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| Basanth Cecil  **Sr. Seller Technical Support Associate**  **Amazon Development Centre, India.** | **24-1-103, Maruthi nagar, Secunderabad. 500015**  **91-7842577717**  **cecilbasanth8@gmail.com** |
| EXPERIENCEAmazon Hyderabad, India — Sr. *Seller Support Associate* **January 2019- Present** **The Selling Partner Support (SPS) Associate acts as the primary interface between Amazon and our 3rd party business partners, providing email support governed by internal service level agreements. The SPS associate will be responsible for providing timely and accurate Technical support to Sellers on the Amazon platform. The successful candidate has an immediate, distinct effect on the experience of stakeholders of Amazon. A SPS associate is expected to address chronic system issues, provide process improvements, develop tools for Sellers, Integrate Seller Applications with other third party applications and contribute to a team environment.** Wipro Hyderabad, India— *Storage and Backup Engineer(Product : Networker)***September 2017- July 2018****Worked as a Project Engineer in Wipro limited. My work as a Project engineer was to troubleshoot the problems of a backup product which is used by various IT Companies worldwide. It's a Dell EMC's Backup product, Networker. It is widely used as one of the most prominent backup tools in the IT Industry. Backup to Cloud and Manual backups are supported with this product. About 65% of the IT industry uses this product to backup their company's data. I was specialized in file system backup related issues and tape file backup issues. Experienced in working on live servers: Windows, linux, HP AIX.** EDUCATIONLoyola AcademyHyderabad, India— *Degree* **B.Sc Computer Science** **June 2014 - April 2017** **Completed my Bachelor's degree in the field of B.Sc Computer Science and Engineering with an aggregate of 74 %.** Narayana Junior College Hyderabad — *High School***JUNE 2012 - April 2014** **Completed my High School/ Intermediate with an aggregate of 68% in the field of Maths, Science and Physics,** PROJECTSExtracting Spread Spectrum from Hidden Data Digital Media — **6 Months**  **Here, we consider the problem of extracting blindly data embedded over a wide band in a spectrum domain of a digital medium. Digital media like image, audio and video. Using an algorithm named Triple Embedded E.S algorithm we encrypt hidden data into digital media and send it to a receiver. Using the same algorithm we decrypt the message at the receiver's side. Allowing the hidden data to be displayed after the decryption. Neither the original host nor the embedding carriers are assumed available.** | SKILLS  * **Python** * **Linux** * **EMC Networker ( backup tool)** * **C++** * **Java** * **WIndows Server Troubleshooting**   **Technical Support**  **Java Script**  **Web Development** CERTIFIATIONS: **March 2018 :**  **E05-001: Associate - Information Storage and Management**  **https://wsr.pearsonvue.com/testtaker/authenticate/ScoreReport.htm?conversationId=2187337**  **Registration Number:**  **330751117**  **Validation Number:**  **262738256**  **August 2020:**  **Responsive Web design**  **https://www.freecodecamp.org/certification/basanth\_cecil/responsive-web-design**  **September 2020:**  **Cloud Computing basics**  [**https://www.coursera.org/account/accomplishments/verify/K8VVMBQFSKSU**](https://www.coursera.org/account/accomplishments/verify/K8VVMBQFSKSU)  **January 2021:**  **Create and manage Cloud Resources: GCP**  **https://www.qwiklabs.com/public\_profiles/74be25cc-e1eb-4057-936b-1fefb950deae**  **January 2021:**  **Databases on AWS for Windows :**  **https://www.qwiklabs.com/public\_profiles/74be25cc-e1eb-4057-936b-1fefb950deae** LANGUAGES **English, Hindi, Telugu.** |