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PROFESSIONAL SYNOPSIS

- 6 years 10 months of Overall IT experience.
- 5 years 10 months of **Pega BPM** experience on **PRPC version 7 and 8** in Application development, upgrade and maintenance.
- Proficient in managing the entire application development operations involving requirement gathering, development of functional specifications, high level testing and co-ordination with customer.
- Having experience in analysis of the User Requirements and system specifications.
- Have experience in Production Support and in direct communication with the Client.

PROFESSIONAL SUMMARY

- Have exposure to requirement gathering from client, end-user interaction, business analysis, design, development, implementation, testing and deployment
- Experience in creating workbaskets, workgroups and product
- Experience in creating new skin ,conversion of deprecated controls to new layouts.
- Experience in Email Listeners, Job scheduler, Queue processor, Data page rules, Report Definition rules.
- Experience in case management and development of new flows, flow actions and activities.
- Development of Validation Rules, Decision rules, Data Transforms, Circumstance and Correspondence rules.
- Worked on creation of Rulesets, Ruleset version and involved in deployment in Testing and Production environment
- Designed simple and complex User Interfaces
- Involved in Design Patterns and Class Structure Concepts
- Have extensively used debugging tools like Clipboard, Tracer and Logs and PDC.
- Followed Agile Scrum methodology.
- Strong Communication, Analytical Skills and ability to handle multiple tasks

WORK EXPERIENCE:

- Worked as Technology Specialist for Coforge from May 2023– April 2024
- Worked as Associate Consultant for Cognizant from July 2021–March 2023
- Worked as Consultant for Atos from July 2017– July 2021

TECHINICAL SKILLS:

- Pega 7 and 8 versions
- Java
- SQL

EDUCATION:

- B.E in Computer Engineering from V.E.S.I.T with 7.2 CGPA in 2017.
- Higher Secondary from C.H.M college with 64 % in 2013.
- X Std(S.S.C) with 95.82 % in 2011.

CERTIFICATIONS:

- PEGA Certified Senior System Architect (CSSA v7.4).
- PEGA Certified System Architect (CSA v7.2).
- Oracle Associate Java SE 7 Programmer
- Oracle Database 11g Administrator Associate

PROJECTS

Project 1:

Project Title	: QBE_ClaimWrite
Project Type	: Upgrade and Development
Skills	: Pega
Version	: 8.7 to 8.8
Team Size	: 6
Period	: July 2023– April 2024
Domain	: Banking

Description

ClaimWrite was an upgrade application from 7.1 to 8.8 version. Goal of this application is to create new claims and modifying existing claims for existing users of QBE Bank

Roles and Responsibilities:

- ☐ Creating new skin rules and different types of layouts.

- ☐ Prepared Unit test cases, user interface.
- ☐ Replaced deprecated controls like listView with dynamic layouts.
- ☐ Replaced Almost 100+ Layouts in entire application.
- ☐ Created new Datapages in replacement of Deprecated controls.

Project 2:

Project Title	: US Bank
Project Type	: Development &Enhancement
Skills	: Pega
Version	: 8.2.4
Team Size	:9
Period	: March 2022– Till Date
Domain	: Banking

Description

Goal of this application is to provide outbound and inbound calls to the customer for various purposes. Providing other card facilities based on various conditions.

Roles and Responsibilities:

- ☐ Analyzing, designing and developing the business requirements in Pega.
- ☐ Providing Estimates/sizing change Requests.
- ☐ Prepared Unit test cases, user interface.
- ☐ Code development, unit testing and deployment of package in all the lower environments
- ☐ Configuring Activity, Flows and Flow Actions .
- ☐ Development of Validation Rules, Decision rules, Data Transforms, Circumstance ,Correspondence rules.

Project 3:

Project Title	: Oriental Bank
Project Type	: Development & Enhancement
Skills	: Pega
Version	: 8.1.6
Team Size	:6
Period	: July 2021-Feb 2022
Domain	: Banking

Description:

Goal of this Application is to provide various cards for account holders and prepare documents of supplier data for various suppliers and get approval from cross functional approvers.

Roles and Responsibilities:

- ☐ Analysing, designing and developing the business requirements.
- ☐ Followed agile model for project execution.
- ☐ Configuring Activity, Flows and Flow Actions .
- ☐ Development of Validation Rules, Decision rules, Data Transforms, Circumstance ,Correspondence rules.
- ☐ Extensively used Live-UI, Tracer & Clipboard for Debugging process.

Project 4:

Project Title : **Fixed Asset Management**

Skills : Pega
Team Size : 3
Project Type : Development &Enhancement
Period : March 2020– Sept 2020
Domain : Insurance

Description:

Goal of this application is to manage the internal assets of Siemens. Multiple assets can be added and operations like cost center change, text change or business unit transfer of assets can be performed .Changes are then reflected in the third party application which can be re-used . Primary role is to configure the assets and check their availability and enhancement of the application as per user requirement

Roles and Responsibilities:

- ☐ Worked as Pega developer and tester which involved working on Sections, Data Transforms
- ☐ Activities, Validations, SLA's, Declarative Rules Data Pages and Report Definition Interacting with client to understand project requirements.
- ☐ Worked on user stories as per rules development request
- ☐ Worked on Integration for sending data to third party application.
- ☐ Support during production deployment