# MOHIT **OSTWAL**

## Senior Business Analyst

## CONTACT

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#### **EDUCATION**

Master of Science Information Technology University of Cumberlands Lousville, KY, USA 2019 - 2020 GPA: 3.4

Master of Business Administration Finance City University of Seattle Seattle, WA, USA 2015 - 2017 GPA: 3.68 *Dean's List* 

Bachelor of Commerce Financial Management and Auditing University of Mumbai Mumbai, india 2010 - 2013

## **RELEVANT COURSES**

Business Intelligence Data Structure Corporate Finance, Financial Management, Business Operation

#### **CAREER OBJECTIVE**

Value driven and detailed oriented Business Analyst having experience more than 5 years with track record in Information technology, Banking, Finance, health care and infrastructure domain of spearheading team to inspect business Operation across diverse sectors and deliver client centric solutions. Experience in creating test plans, test scenarios, test scripts & defect management. I am proficient in communication, effective leadership, Team management skills and problem solving skills are additional skills.

## WORK EXPERIENCE

#### Sr. Business Analyst

Vijaya software ltd / oct 2020 - current / Mumbai

- Owned business development and met 96% of all feature deadlines by identifying and mitigating any engineering roadblocks
- Worked as the liaison between engineering and executives to implement product feature improvements that increased conversion rate by 18 basis points throughout life cycle.
- Implemented a long-term pricing experiment that improved customer lifetime value by 22%
- Participated in joint application development (JAD) sessions with stakeholders, software development team, QA in order to capture business rules, business processes, and system requirements.
- Document user stories and acceptance criteria along with the Product owners and manage multiple streams of work and deliver high-quality product in a timely manner
- • Manage end to end UAT process from kick-off meetings to closing UAT
- Conduct trainings on new functionality and enhancements for business functions to improve productivity and capability by 50 %

#### Sr. Business Analyst

Veritas / Feb 2019 - oct 2020 / Seattle, WA

- Acted as the liaison between product, IT, QA, and sales teams to understand customer demand for new features and new potential markets to move into
- Received, cleaned, and prepped data from our client using Python, SQL, and Excel to help data scientists build marketing mix models that resulted in a lift in ROI of 6 basis points
- Developed 6 different user stories for a new subscription product leading to focused marketing copy resulting in an ROI increase of 16%

#### SKILLS

Project management, software development life cycle ,Unix/Linux ,Jira ,, SAS ,Microsoft Excel , MySQL ,Tableau 10.4,HP ALM, Microsoft office packages ,Certified Salesforce Admin, R , and, Python , Powerpoint, and Test strategy , Agile, Software developement, cross functional team,

Businesses Process Re-engineering, Benchmarking, Negotiation, Attention to Detail, and Scope Organizational Skills, , Prototyping, and User Stories, Agile, acceptance testing, End user.

- • Documented BRD and FRD, define project scope, prioritization and maintain risk control, making sure all business functions and use cases are captured in the requirement.
- Built SQL and SSIS ETL business intelligence solutions, data wrangling, migrate disparate source data into a centralized data mart structure for HEDIS and SSRS reporting, SSIS flat file processing, advanced SSIS features for data mapping, data conversion.
- Fostered open communication between executive stakeholders, engineering, and marketing resulting in an improvement in speed of the feature development life-cycle by 22% over year
- Document UAT scenarios and test scripts for every sprint/ release
- Track and triage UAT defects and prioritize resolution with business and technology

## Business analyst

Creative Ideas Simple Solutions / Dec 2017 - Nov 2018

/ Washington DC

- Created user story acceptance criteria to get buy-in from stakeholders and refined those stories with Scrum teams
- Acted as the liaison between product, IT, and sales teams to understand customer demand for new features and new potential markets to move into
- Owned business development and met 96% of all feature deadlines by identifying and mitigating any engineering roadblocks
- Conducted test plans, test cases, test scenario, and test script to solve backlog issues
- Keep the training material based on the latest functionality and tracked and triage UAT defects to prioritize resolution with business and technology
- Managed multiple streams of work and delivered high-quality product in a timely manner

## Business analyst

Par Infrastructure pvt ltd / April 2013 - Dec 2014 / Mumbai

- Participated in joint application development (JAD) sessions with stakeholders in order to capture business rules, business processes, and system requirements.
- Designed and developed Use Case Diagrams, Class Diagrams, Activity Diagram, Sequence Diagrams, Data Flow Diagrams, and Collaboration Diagrams using MS Visio
- Manage end to end UAT process from kick-off meetings to closing UAT
- Create UAT meeting decks and provide supporting documents to facilitate testing
- End to end Test management involving creation of automation scripting, defect & Gap analysis, leakage analysis to solve problem by 50 %