

PROFESSIONAL SUMMARY

Strategically-minded Salesforce Developer with 2+ years of Experience, capable of working independently and as part of a divergent team to develop various applications on Salesforce.com environment and achieve a key position in fast-paced technology with varied responsibilities. Able to quickly yet concisely understand objectives towards Development, Configuration and Administration in Salesforce.

HIGHLIGHTS

- Around 2+ years of professional Software Development & Administration Experience in Salesforce.com CRM and Force.com platform with proficiency as a Developer and Administrator.
- Experience in all phases of Software Development Life Cycle (SDLC) which involves requirements gathering, analysis, design, development, testing and deployment.
- Experience in Salesforce.com customization and configuration in Salesforce application.
- Experience in handling all the **Administrative** tasks.
- Experience in developing **Visualforce pages** & providing business logics using **Apex**.
- Working Knowledge on working with Visualforce pages, Visualforce Components, Apex Classes, Apex Triggers, Batch Apex etc.
- Understanding of **SOQL** and **SOSL** for Querying and searching Data for Force.com platform.
- Code optimization with Salesforce Governor Limits and experience in overcoming limitations in Apex classes, Triggers, SOQL and Batch classes.
- Worked on salesforce.com sandbox and production environments which include creating and refreshing sandbox from time to time and deployment by using **change set**.
- Extensive experience in **Data mapping** and **migration** from Legacy systems to Salesforce.com platform using Data Loader and Import Wizard.
- Strong experience in generating **Reports** and **Dashboards** for the management.

- Worked on **Process Builder, Workflow** and **Approval** Processes.
- Experience on Salesforce setups such as **Permission Sets, Sharing Model, Roles, Profiles, OWD**, Object relationships.
- Experience in creating Custom Apps, Objects, Fields, buttons Applying Sharing Rules, Page Layouts, Search Layouts, Related List and defining Field Dependencies.
- Well knowledge and working experience in software Development Life Cycle (SDLC) methodologies such as **Agile** and Waterfall model.
- Good analytical, Interpersonal and Communication skills, fast learner, hardworking and good team player.

SKILLS

CRM	Salesforce CRM
Process	Software Development – Agile Process
Technologies	Salesforce CRM, Apex Classes & Apex Triggers, custom controllers & Extensions, SOQL, SOSL, Visualforce Pages / Components, Workflow Approvals, Custom Objects, Lightning
Languages	Apex, Visualforce, CSS
Tools	Apex Data loader

PROJECT EXPERIENCE

Client	Cognizant
Duration	September 2018 – June 2019
Position	Software Engineer Trainee
<p>Background</p> <p>Cognizant is an American multinational product led digital corporation that provides digital products, digital IT services, including digital, technology, consulting, and operations services.</p> <p>Responsibilities</p> <p>This project is a HealthCare based application which involves the process of selling samples.</p> <ul style="list-style-type: none"> • Creating visualforce pages to develop UI as per client's requirement. • Created triggers, workflow rules, tasks and email alerts to suit to the needs of the application. • Developed Apex triggers for various functional needs in the application. • Involved in Data Migration using Data Loader. • Taken care of deployment starting from Development till Production. 	

Client	Cognizant
Duration	June 2019 – Till Date
Position	Software Engineer
<p>Background</p> <p>Cognizant is an American multinational product led digital corporation that provides digital products, digital IT services, including digital, technology, consulting, and operations services..</p> <p>Responsibilities</p> <p>Worked on a project as a Developer to support the call center applications on service cloud, Change Requests, which involves some script to be built for the automation of manual work that takes time and some triggers too as part of enhancements.</p> <ul style="list-style-type: none"> • Building the visual force pages to make user friendly and to ease the Customers work. • Interacted with client to gather the requirements and implemented the same. • Fixed many production issues. • Developed internal support system changes using triggers, apex classes. 	

EDUCATIONAL QUALIFICATION

Bachelor of Engineering from Visveswaraya Technological University (VTU) completed in June 2018.