

HARSHIT JOHAR

SALESFORCE DEVELOPER

PROFESSIONAL SUMMARY

- Working as a Developer and having **6 Years of relevant IT experience in Salesforce.**
- Having extensive knowledge of Salesforce architecture and force.com platform, customization and configurations.
- Experienced in SFDC development using Apex classes and Triggers, Visualforce Pages, SOQL, Batch Classes, Scheduler Classes and Console API with Best Practices.
- Experienced in using Data migration activities using Apex Data Loader, Workbench.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, flows, Process Builder, Validation rules, Reports, Dashboards, Tasks and actions.
- Worked on the various phases of interface development including requirement gathering, Technical design, Development, Implementation and Deployment using Change sets, Workbench, Gearset and ANT migration tool.
- Worked on integrations with REST API and SOAP API with external systems.
- Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.
- Good Experience in working with HTML5/CSS and JavaScript.

EXPERIENCE : 6.5 YEARS

SENIOR SALESFORCE DEVELOPER, CVENT TECHNOLOGY

Gurugram, Haryana — November 2019-Present

Project: Implementation and Maintenance of Salesforce CRM.

Role: Senior Salesforce Developer

Duration: November 2019 – Present

Details: Maintenance and support of in-house CRM system which is being used for enabling all the departments of Cvent to work smoothly and efficiently.

Responsibilities: Designing of scalable and reusable solutions for enhancements raised by the stakeholders. Worked with stakeholders from different departments of the company : Sales, Service, Finance, Analytics and more. Along with enhancements working on maintenance and support of daily production bugs.

CONSULTANT, DELOITTE USI

Gurugram, Haryana — January 2017-October 2019

Project: Child Welfare Management System.

Role: Developer/Consultant

Duration: January 2017 – October 2019

Details: Development of U.S. govt. Child Welfare system.

Responsibilities: Responsible for estimations, solution design, development, coding and delivery for one of the major departments of Child Welfare branch of US State government.

SALESFORCE DEVELOPER, CLOUDSTEER TECHNOLOGY

Gurugram, Haryana — May 2015-January 2017

Project: Implementation of Salesforce as CRM tool for Multiple Real Estate Clients.

Role: Salesforce Developer

Duration: May 2015 – January 2017

PERSONAL DETAILS

31, Friends Colony, Ambala
City, Haryana 134003

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SKILLS

Force.com: Apex Triggers, Visualforce Page, Batch Classes.

Salesforce Integration: REST API, SOAP API

Configuration: Custom objects, Profiles, Users, OWD & Sharing Rules, Process Builder, Flows.

HTML5/CSS, JavaScript

Soft skills:

Problem solving oriented, proficient in written and verbal communication, project leadership

CERTIFICATIONS

- Salesforce Certified Application Architect
- Salesforce Certified Administrator
- Salesforce Certified Platform Developer I
- Salesforce Certified Platform Developer II
- Salesforce Certified Sharing and Visibility Designer
- Salesforce Certified Data Architecture and Management Designer
- Salesforce Certified Platform AppBuilder

AWARDS

- Received Pat on the Back award multiple times in Cvent.
- Awarded Applause Award twice in Deloitte USI.
- Awarded Best Performing Employee at Cloudsteer Technology for my performance in the projects.

Details: Implementation of Leads and Application management system for the Pre-Sales and Post-Sales activities for Real Estate business.

Responsibilities: Interaction with the client for understanding the business requirement and then providing effective solution design, Worked on development and implementation of the design, Managing and supporting the live projects by solving day to day issues reported as part of implementation.

RESEARCH ANALYST, INCISIVE RESEARCH

New Delhi — December 2014 – May 2015

Project: Primary and Secondary Market Research

Role: Research Analyst Recruit

Duration: December 2014 – May 2015

Details: Market Research using Primary and Secondary Research techniques.

Responsibilities: Lead generation, performing financial analysis and conducting expert interviews

EDUCATION

Bachelor of Engineering – Chemical
Engineering
Thapar University
2010 - 2014
CGPA: 6.02/10