**HARSH VARDHAN**

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| **Career Aspiration** |  |

To work in a competitive environment with challenging assignments seeking a position to utilize my skills and abilities in the Information Technology Industry that offers professional growth and knowledge enrichment while being resourceful and innovative.

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| ***Employment History***  |  |

**KAS Services(KMART GROUP):** (FEB 2020- To Present)

Presently working in Kmart Group of Company in the JDA Demand & Fulfillment Application with Oracle PL/SQL technology in the backend. Proven my ability to work with team and alone and produced the deliverables well within the guidelines with fully utilizing my skill and knowledge.

**Infosys LTD:** Bangalore (July 2015- Nov 2019)

Having more than 4 years of total IT experience. Worked as Mainframe Application team in designing, developing and implementing applications using JCL and DB2 and currently working as JDA developer; having experience in JDA S&OP,Demand and Fulfillment for more than 3 years with end to end implementation of process. Have experience as an Agile Developer with a good record of excellent teamwork and specializes in problem identification and proposal of alternative solutions. Strong programming, debugging, testing and analytical skills in Java, PL/SQL, UNIX,JCL,DB2.

Have basic knowledge of WPF and XAML

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| **Technical Skills** |  |

 **Languages :** PL/SQL,Core Java,Unix,RDBMS,SQL,JCL,DB2

 **JDA Tool**   **:** S&OP, Manugistics

 **Mainframe Tool** : ESP Job scheduler

**JAVA Tools :** Eclipse Ganymede

**Ticketing Tools :** Service now, Service café,HP Service Manager

**Operating Systems :** Windows 7, Windows Server 2008, Ubuntu

**Database :** DB2, ORACLE SQL DEV,TOAD

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| **Career Progression** |  |

**Project experience:** 

**1.Project Details: Kmart**

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| **Client** | **KMART** (AUSTRALIA) |
| **Role** | **Associate Business Consultant** |
| **Technology** | **JDA SCPO(Demand & Fulfilment) with Control-M Batch Scheduling .** |
| **Duration** | **DEC 2019 – Till now** |
| **Modules involved** | **JDA SCPO (Demand,Fulfilment) Orcale 12g, GITHUB, Winscp, Sharepoint, JIRA.** |

**Client Overview:**

Kmart Australia Limited is an Australian-based chain of affordable retail stores owned by Wesfarmers. The company operates 234 stores across Australia and New Zealand, consisting of 209 stores in Australia and 25 stores in New Zealand, with its head office located in Mulgrave, Melbourne.

**Project Overview:**

Kmart expects to instill best practices in forecasting, replenishment and allocation of products across the network of stores. The ultimate goals of the project are to increase profitability, increase visibility within their supply chain, streamline work flow and grow sales revenue. JDA’s rich knowledge base and learnings from many customers in the Retail space will be leveraged in delivering the solution.

* system have been addressed by the introduction of a large number of peripheral solutions, both IT developed and spreadsheet based. Maintenance of these is both complex and labour intensive.
* Currently 86% of General Merchandise product and 8% of Apparel product is forecasted and replenished.

**Responsibilities:**

* Playing role of business consultant with deep technical knowledge helping client solve their complex business problems with techno functional understanding.
* Understand business requirements through interacting with Client Product Owner and end-users.
* Solve the sharepoint query raised by business user when they see anomaly in the data results.
* Take ownership and work independently on enhancement requests made by business.
* Plan and develop database object like packages, procedures, functions, views, indexes and triggers in accordance to client’s needs and requirements.
* Develop and optimize solutions in accordance to client specifications.
* Resolve complex issues arising in projects execution.
* Check the jobs and tune them (PL/SQL query optimization) for better performance.
* Optimizing database queries by applying hints, indexes and updating database statistics.
* Monitoring of jobs through windows task Scheduler.
* Performing schedule change for better and smooth flow of batch jobs.
* Raising JIRA tickets during code enhancement (PL/SQL code) for better performance under JIRA tool.
* Following all testing procedures after code enhancement like testing under lower environment (SIT, UAT, PERF) before moving it to production.
* Writing PL/SQL script for better automation as per business requirement.
* Communicate project status to team members and knowledge sharing session with peers.

Preparing and presenting various reporting task related to project.

**2.Project Details: Kaft Heinz** 

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| **Client** | **Kraft Heinz** |
| **Role** |  **Product Analyst** |
| **Technology** | **JDA SCPO(Demand, Fulfilment and Sequencing) Windows Batch Scheduling and Unix Commands**  |
| **Duration** | **Feb 2018 – Jan 2020** |
| **Modules involved** | **JDA SCPO (Demand,Fulfilment and sequencing Modules), Toad, Putty, CA7, GITHUB, Winscp, SNOW, JIRA.** |

**Client Overview:**

Kraft Heinz is an American multinational retailer corporation that operates as a chain of hypermarkets, discount department stores, and grocery stores. Headquartered in Chicago, Illinois, US.

**Project Overview:**

Kraft Heinz is retail giant which operates in many countries with different names. Kraft Heinz’s replenishment is supported by Infosys. We are responsible to manage and support JDA demand and Fulfillment modules and take care of daily business activity and maintaining application up during working hours and taking care of client issues (application or technical related). Apart from support activities team also involve in tuning batch jobs for performance improvement.

**Responsibilities:**

* Understand business requirements through interacting with Business Analysts and end-users.
* Plan and develop database object like packages, procedures, functions, views, indexes and triggers in accordance to client’s needs and requirements.
* Develop and optimize solutions in accordance to client specifications.
* Resolve complex issues arising in projects execution.
* Check the jobs and tune them (PL/SQL query optimization) for better performance.
* Optimizing database queries by applying hints, indexes and updating database statistics.
* Monitoring of jobs through windows task Scheduler.
* Performing schedule change for better and smooth flow of batch jobs.
* Implement knowledge regarding Change Management, Incident Management and Problem Management under SNOW.
* Raising JIRA tickets during code enhancement (PL/SQL code) for better performance under JIRA tool.
* Following all testing procedures after code enhancement like testing under lower environment (SIT, UAT, PERF) before moving it to production.
* Deploying code to production environment through GITHUB repository and Source tree.
* Experience in branching & merging under GITHUB.
* Writing PL/SQL script for better automation as per business requirement.
* Communicate project status to team members and knowledge sharing session with peers.
* Preparing and presenting various reporting task related to project

**Project 3: RENAULT (PCP R3 Programming)**

 **Duration: Feb 2017 to Jan 2018**

**Tools & Technologies: JDA S&OP, PL/SQL,UNIX Shell Scripts,**

* The purpose of the project is to streamline and integrate the Renault Demand and Supply chain planning process across the business units. This Project deals with Renaults PCP (Power Chasis Programming) which includes Engine, Chasis (Front, Rear),Gear Box and Battery Integrated Sales & Operation Planning and platform to create and execute one plan, enable internal collaboration, deliver accountable, actionable and data driven decisions and went on site for information gathering and knowledge transfer and meeting with team for two weeks.
* Responsibilities:
* Hands on experience in PL/SQL on coding Packages, Procedures, Functions, Cursors, Views, Triggers, Exception Handling
* Experience in all phases of Software Development including Analysis, Implementation, Unit testing, Deployment as well as QA and Production Support.
* Have experience in providing solutions to clients through offshore support with proper coordination along with the onsite team.
* Integration of Shell scripting and PL/SQL for loading the files into DB tables and vice versa as well
* Having good understanding on analyzing the procedures and implementing them
* Performance tuning done on SQL queries which takes long time to process by using Index, Hints to reduce Query Time
* Analysis and Identifying the root cause of the bugs and issues in the code and coming up with the preventive solutions.
* Developed and tested the code according to plan and documented the artifacts.
* Worked on Autosys tool for Scheduling and running of Jobs.
* Worked closely with client, understanding business requirements.

**Project 4: METLIFE Insurance co**

**Duration: March 2016 to Jan 2017**

**Project Description:**  workload developer was a product of IBM branding to reflect broader-than-WebSphere\_Support for existing capabilities of WebSphere CloudBurst™ Appliance V2.0 and fix packs.

* Role : Java Developer

**Responsibilities include:**

* Develop code using knowledge of relevant technology as per design specifications and document artifacts such as unit test scripts, etc.
* Understand the Functional document/Use case and analysing to implement.
* Assigned and developed use cases to the team and myself according to the timeline given.
* Involved in code peer reviews of the associate developers.

**Project 5: McDonald's**

**Duration: July 2015 to Feb2016**

**Description:** McDonald's Mainframe operations team provides (24\*7) production support in terms of batch processing, batch scheduling and batch monitoring activities. Handles all the production control and scheduling activities.

**Role and Responsibilities: CA ESP Scheduling and Monitoring, MVS Administration**

* Well skilled with Production Control Operations and Scheduling Processes. Monitoring all Mainframe batch jobs and fixing abends, check for long running jobs and investigate for any loop back issues with batch jobs.
* Hands on in CA ESP Batch Scheduling and Monitoring.
* Hands on in Tivoli Workload Scheduler Scheduling and Monitoring. Mainframe Administration:
* Good Knowledge in Console Operations
* Good Knowledge in Shutdown and IPL of Mainframe LPARs
* Support the Service Restoration Team process. Document and analyze problem details, and perform RCA (root cause analysis).
* Scheduling Jobs in ESP job scheduler as per Client's Requirement such as defining a new job/application, modifying an existing job/Application, calendar updates.
* Supporting pre and post IPL every week. Ensure all the online regions are up on time. Ensure the timely completion of the batch cycles as per the schedule.
* Explanation of Job definitions, Job streams, Calendars. Review daily abend reports to determine jobs that may require further action for a permanent resolution.
* Resolving all the incident tickets within the SLA.

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| **Academics** |  |

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| **Educational Qualification** | **University/College/School** | **Year** | **Percentage/CGPA** |
| * B.Tech (CSE)
 | * KIIT University, Bhubaneswar
 | * 2011-2015
 | * 6.84
 |
| * 12th
 | * Loyola High School, Patna
 | * 2009-2011
 | * 71.4
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| * 10th
 | * Don Bosco Academy, Patna
 | * 2009
 | * 81.3
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| **Certifications** |  |

* Lean Six Sigma Green Belt Certified.
* Awarded Reach Higher Appreciation Award By Kmart Group.
* Received Award from manager for being punctual and completing the given work to the best of my abilities on time.
* Received Appreciation Awards from the Infosys client side for hard work and dedication.
* Undergone the training and certified on Java in Infosys.
* Undergone Internship Certification Programe at Infosys and also made a project on Path Finder.