

Srikant Swain

10 X Certified Salesforce
Developer

+91 9668244832

swain7726@gmail.com

Bangalore ,India

linkedin.com/in/srikant-swain-
834641119

swain7726@gmail.com

SUMMARY

• A goal-oriented professional with overall 4 years of experience in Salesforce Administration and Development.

• Skilled in Salesforce **Sales Cloud** , **Salesforce Lightning** , Service Cloud , **ServiveMax**, **Basics of LWC** and other **CRM(zoho,Vtiger)**.

• 140+ Badges in **Trailhead** and active folk of **Salesforce Community**.

• **Multi-certified** with a zeal to grow .

• Insight knowledge and experience on **Data loader**, **Validation**, **Workflow**, **Configuration**, **Eclipse** , **Change Set** , **Import Wizard** , **OWD** , **Sharing Rule** , **Process Builder** , **Approval Process** , **Duplicate Management** , **Assignment Rule** , **Auto Response Rule** , **Report and Dashboard**, **Advance Formulas**, **Security domain** , **Custom setting and Custom MetaData type object**.

• Good understanding on **Apex**, **Visualforce JavaScript** , **Trigger** and **Force.com** platform.

• Special **Expert** in **Visual flow** and working combinely with **Visual Flow and Components**.

• Worked in **Servive Max** similar to **field service lightning** functionality.

• Real time skill in building **Lightning Component** , **Salesforce Lightning Design System**, **Lightning App Builder**, **Lightning Connect** , **Aura Controller**, **Helper Controller**.

• Understanding of **Agile and waterfall** development approach worked on **scrum** manner.

• Proven capabilities in writing manual **Test Case document** , **User**

Manual, **Testing Functionalities** and understanding the **Context of Client requirement**.

• Proactive in assessing training needs and **effectively aligning the programs with business objectives**.

PROFESSIONAL EXPERIENCE

Capegemini

Senior Salesforce Developer

Bengaluru, IN

Dec '18 - Present

Client:-GE(USA) /Team :- 18 Members/ Project Name:- MCT

MCT is a kind of field service related project for GE. GE is an multi-domain based company which deals with medical equipment in one of its bussiness line.This project primary focus is to stream line the process of providing training to the customer of medical equipment purchaser on specific sites.

Responsibilities:-

- Giving KT to new members as I am the initial resourse in this project.
- Extensively involved in grooming user stories along with other team members functionally as well as technically.
- Estimating efforts in each requirement and discussion for any new user stories along with PO.
- Developing Triggers, Apex classes , Visualforce pages as per the requirement in user stories with following best practices.
- Writting Apex test classes and doing functional/unit testing.
- Creating Lightning components as per requirement and feasibilty.
- Involved in release planning and excuting of release , worked for migrating strories to PROD as part of Release.
- Resolving PROD incidents required for developers.
- Mantaining users , profile , roles , sharing rule and OWD.
- Automation using Process builder.
- Service Max configuration along side with Salesforce.
- More than 200000+ sensitive records data load to PROD using Data Loader.
- Participated in internal interview panel for project.
- Converting existing solution to lightning as per client's demand.

Race2Cloud Technologies

Salesforce Developer/Consultant

Bengaluru, IN

Nov '16 - Nov '18

Client:- Prologics(USA) /Team:- 5 Members (8 month duration)/Project Name:-ONE VOICE(Lightning)

ONE-VOICE is a complex lightning project of Prologis. Prologis is an American based Real Estate Company having huge number of customer of different kind residing across multiple stream without having any standard . This implementation is to place lightning components to handle Account and Contact management , duplication management , related lead and opportunity management for streamlining the business process.

Responsibilities:-

- Created custom lightning component global action for creation of Account and contact.
- Build solution by creating Visual flow and calling flow inside Lightning component.
- Used lightning component screen inside flow as a replacement of flow screen.
- Created Custom Metadata Type object for storing message and fetching inside flow and component.
- Used custom label , custom setting and metadata type to make solution configurable.
- Done R&D on Flow to get maximum solution.
- Used Visual Flow for lead conversion , account creation and contact creation.
- Implemented custom lightning components to show duplicates.
- Support in integrating and customizing customer 360 cloud and D&B.
- Multiple validation on security related to USER , PROFILE and ROLES.
- Creating List View of different object on another object solution.

- Ability to project ownself as a **consultant** as per need infront of client and have helped in choosing **better solution for bussiness problem on technical side.**
- Understanding of evolving solution like **Salesforce Eeinsteins, Copado and Tableau.**
- An **effective communicator with excellent analytical,** problem solving, negotiation and client servicing skills.
- Specialist in **ANT migration.**

KEY SKILLS

- **Salesforce Administration & Development**
- **Agile Practices**
- **Technical Leadership**
- **Realease Deployment & Data Loading**
- **Development & Testing**
- **Documentation & Reporting**
- **Process Optimisation**
- **Salesforce Configuration**
- **Salesforce Support**
- **Training • Solutions Development**

TECHNICAL SKILLS

SFDC Toolkit: Apex Data Loader, Developer Console, Work Bench, Impoer Wizard, VS code, Debug log, Change set , ANT migration tool,VisualFlow.

Tools/Languages: Apex, Visualforce, Javascript, CSS , HTML5, SOQL ,SOSL, SQAL(Einstein Query),OOPS,JSON,MS Excel , MS Word.

Certifications(Essentials)

Platform Developer 1
App Builder
Adminstrator(ADM)
Sales Cloud Consultant
Service Cloud Consultant
Field Service Lightning
Sharing and Visibility Designer
Data Architecture and Management Designer
Application Architect
Copado Administrator
Salesforce Life cycle designer

Race2Cloud Technologies

Salesforce Developer

Bengaluru, IN

📅 Nov '16 - Nov '18

Client:-T-systems(Germany) /Team- 4 Members(6 month duration)/Project Name:- Contitech

Contitech Project is mainly on enhancement and modification of pre implemented Quote and Opportunity model . Instead of standard Quote and Quote Line item we are using custom object and embedded Visualforce Pages to align with the business Functionality and User Experiance. Integration involved with SAP where the quote stored after creation like a storage. Custom currency management implemented.

Responsibilities:-

- **Created Quote Revision to revise quote before sending to customer.**
- **Created List Search in Quote to search with minimum 3 letters.**
- **Implemented clone functionality in Opportunity to clone with quotes.**
- **Changed Opportunity currency after quote has been created.**
- **Customize existing Product Line Item Visual force page and integrate fields with SAP**
- **Created custom PDF for quote.**
- **Have sent mail to particular users using Apex code**
- **Created Test case documents for each functionality and tested.**
- **Maintained Deployment sheet for deployment process.**
- **Deployment through change set.**
- **Enhancement of pre developed Apex and Visualforce code.**
- **Implemented Web to Lead, Email to Lead, Email to Case and Facebook to Lead.**
- **Generated Lead from different sources like Email, Web and Facebook .**
- **Tracking those leads to convert into Account and Opportunity**
- **Implemented Outlook to Salesforce and Gmail to Salesforce integrations.**
- **Created Reports and Dashboards to send daily, weekly and monthly reports.**
- **Created Auto Response Rule and workflow rules to notify higher authority.**
- **Added Programmatic Logic with Apex to Implement Email to Lead**

INTERNSHIPS

Capital Info Solution(Hyderabad)

Salesforce Trainee

Hyderabad, IN

📅 Aug '16 - Oct '16

Experianced SFDC training sessions with real time practice from Salesforce Professionals
Done my Btech last year project in Salesforce(Warehouse App).

EDUCATION

B. Tech - Computer Science

Biju Pattnaik University (BPUT)

Brahmapur, IN

📅 Aug '12 - Sep '16

7.4 CGPA