

# Gajendra Naikawadi

## Software Engineer

Collaborative. Inquisitive. Persistent to work where application of my technical skills and analytical ability contribute towards the growth of the organization, along with my skills enrichment.



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India

## SKILLS

ServiceMax migration tool

SFM

Triggers

SOQL

ServiceMax

Flow

Data loader

LWC

Integration

Apex class

## LANGUAGES

English

Native or Bilingual Proficiency

Hindi

Native or Bilingual Proficiency

## WORK EXPERIENCE & HIGHLIGHTS

### Software Engineer

#### HIN – HORIBA INDIA

06/2022– Present,

- Hands-on experience on ServiceMax platform and ServiceMax business process with good understanding of software development life cycle in agile methodology.
- ServiceMax code customization, configuration, SFM and create supporting documentation application development tasks and bug fixes.
- Worked on ServiceMax mobile-I-pad implementation.
- Worked on all ServiceMax objects like work order, installed product, service quote, Service/Maintenance Contracts, Service Teams etc.
- Worked on sales cloud, service cloud and communities.
- Worked on ServiceMax implementation/Extension development.
- Well versed with Business Requirement Documentation, GAP analysis, Design Document, Technical Specification documentation, Training Documentation.
- Well versed with terms link entitlement, Contracts, and warranties.

Pune, India

### Sr. Software Engineer

#### Persistent Systems

01/2022 –05/2022,

- Executing Salesforce application Development and administration utilizing Apex, triggers, Flows and
- Writing Apex Classes and Apex Test Classes for the controller and business logic layer.
- Gathered requirement document from client business analysts and implemented the required features in a optimized manner.
- Used Azure DevOps and VS Code to deploy the code to higher orgs.

Pune, India

### Software Engineer

#### RP Business Solutions LLP.

06/2020 –01/2022,

- Experienced on Sales Cloud
- Developed and maintained Salesforce documentation.
- Responsible for Configuration of Administration Setup like creation of Users, Profiles, Roles, and Permission Sets.
- Involved in Deployment with Workbench and Changeset.

Pune, India

## CERTIFICATES & ACHIEVEMENTS

Salesforce Platform Developer (PD1)

## PROJECTS

### HORIBA (06/2022 - Present)

- Horiba Segments project: The Sales Cloud application that efficiently tracks and maintains data related to HORIBA products and their servicing, utilizing the Service-Max platform.

### AbbVie (01/2022 – 5/2022)

- The project is basically based on Health Cloud and it consists of 5-6 sub-applications which all together facilitate the customer/patients thought their treatment program. The project covers all the aspects from knowing about a certain drug to delivering the doses of the drug to the patient.

Worked on Contact Center sub Application in which the agent calls the patient or vice versa and based on their diagnosis and prescription help them with drug, injection, nurse and store the patient data in CRM.

### Standard bank (06/2020 - 01/2022)

- The project is based on banking domain.

INTERESTS

- Book Reading
- Gaming
- Travelling

EDUCATION

Bachelor of Engineering in Electrical Engineering  
PES Modern college of Engineering

2015 - 2019,

▣ CGPA – 6.1

India

Modern college of Arts commerce and science

2013 - 2015,

▣ Higher Secondary Examination – 65%

India

Alegaonkar High School

2012 - 2013,

▣ Secondary School Examination – 81%

India