Developer

**Description:**

Application is built by integrating Salesforce and Web methods like Jitter bit, Web APIs.

**Responsibilities:**

- Working as a one of the primary Senior resource in developing the release items, merging and deployment.
- Hands on experience in LWC based solution for the requirement.
- Leading the Scrum calls by providing solutions to the colleague's technical queries and conflicts
- Hands on experience in giving Demonstration to Business for UAT testing.
- Resolving Defects that are raised in the Jira during the SIT and UAT testing.
- Provided analysis solutions to the functionality feasibility queries.

**APR 2017 – FEB 2020****ASSOCIATE DEVELOPMENT ANALYST, ACCENTURE****PROJECT I (JUN 2017 – AUG 2019):**

**Client Name:** One of the leading Global Product Manufacture

**Technology:** Salesforce

**Role:** Salesforce Developer

**Description:**

The application is built by integrating Salesforce and Informatica ETL.

**Responsibilities:**

- Working as a one of the primary resource in developing the release items, deploying and setting up the Environment.
- Hands on experience in Migrating from Salesforce Classic to Salesforce Lightning.
- Proficient in writing SOQL and SOSL queries.
- Configuring Custom objects, Fields, Custom tabs, Workflows, Approval processes, Validation rules, sharing rules, Apex Triggers, Apex Classes, Process builders, Custom Settings to meet the requirements of the application.
- Involved in analysis of new features coming in any Salesforce release and doing impact analysis on the application.
- Translating application to the Users Language.
- Hands on experience in giving Demonstration to UAT Team for Testing.
- Resolving Defects that are raised in the PMO Toolkit during the UAT.
- Maintaining Development tracker to keep track of the components developed which will be useful during deployments.

**PROJECT II (AUG 2019 – FEB 2020):**

**Client Name:** One of the leading Product Client

**Technology:** Salesforce

**Role:** Salesforce Lightning Developer

**Description:**

The application is built by integrating Salesforce and ExternalWeb service.

**Responsibilities:**

- Working as a Primary resource in developing the Lightning Pages, Lightning Component Bundle, Lightning application, Lightning Events, Lightning Data Service and APEX controllers.
- Involved in Build, Migration, Deployment, SIT, UAT and Defect Fixing.

- Involved in Stand-up meetings, Sprint Planning and retrospective meetings for whole cycle of Agile based processes.
- Delivering assigned User Stories and tasks without any Bugs.

## **EDUCATION:**

**MAR 2017**

**B. TECH INFORMATION TECHNOLOGY**, SRI KRISHNA COLLEGE OF TECHNOLOGY

Graduated with **8.75 CGPA** and been Awarded as Best Coder in College Events.

**APRIL 2013**

**HIGHER SECONDARY**, GOVERNMENT HIGHER SECONDARY SCHOOL

Completed with **91.8%** and been Awarded as a School Topper for Academic Performance.

**MARCH 2011**

**SECONDARY SCHOOL**, GOVERNMENT HIGHER SECONDARY SCHOOL

Completed with **90.6%** and been Awarded as a School Topper for Academic Performance.

## **TOOLS WORKED ON:**

### **DATA MANAGEMENT TOOLS**

Data loader, Workbench, Data Import Wizard

### **DEVELOPMENT TOOLS**

Visual Studio Code, Developer Console, Force.com IDE, Postman, Salesforce Inspect, SonarQube

### **DEPLOYMENT TOOLS**

GitLab, managed packages, Bit Bucket, Source Tree, Beyond Compare, Jenkin, Change set, Force.com IDE, Unmanaged packages,

### **REPORTING TOOLS**

Jira, Standard and Custom Report types and Dashboards

### **TESTING TOOLS**

Postman, Jira Test Scripts, PMO tool kit, Apex test classes.

## **INPLANT TRAINING:**

**11 DEC 2014 – 20 DEC 2014**

**HCL LEARNING**, COIMBATORE

Undergone the Industrial training on **Cloud Computing**

## **CERTIFICATION:**

**PLATFORM DEVELOPER II**, SALESFORCE

**PLATFORM DEVELOPER I**, SALESFORCE

**APP BUILDER**, SALESFORCE

**SALESFORCE ADMINISTRATOR**, SALESFORCE

**AGILE PROFESSIONAL**, ACCENTURE

**JAVE PROFESSIONAL**, ORACLE

## **TRAILHEADS SUPERBADGES:**

**AURA COMPONENTS SPECIALIST**, TRAILHEADS

**LIGHTNING EXPERIENCE ROLLOUT SPECIALIST**, TRAILHEADS

**ADVANCE APEX SPECIALIST**, TRAILHEADS

**APP CUSTOMIZATION SPECIALIST**, TRAILHEADS

**MOUNTAINEER RANK**, WITH 42 BADGES AND 1,00,000+ POINTS