CHHAVI VIRMANI

Salesforce Developer

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Summary

- **3 years** of experience in Software Development Life Cycle (SDLC) which involves requirement analysis, design, development, implementation & enhancement of Projects in SalesForce.com.
- Logical/Representative, problem solving, detail oriented, solution oriented.
- Good Knowledge on **force.com, Salesforce configuration, APEX programming, SLDS, Lightning Application development.**
- Ability to work in a global cross-functional environment partnering with internal customers to help support and enhance business systems.
- Excellent communication and inter-personal skills; accustomed to working in both large and small team environments.
- Ability to plan and execute tasks in a structured manner and able to work, collaborate and contribute in a team environment.
- Have a good written knowledge in **German** language learnt during graduation.
- Believe in strong ethics of sincerity, honesty, integrity and dedication to profession.
- Good verbal and written communication skills.
- Highly motivated and eager to learn new things.

Current Company and Achievements

- Currently working for **Wipro Limited, Noida, Uttar Pradesh, India** from June,2019 as a Salesforce Developer for their client **Genpact**.
- Previously worked with **Kloudrac Softwares Pvt Ltd, Noida, U.P., India** from June,2017 to June,2019 as a Salesforce Developer for their **USA** based client- **Arista Networks**
- Achieved the title of "*Bravo*" as an Employee Appreciation Reward in January, 2018.
- 3 years of professional experience in Salesforce.
- **Salesforce Platform Developer 1 Certified on 17th February, 2019.**
- Published a Research Paper titled '*Unified Ontology for Data Integration for Tourism Sector*' for the Post graduation degree requirement in International Conference on Infocom Technologies and Unmanned Systems (ICTUS) in Dubai in December, 2017.

Technical Skills:

SFDC Tools and Apps: Data Loader, Workbench, Force.com IDE (Metaforce).

SFDC Admin:
Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflow Rules, Validation rules, Reports, Dashboards, Record Type, Formulas.

SFDC Development:
Apex classes, controllers and extensions, Apex Triggers, Visual Force Pages, SOQL, SOSL, Workflow Rules, Approval Processes, Batch Classes.

SFDC Lightning Apps Development: SLDS (Salesforce Lightning Design System), Lightning Components, Lightning Components Bundles, LDS.

Lightning Web Components: VS Code, Salesforce DX, SLDS, Web Component Bundle, LDS, Events.

Application Knowledge: Excel formula-based sheets, Word Documentation, Power Point Presentations, Turbo C++, Visual Studio, Oracle, SQL Server, Mysql, Xampp, Notepad++, Phonegap, VSCode, Salesforce DX.

Certifications: C++, Java, .Net technology, CCNA, Attended Android workshop in IIT Delhi (June 2014), Attended Cyber Crime Workshop in IP University (February 2016), Salesforce Platform Developer 1.

Projects Undertaken:	Wipro Limited (June,2019 to Present)

Project 01:

Title	:	**TS Offering Products**
Role	:	Salesforce Developer
Client	:	Genpact
Duration	:	February,2020 to Present

Description: This is a project where a component is designed using lightning web component bundle for adding products in Opportunities which after saving becomes the Opportunity Products. For this, different search filters are created for the user to search the product accordingly and then add it. Also, two different tabs were created for user to add products with offering and with non-offering in LWC.

Responsibilities-
- Developing lightning web components, controller.js, apex classes, custom fields.
- Involved in implementation, requirement analysis, unit testing.

Environment: SFDC, Lightning experience, Lightning web components, controller, lightning web bundle, Apex classes, SLDS, HTML, CSS, Javascript, Salesforce DX.

Project 02:

Title	:	**SORT 3.0**
Role	:	Salesforce Developer
Client	:	Genpact
Duration	:	January,2020

Description: This is a project where a case assignment sequence is already designed for the SORT team and the sales reps team, a new single view layout was designed where the SORT team can create new cases.

Responsibilities-
- Developing page layouts, record types, custom fields, formula fields.
- Involved in implementation, requirement analysis, unit testing.

Environment: SFDC, page layouts, record types, custom fields, formula fields.

Project 03:

Title	:	**Creating Projects in Mavenlink from SFDC**
Role	:	Salesforce Developer
Client	:	Genpact
Duration	:	December,2019

Description: In Mavenlink environment, users wanted to create a new project with certain values of a picklist field, this was then done in SFDC, where when the user selects a value in opportunity object of that picklist field, then that value becomes available in Mavenlink for project creation.

Responsibilities-
- Developing apex classes, apex triggers, custom fields, formula fields.
- Involved in implementation, requirement analysis, unit testing.

Environment: SFDC, Apex classes, apex triggers.

Project 04:

Title	:	**RE Lead**
Role	:	Salesforce Developer
Client	:	Genpact
Duration	:	November,2019

Description: Introducing a custom object which stores the data of certain products, their nature of work and the user details for every product. When an opportunity product will be added then the corresponding user tagged to the product in the custom object gets updated here in opportunity product in the field RE Lead.

Responsibilities-
- Developing lightning components, controller.js, helper, apps, apex classes, custom fields, formula fields.
- Involved in implementation, requirement analysis, unit testing.

Environment: SFDC, Lightning experience, Lightning components, controller, apps, lightning bundle, Apex classes, SLDS, HTML, CSS, Javascript.

Project 05:

Title	:	**Client Health**
Role	:	Salesforce Developer
Client	:	Genpact
Duration	:	July,2019 to October,2019

Description: This is a project based on Sales Cloud and lightning experience, where certain custom lightning-based dashboards are created to depict the NPS and NPS+ data for the Contacts and Accounts based on the data derived from Sales Equity.

Responsibilities-
- Developing lightning components, controller.js, helper, apps, apex classes, highcharts, workflow rules, email templates, validation rules, custom fields, formula fields.
- Involved in implementation, requirement analysis, unit testing.

Environment: SFDC, Lightning experience, Lightning components, controller, apps, lightning bundle, Apex classes, SLDS, Highcharts, HTML, CSS, Javascript.

Project 06:

Title	:	**Sales Equity**
Role	:	Salesforce Developer
Client	:	Genpact
Duration	:	June,2019 to September,2019

Description: This is a project based on Sales Cloud and lightning experience, where certain search filters are created to depict the promotion count for Accounts and Contacts, also for Referees accordingly

reference requests are created with the option of approving or rejecting them and then the custom notifications are sent to promoters for fetching their feedback and interest in the products.

Responsibilities-
- Developing lightning components, controller.js, helper, apps, apex classes, workflow rules, email templates, validation rules, custom fields, formula fields.
- Involved in implementation, requirement analysis, unit testing.

Environment: SFDC, Lightning experience, Lightning components, controller, apps, lightning bundle, Apex classes, SLDS, Bootstrap, HTML, CSS, Javascript, Jquery.

Projects Undertaken:	Kloudrac Softwares Pvt Ltd (June,2017 to June,2019)

Project 01:

Title	:	**Migrating Current Org from Classic to Lightning**
Role	:	Salesforce Developer
Client	:	USA Based
Duration	:	Feb, 2019- June,2019

Description: This is a project where the current functionalities running in the org are being migrated from Salesforce Classic to lightning experience.

Responsibilities-
- Developing lightning components, controller.js, helper, renderer, apps, apex classes, workflow rules, email templates, validation rules, fieldset, custom fields, formula fields.
- Involved in implementation, creating BRDs and Functional documents.

Environment: SFDC, Lightning experience, Lightning components, controller, apps, lightning bundle, Apex classes, Visualforce pages, Bootstrap, HTML, CSS, Javascript, Jquery, MS Word, MS Powerpoint.

Project 02:

Title	:	**RMA Transform Tool**
Role	:	Salesforce Developer
Client	:	USA Based
Duration	:	May, 2018- June,2019

Description: This is a project where the RMA Tool is transformed with enhancing its UI, making it more user-friendly for the customers and optimizing the functionalities for making it more accessible for the users, more interactive with data representation charts

Responsibilities-
- Developing visualforce pages, components and apex classes, apex triggers, workflow rules, email templates, validation rules, fieldset, custom fields, formula fields.
- Involved in creating BRDs and Functional documents.

Environment: SFDC, Apex classes, Visualforce pages, Bootstrap, HTML, CSS, Javascript, Jquery, MS Word, MS Powerpoint.

Project 03:

Title	:	**Hospital Doctor's Appointment Booking System (Fully Lighting Based)**
Role	:	Salesforce Developer

Client	:	Singapore Based
Duration	:	Mar, 2018- June, 2018

Description: This is a project where an online Appointment Booking System has to be designed for over 35+ chains of Hospitals.

Responsibilities-
- Developing Lightning Components.
- Creating responsive design using SLDS
- Development, scheduling meeting with the clients and presenting the demo.
- Involved in creating BRDs and Functional documents.

Environment: SFDC, Lightning Components, Lightning Application, SLDS, Lightning JS Controller, Lightning Helper Controller, Lighting Application Events, Bootstrap, HTML, CSS, Javascript, Jquery, MS Word, MS Powerpoint.

Project 04:

Title	:	**Customer Portal Header Footer Enhancement**
Role	:	Salesforce Developer
Client	:	USA Based
Duration	:	March-April, 2018

Description: This is a project where the present Customer Portal's Header Footer and the UI has to be enhanced.

Responsibilities-
- Developing visualforce pages, components and apex classes, apex triggers.
- Involved in creating BRDs and Functional documents.
- Setup all configuration in SFDC and in Customer Portal.
- Involved in creating BRDs and Functional documents.
- Presenting demo to the clients.

Environment: SFDC, Customer Portal, Apex classes, Visualforce pages, Bootstrap, HTML, CSS, Javascript, Jquery, MS Word, MS Powerpoint.

Project 05:

Title	:	**Customer Portal**
Role	:	Salesforce Developer
Client	:	USA Based
Duration	:	October, 2017- Jan, 2018

Description: This is a project where a Salesforce Customer Portal is designed to provide an online support channel for the customers—allowing them to resolve their inquiries without contacting a customer service representative. With a Customer Portal, we have customized and delivered a visually stunning user interface to the customers, and used the Salesforce features to help the customers.

Responsibilities-
- Developing visualforce pages, components and apex classes, apex triggers.
- Involved in creating BRDs and Functional documents.
- Setup all configuration in SFDC and in Customer Portal.
- Involved in creating BRDs and Functional documents.
- Presenting demo to the clients.

Environment: SFDC, Customer Portal, Apex classes, Visualforce pages, Bootstrap, HTML, CSS, Javascript, Jquery, MS Word, MS Powerpoint.

Educational Qualification:

Class/Degree	College/University	Percent	Year
MCA	Amity University, Noida, Uttar Pradesh	65.20%	2015-2017
BCA	Amity University, Noida, Uttar Pradesh	80.08%	2012-2015
12th	Rainbow English Sr. Sec. School, Janakpuri, New Delhi-110058 (CBSE)	64%	2011-2012
10th	Oxford Sr. Sec. School, Vikaspuri, New Delhi-110018 (CBSE)	68%	2009-2010

Personal Details:

Date of Birth	10/06/1994	Gender	Female	Marital Status	Unmarried
PAN No.	AQFPV5369J	Languages Known	Hindi, English, German	Location	Delhi, India

Declaration:

I hereby declare that all the information shared above is true to best of my knowledge and belief.

Chhavi Virmani