Pooja Kumari, Salesforce Developer
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Enthusiastic Salesforce developer of having an experience 3 years in exploring and applying latest developments in Salesforce CRM to solve real world problems. Adept in picking up new concepts and an enthusiastic team player who has worked with diverse team.

Summary:

- Having overall 5.2 years of IT Experience and 3 years as Salesforce Developer.
- Hands-On experience in SFDC configuration using Salesforce OOB features like Process builder, Workflows, Approval Processes, Flows, Email-to-Case, Case Assignment Rules and Validation rules.
- Experience in customization using Lightning Components, Apex Triggers, Apex Classes
- Strong knowledge on creation of Profiles, Permission sets, Roles, Organization Wide Defaults and Sharing Rules.
- Experience in writing Test classes and using Data Management tools like Data Import Wizard and Data Loader.
- Knowledge on deployments by using Change Sets and experienced in handling administrative tasks.
- Good experience in interacting with Business Analysts and Clients to gather requirements or to solve their queries.

Skill Sets:

Languages: Apex, Core Java
Web Technologies: HTML, CSS
Data Migration Tools: Data Loader, Data Import Wizard

Work Experience:

Working as a Software Developer and designated as Associate Consultant for Appirio (a Wipro acquired company) Cloud Services domain in WIPRO Ltd.

Certifications:

- Salesforce certified Administrator.
- Salesforce certified Platform Developer1

Professional Experience:

Project: Citrix Systems

Duration – February 2020 to till present
Environment – sales cloud

Responsibilities:

- Working on Rest API classes
- Created Response request structures for API calls
- Worked on Test classes and merging the functionalities of various Rest API classes.
- Developing Apex classes for business requirements implementation.

Project: Halliburton

Duration – September 2019 to January 2020
Environment – sales cloud

Description: One of the world's largest oil field service companies and this project is implemented on Salesforce.com Sales cloud platforms.

Responsibilities:

- Worked on Salesforce Configuration & Development.
- Developed Apex classes, Apex triggers.
- Developed Lightning components by using Aura component framework.
- Worked on Security, Sharing Rules, Profiles and Permission sets.
- Created and worked with objects, fields, validation rules, custom settings and custom metadata types.
- Worked on workflow rules, process builder.
- Worked on Lightning Experience such as "Lightning Admin & Component Development".
- Interacted with business analysts, developers and stakeholders to implement the requirements.

Project: Cigna Service Cloud Implementation

Duration – April 2019 to August 2019
Environment – Service Cloud

Description: Cigna Health Service, is a leading health insurance company in US by providing health services and insurances to all of its customers surrounded in US. This project is a replacement of Remedy Tool which was used to solve Customer Service requests. This project is implemented on Salesforce.com Service cloud platforms.

Responsibilities:

- Worked on Salesforce Configuration & Development.
- Developed Apex classes, Apex triggers
- Developed Lightning components by using Aura component framework.
- Worked on Security, Sharing Rules, Profiles and Permission sets.
- Created and worked with objects, fields, validation rules, custom settings and custom metadata types.
- Worked on workflow rules, process builder and Visual Flows.
- Worked on Lightning Experience such as "Lightning Admin & Component Development".
- Interacted with business analysts, developers and stakeholders to implement the requirements.

Project: Salvation Army

Duration - Jan 2018 – Feb 2019
Environment – Sales Cloud

Description: Salvation Army company located in UK. This project is implemented on Salesforce.com Sales cloud platforms.

Responsibilities:

- Worked on Salesforce Configuration & Development.
- Worked on workflow rules, process builder and Approval Process.
- Developed Lightning Components as a Quick Actions and Lightning Tabs and deployed them in Home pages, Record Pages and App pages.
- Created and worked with objects, fields, validation rules, custom settings and custom metadata types.
- Migrated functionalities from classic to lightning.
- Worked on deployments using change sets.

Academic Qualification

Course	Institution	University/Board	CGPA/Percentage	Year of Passing
B.Sc (IT)	Bhavans Vivekananda College	Osmania University	90	2015
Intermediate (MBiPC)	Kendriya Vidyalaya Thrimulgiri	CBSE	91	2012
SSC	Kendriya Vidyalaya Trimulgiri	CBSE	88	2010