**Summary:**

* Certified Scrum Master handling agile projects with a strong background of SAFe (Scaled Agile Framework)
* Proficiency in Software Development Lifecycle, SCRUM Framework using Agile Methodology and Iterative Software Development Life Cycle Process
* Experience in analyzing Business Requirements Documents (BRD), Functional Requirement Documents (FRD) and propose changes as per various internal and external requirements gathered for process improvement.
* Overall 10 years of work experience.
* Worked on creating the Features, User Stories, Tasks, effort, velocity.
* Good Experience on Sprint Planning and Sprint Grooming activities.
* Experience on the Sprint Retro activities at the end of each sprint.
* Experience working on Demos and Sprint Review with the Key stakeholders.
* Good experience in facilitating all the Sprint ceremonies.
* Experience creating the Burn down charts and various metrics to review with the senior management and key stakeholders on the status of the project.
* Strong communication skills interacting with Product Owner, key stake holders, cross functional teams
* Conducted Joint Application Development (JAD) sessions and worked with Subject Matter Experts (SME’s), asking detailed functionality aspects of business process and carefully updating the information to the requirements in an easily understandable format
* Demonstrated ability to work actively in different phases of SDLC, Agile/Scrum in teams, fostered cooperation and collaboration among individuals in the work unit and helped team resolve conflicts constructively.
* Excellent knowledge of AS-IS and TO-BE business processes.
* Skilled in developing workflow analysis and design, data flow diagrams, user interface design, Entity-Relationship (ER) diagrams and objects-oriented analysis and design.
* Expertise in User Interface Design through wireframes and mock-ups.
* Deep technical background and solid working knowledge of SQL Server Data warehouse systems.
* In-depth knowledge of Rational Unified Process (RUP); risk engineering; data modeling and mapping; and design using UML, Rational Rose, Visio and other related tools.
* Excellent writing skills in generating, Project Charter, Project Plan, Business Requirements documents, Use Case Specifications Test Plan, Credit Risk Management Plan Liquidity risk assessment, and Publishing Regular Reports with status and metrics.
* Expertise in Database Querying and writing T-SQL Queries
* Excellent communication, verbal and writing skills. Analytical, interpersonal, and presentation skills; expert at managing multiple projects simultaneously.
* MBA professional with extensive experience in development, implementation and integration of strategies within a team-oriented environment, utilizing qualitative and quantitative analytical skills.
* Sound knowledge about Agile techniques like: User Stories, Continuous Integration, ATDD, TDD, Continuous Testing, Pairing, Automated Testing and T shaped.

**Technical skills**:

|  |  |
| --- | --- |
| * Business Modelling Tools
 | * Share Point, Microsoft Office, MS Visio, UML, Requisite Pro,

Rational Rose |
| * Project Management Tools
 | * MS Outlook, MS Visio, MS Word, MS Excel, MS Access,

MS PowerPoint, MS SharePoint, Rally  |
| * Project Methodologies
 | * Agile, Scrum, RUP, SDLC, JIRA& Confluence
 |
| * Operating Systems
 | * Windows
 |
| * Databases
 | * SQL Server, MS Access, MYSQL, Oracle
 |
| * Reporting Tools
 | * Business Objects, Crystal Reports, MS Suite
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**EDUCATION:**

* Master of Business Administration –PRIST University, Chennai, INDIA -2014
* Bachelor of Science in Computer Science with honors – JNTU, Hyderabad, INDIA - 2010

**Experience:**

**Client: National wide Insurance, Columbus OH. Jun 2020– Till Date**

**Role: Scrum Master**

**Responsibilities:**

* Work with Stakeholders Business & Release Management to understand the vision of the product, prioritize and develop software release planning.
* Facilitated all the scrum ceremonies like backlog refinement, Sprint planning, team estimates, daily standup, sprint review/ demo and sprint retrospectives.
* Remove impediments and protect team members from interruptions and distractions to maximize productivity.
* Setup Confluence & Jira boards for the Scrum Team and Onboarded the team into these tools.
* Document Project requirements & Team details in Confluence & encourage team members to actively create Confluence pages and share knowledge.
* Facilitate meetings and escalations with other teams to remove impediments.
* Guide Product Owners to write user stories and document the acceptance criteria of the user stories in Jira.
* Mentor team members for vertical slicing of the stories and achieve good team velocity.
* Work closely with Product Owner, to maintain the sprint backlog and product backlog and coordinate with team to get the story estimation.
* Collaborate with members of Business, Product Management and Engineering Teams to develop and maintain Product Backlog and deliver features based on established priority.
* Coach the team to properly estimate their stories and sprint goal so they could complete 100% of their committed stories.
* Coach the team to use breakout sessions to find solutions to specific stories or features.
* Reported progress to all stakeholders through Sprint Burn-Down Reports, Iteration Burn-Down Reports, and velocity target updates.
* Involved in driving organization-wide Quality Process initiatives and their implementation to ensure Quality of deliverables.
* Develop and maintain Automation Test Framework for UI and Web Service (API) Testing using Java, Selenium and BDD Cucumber framework.
* Excellent experience with source version control tools GitHub.
* Expertise in configuring the Jenkins job for continuous integration using CI/CD tool Jenkins.

**Client: Abbotts’s lab,** **Alameda, CA Jan 2018 – Jun2020**

**Role: Scrum Master**

**Responsibilities:**

* Manage and develop client relationship to establish consulting engagements, manage project delivery, timelines, and business growth, as well as remediate escalations.
* Worked with other stakeholders on Release Planning, Product Roadmap, and prioritization.
* Facilitated all the scrum ceremonies - Backlog refinement, Sprint planning, team estimates, daily stand up, sprint review &demo and Sprint retrospectives.
* Guided multiple teams throughout the testing phases to achieve quality delivery within tight timelines.
* Manage projects in JIRA and Wiki and providing agile training to team members as needed.
* Responsible to co-ordinate with automation resource to automate the stories for regression and to run automation script in Jenkins.
* Supporting and guiding the Product Owner, with respect to grooming and maintaining the product backlog.
* Guiding the team and organization on how to use Agile/Scrum practices and values.
* Responsible to make sure that the overall project quality meets the standards set by the client and make sure to complete the project deliverables within the SLA (Service Level Agreement).
* Removing impediments or guiding the team to remove impediments by finding the right personnel to remove the impediment.
* Defect management and preparation of weekly test reports.
* Involved in driving organization-wide Quality Process initiatives and their implementation to ensure Quality of deliverables.

##### Client: SourceOne Solutions, Hyderabad, INDIA May 14 – Jun 16

##### Role: Business Analyst

**Responsibilities:**

* Worked as a Scrum Master for this project with a team size of 6-8 members.
* Medicare application processing, eligibility verification, and enrollment, membership and payment reconciliation through online functionality and real-time access to information. Worked extensively on enrollment and the claims module.
* Facilitated various sprint ceremonies such as Sprint Planning, Daily Scrum, Product Backlog Refinement, Sprint Review and Sprint Retro.
* Facilitated the scrum team for better creativity and tries to improve the efficiency of the development teams.
* Good coordination with Cross functional teams.
* Responsible for managing the scrum process with the coordination of scrum team in Agile methodology.
* Responsible to remove the impediments for the scrum team.
* Arranged daily stand-up meetings, facilitate meetings, schedule meetings, demo and decision-making processes in order to ensure quick inspection and proper use of adaptation process.
* Helps product owner to make the product backlogs in good shape and make them ready for the next sprint.
* Responsible to Conduct sprint retrospective meetings.
* Organizes and facilitates the sprint planning meeting.

##### Client: Techno Fin Software Solutions, Hyderabad, INDIA Aug 10 – May 14

##### Role: Java Developer

##### Project1: Auto Business Maintenance System (ABMS)

This project aims to maintain inventory and distributor details of a automobile client. This tool enables the interaction between the **manufacturer** and distributers from quotations to delivery of orders. The tool also used for internal reporting by the management.

**Responsibilities:**

* Develop User Interface using JSP
* Responsible for writing action classes for user interaction using struts
* Involved in application coding and developing phase.
* Preparation of Technical Documentation for given task for specified module.
* Prepare unit test cases and perform unit testing.

##### Project2: Tracking System (TS)

This Application is used to Track the Project under development. Project Manager can track progress of the project. Project Leader can track the Status of the Team. Every Developer can check his Status. Every Project is divided into modules and every module is divided into Tasks. One Module is given to One Team and One Task is given to One Member. Every Task has the details task name, task id, start date, end date, module and member name etc.

**Responsibilities:**

* Implemented code to connect database by using JDBC.
* Involved in Unit Testing and Integration testing.
* Involved in fixing problem requests (PR) raised by the testing team.
* Preparation of Technical Documentation for given task for specified module.