**sunil Kumar b**

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| **PROFESSIONAL SUMMARY:** |

* Having 3+ years of experience in Health Care Domain working as a Configuration Analyst.
* Have worked on Business Rules engine like inRule.
* Worked on SQL Server by writing the SQL Queries to be triggered by Business Rules.
* Analytical thought process and problem-solving skills, using configuration, to minimize defect correction activities and enhance the user experience of the product.
* Proficient communication skills, self-starter, quick learner, highly motivated, easily adaptable and hard worker.
* An excellent team player with ability to learn and adapt new technologies.

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| **PROFESSIONAL QUALIFICATION:** |

**B.E** – Sri Muthukumaran Institute Of Technology, Anna University (Chennai).

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| **PROFESSIONAL EXPERIENCE:** |

Working as a **Configuration Analyst** in **AssureCare HealthTech** from **March 2019** to **till date**.

Worked as Associate appeals analyst in **UNITED HEALTH CARE** from **February 2017** to **February2018**.

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| **TECHNICAL SKILLS:** |

**Programming Languages: C# .NET.**

**Tools: Inrules, SQL.**

**Role: Application configuration.**

**Domain Skills : Healthcare Basics.**

**Language : C# .NET.**

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| **WORK HISTORY:** |

**Project #1:**

**Project Title**: Medcompass Configuration.

**Client**: Medical Mutual of Ohio(MMO).

**Role**: Configuration Technician.

**Technologies Used**: C# .Net. (Inrules)

**Duration**: March 2019 to till date

**Description:**

MedCompass is a health care management software platform. It facilitates a proactive, real time care

management through a fully integrated database of member and provider information and coordinating all

interactions using workflow management. It helps care teams to communicate and work together inside and outside the four walls of traditional health care settings.

**Responsibilities**:

* Configure the different modules in the UI through Admin.
* Customisation of Letters for the various Business needs using SQL tags.
* Configuring the security profiles for different roles for different Users.
* Become an SME for the product and the configuration capabilities of the product.
* Coordinate with Business Analysts to document and capture configuration requirements.
* Collaborate on user experience with Implementation and Product teams.
* Identify and implement user needs that meet implementation goals for the product.

**Project #2:**

**Project Title**: Policy Administration Automation.

**Client**: XL Health.

**Role**: Associate Appeals Analyst.

**Technologies Used**: Macros.

**Duration**: March 2017 to March 2018.

# **Description:**

To read the entire document, the issue of the person can be determined. According to that the patient’s

details are filled in AGILE. After filled member details the creating of STARS. If we do manually means it will take more than half an hour to create STARS. So the process will be done by using MACROS. MACROS are the application where it will do each and every process automatically. It will fill all the details, merge the documents, taking the screenshots and saving the documents. If the document belongs to the GRIEVANCE issue, then we have to create NAVIGATOR.

**Responsibilities**:

* Designed automation solutions using Blue Prism Macros platform.
* Coordination with Onsite Project Team.
* To understand the process, need to interact with Clients.
* Requirement gathering with clients and prepare the business requirement document.
* Develop the object and workflow for client Requirement.
* Developed and documented configuration best practices, create and maintain solution
* Documentation.
* Performing root cause analysis and resolving the incidents related to the supported
* Application
* Understanding business requirements and creating functional / technical specifications for
* development work.
* Analyzing the problems and implement the processes to improve.