

## Vineet Srivastava

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### SUMMARY

- 6.2 years of IT experience in **Application design, customization, development, integration** and support on **Salesforce.com Platform CRM, Force.com platform**.
- More than 1-year of rigorous experience on **Salesforce Vlocity platform** with good exposure on **Integration Procedure, Data Raptors, Omniscrypts, remote actions and CPQ domain**.
- Good exposure on Vlocity CPQ database related to Assets, Products, Orders, Accounts and Vlocity\_cmt objects. Also have good experience on using Vlocity out of the box APIs and classes.

### CURRENT PROJECT

Company	Tasks and Responsibilities
Infosys (June 2019 to Current)	<b>Role – Senior Developer</b>
	It's a telecom project designed on Vlocity Platform. We have developed authenticated ( <b>on Vlocity Platform</b> ) journey and unauthenticated (on LWC platform) journey.
	It's basically a <b>telecom</b> ecommerce website development where we start right from the <b>basket</b> creation in unauthenticated journey, to <b>cart</b> conversion (in Vlocity under authenticated journey). The flow in salesforce, on a high level, starts right from community login, to the Vlocity cart conversion, number selection, <b>payment</b> , <b>order</b> creation, <b>submission</b> and <b>summary</b>
	Had a very good experience on the <b>payment gateway integration</b> of salesforce with wire- card. It is done using <b>Integration procedure, Omniscrypt, HTML template, VF page and Apex class</b> . We are also creating the payment profiles in payment managers thru APIs calls done from the Apex class via Mulesoft, so that the card can be reused for autopay purposes.
	We used several out of the box Vlocity action such as CreateCart, assetToOrder and various others under <b>CPQAPPHandler</b>
	We are working on <b>Agile</b> model and also involved in SIT, UAT <b>defect</b> fixes and On-demand <b>Production Support</b> .

### FUNCTIONAL DOMAIN EXPOSURE

Telecom, CPQ, Marketing and Sales, Supply Chain Management and Healthcare.

TECHNICAL SKILLS	
Salesforce.com	APEX Language, SOQL, SOSL, APEX Trigger, APEX Classes, Heroku, PGAdmin, PGSQL, Visual Force (Pages, Components & Controllers), Force.com APEX Explorer, Workflow & Approvals, Reports, Custom Objects, Validation Rules, Users, Roles and Permission sets. <b>DevOps</b> - GitHub , VDX, ANT , Change Sets
Databases & Tools	SQL, Force.com, Workbench, DB2, IDMS, JIRA.
Languages	C, Apex, Core JAVA, COBOL

PROFESSIONAL EXPERIENCE:	
Company	Tasks and Responsibilities
Infosys (June 2018 to Current)	<p><b>Role</b> – Salesforce.com Developer (**Salesforce Skill Tagged**)</p> <p><b>Description:</b> Our Client was one of the biggest producer of Fire, HVAC and security requirements for buildings and we served them on various Force.com platforms. Our project involved development and customization of various Salesforce Orgs designed based on different regions and functionalities.</p> <p><b>Project 1</b> Our Client had a requirement to <b>Integrate 2 salesforce org</b> and <b>replicate the cases getting created in real-time</b>. We worked right from the <b>POC</b> phase and proposed <b>Heroku</b> as the solution. The related objects like Account, opportunity and lead are <b>virtualized</b> and the updates on this had to be <b>synced</b> as well. <b>Field transformations</b> were proposed and we did it using <b>PGSQL Triggers in PGAdmin Tool</b>.</p> <p><b>Project 2</b> Worked as the <b>Technical lead</b>, on a <b>project</b> which was a <b>technical remediation of a Salesforce Org</b>, where we optimized the codes to improve org performances and limits. Apart from that we fixed and refactored the codes that were causing issues in Org and getting reported to support teams frequently.</p> <p><b>Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Worked on <b>Salesforce Cross Org connect</b> for virtualization of records.</li> <li>• Did various configurations in Heroku for the smooth data flow from one org to another.</li> <li>• Wrote <b>triggers and functions in PGSQL</b> for writing records from one org to another.</li> <li>• Wrote <b>Triggers and Apex classes for data transformation</b> and for meeting various business functionalities.</li> <li>• For the technical remediation project, we used various application and <b>tools to analyze the performance</b> of the salesforce orgs and then created reports with the assistance of the architects.</li> <li>• We decommissioned various components and did optimization of classes, VF pages and triggers by <b>introducing common libraries and utility classes</b>.</li> </ul>

<b>CGI</b> <b>(June 2016 to June 2018)</b>	<p><b>Role</b> – Salesforce.com Administrator/Developer</p> <p><b>Description:</b>  Our Client uses salesforce as their CRM application to which extension were created to accommodate the requirements. The salesforce org is integrated with other business systems that are present at there and also existing custom applications created in salesforce had to be maintained because of huge code. Project involved in sales and support and integration of salesforce. The goal of the project is to implement the faster business process using Force.com</p> <p><b>Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Developed and deployed workflows and approval processes for opportunities and products/ assets management.</li> <li>• Administered, maintained Salesforce.com application user profiles, roles, assigning <b>Permissions, validation Rule.</b></li> <li>• Created and deployed Several Reports using salesforce.com platform.</li> <li>• Got involved in demo calls after evert sprint.</li> <li>• Created and used <b>Email templates in Visualforce.</b></li> <li>• Developed <b>APEX Classes, Controller Classes and APEX Triggers</b> for various functional needs in the application.</li> <li>• Also developed various <b>Custom Objects, Tabs, Components and Visualforce Pages and Controllers.</b></li> </ul>
<b>Cognizant Technology Solutions(May 2014 to June 2016)</b>	<p><b>Role</b> – Programmer Analyst</p> <p><b>Description:</b>  Our Client was one of the biggest Healthcare Provider in U.S and we served them on various legacy platforms as well as the latest trending Platforms like Force.com. Our project involved various Healthcare applications. We had IBM mainframe as the backend along with ETL in the flow.  We also had Force.com for one of the application in the backend. The front end user interface used to be open directly for US customers and we worked on various enhancements and regular support tasks.</p> <p><b>Responsibilities:</b></p> <ul style="list-style-type: none"> <li>• Extensively used <b>SQL Queries, PL/SQL</b> to retrieve large-scale information.</li> <li>• Developed several custom reports to better assist managers and also report folders to provide report accessibility to appropriate personnel.</li> <li>• Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to manage sharing access among different users.</li> <li>• Used field level security along with page layouts to manage access to certain fields.</li> <li>• Worked in <b>Mainframe, worked on Job abends, JCLs, DB2, IDMS</b> and also did some enhancements in <b>COBOL</b> codes.</li> <li>• Worked with ETL team and got to know about <b>Informatica Workflow's</b> on a high level as well.</li> </ul>

### **Academic Qualification**

<b>Degree/Exam</b>	<b>Board</b>	<b>Percentage</b>	<b>Year of Passing</b>
BE (Electrical & Electronics)	<b>RGPV Bhopal</b>	<b>75.09%</b>	<b>2013</b>
A.I.S.S.C.E. (2009)	<b>C.B.S.E.</b>	<b>71.2%</b>	<b>2009</b>
A.I.S.S.E (2007)	<b>C.B.S.E.</b>	<b>77.2%</b>	<b>2007</b>

### **Achievements and Extracurricular activities**

- Winner of “**NATIONAL INNOVATIVE IDEAS PRESENTATION**” organized by ISTE, Delhi at MITS(GWALIOR).
- Our Team in CGI got **CORONA** award for the most successful team in Asia Pacific Multi-Industry and Government delivery center for Q4, FY 2017.
- Presented a paper on “**GREEN COMPUTING** “in NSC-2011 organized by ITM UNIVERSE-GWALIOR.

### **Personal Skills and Hobbies**

- Willingness to learn new things, innovate and analyze.
- Passionate to code and I enjoy problem solving situations.
- Like to communicate and interact. It’s the best thing to do for a better world.
- Passionate in music. Like to sing and Play guitar. Love doing recordings as well.