



CONTACT ME



Bengaluru,Karnataka



gouthamirk121@gmail.com



www.linkedin.com/in/gowtham-i-ramakrishna-673498116

SKILLS

- ☉ Salesforce CPQ, Apex, Aura and Lightning web component
- ☉ Deployment Management
- ☉ Attended Trainings for Einstein Analytics
- ☉ Wannabe Ranger

HOBBIES AND INTERESTS

- ☉ Keen to learn something new in any challenging and Budding reader
- ☉ Gardening and Volunteering for Stray pets

Gowthami R

Application Developer Senior Analyst
Contact No: 9945542768

PROFESSIONAL SUMMARY

- A result-oriented technical professional, 5 year experienced Salesforce Developer with 2.4 years' experience configuring and developing on Salesforce Sales and APTTUS CPQ in TATA CONSULTANCY SERVICES and another 2.8 years experience in SALESFORCE CPQ in ACCENTURE Technologies, Currently working in Accenture Technologies.
- Skilled and have good implementation and customisation in Salesforce CPQ with Lightning AURA development and Lightning Web components.
- Proven ability to analyze, design and optimize business processes with hands-on experience implementing change,increasing user adoption and driving best practice.
- Experience in Salesforce Customization, Security Access,Workflow Approvals, Data Validation, Customer Service, andSupport Administration.
- Expertise in SFDC Development using Lightning Application, Apex Language, VisualForce Pages, Classes, Controllers, Email Templates, Triggers, Lightning Web and Aura Components,Tabs,REST API, Custom Objects, Reports and Dashboards,Profiles, Creating Roles, Page Layouts, Org - Wide default,Sharing rules, WorkFlows,Process builder and Flows.
- Experienced in scripting languages like HTML, XML, CSS,APEX ,Web Services API development skills REST and JavaScript
- Created and updated users, reports, and dashboards to track pipeline/stages for management visibility,developing a document and data format to Salesforce CPQ with Conga and X-author.
- Extensive experience with various Salesforce deployment methodologies including Force.com Plug-in environment, Ant Migration tool kit, GIT, AutoRABIT, Visual Studio Code,Azure and Copado.
- Involved in various stages of Software Development Life Cycle(SDLC) including analysis, requirement engineering, deployment and maintenance of standalone.
- Worked Developer and as well as a Business Analyst for full-cycle projects, to complete consulting projects on time, and deliver outstanding consulting services to salesforce.com clients.

TECHNICAL SKILLS

Salesforce	Salesforce CRM, Lightning Application, Apex Custom Controllers, Apex Classes, Apex Triggers, Visualforce Pages/Components, REST API,SOQL,Workflow and Approvals,Aura,LWC and Test classes
Salesforce & Other Tools	Visual Studio Code, Eclipse, Conga,X-author
Other CRM	Apttus , Salesforce CPQ
Integrating & Deployment Tools	Apex Data Loader, Import copWizard,Data Export, GIT, ANT, Copado, Azure and AutoRabit

EXPERIENCE

Accenture Technologies, Application Development Senior Analyst

June 2019 - Present

Joined as a Application Development Analyst with APTTUS knowledgeable resource and started working as a SALESFORCE CPQ developer in full

Agile Project for the Pharmaceutical Client named ALCON

- Onboarded few countries and many others into CPQ with Advance Approvals.
- Worked in many customization on Rebates calculator screen, Lease implementation screen in LWC and Aura respectively.
- Worked in customizing the CPQ for Japan country with Dealer calculations with Apex classes and AURA updates and Advance Approvals.
- Pricing Framework is very different and complex as we implemented customized CPQ on top of SALESFORCE CPQ.
- On-boarded and Implemented a new customized screen in LWC for ServiceMAX users who wanted to use CPQ in relation to installed products.
- Onboarded and Implemented a new customized screen in LWC for Customer service users who have wanted to have only CPQ for limited CS products without Quoting FLOW.
- Worked in many customisation on Advance Approvals, Apex, Email templates, Flow, Price Rules, Custom actions, Import Templates and Conga and X-author
- Worked as Support Team member in absence of L2 Support so have good interaction experience with Client to resolve their Incidents.

Tata Consultancy Services

December 2016 - May 2019

Joined as a fresher into Salesforce Junior resource and was into Thomson

Reuters Inc worked in APTTUS CPQ in full Agile Project. Thomson Reuters is the world's leading source of intelligent information for businesses and professionals.

- Developed an entire Product release on a AngularJs maintained CustomUI with Apttus APIs in Vf page and controller, with entire pricing related integrations, validations on purchase.
- Profiles and Permission sets and many more with Apttus configs like constraint rules, Approvals.
- Created a Lightning Vf page by using Lightning design Components(SLDS) with controller.
- Changes on Apex classes, Process builders, test class coverage and etc.

EDUCATION

Completed Engineering in Information Science from Sri Jagadguru Chandrashekaranaatha Institute Of Technology in June 2016 with 79.91%.