**Krishna Dipak Nagare**

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**Work Experience:**

**SCRUM MASTER/DM 1/04/2020 – Present** **AT&T, Mexico, USA**

* Gathering and updating project requirement, completing budgeting, forecasting, project documentation, business flows, and lessons learned documents.
* Scheduling and allocating work, providing advice and guidance, and resolving problems to meet technical performance and financial objectives.
* Leading and Coaching Development teams to work as per Agile Principles.
* Collaborating with Product Owners, Business Analysts and Developers to fill user stories with details for quality development and implementation.
* Prioritizing the items for Deployment as per customer needs.
* Attending PI Planning Meetings held by Release Manager to discuss about PI goals.
* Facilitating Scrum Ceremonies in the team along with desired stakeholders.
* Inspecting Development team’s work through Daily Scrum Meetings.
* Helping team to resolve Impediments and Conflicts.
* Interacting with team personally as well professionally.
* Facilitating Sprint Reviews to Product Owners, Customers, and other stakeholders.
* Facilitating Sprint Retrospectives to Review Process/Practices being followed.
* Leading Testing Support in various phases like UT, CIT, QA, SIT, UAT, NFT before Production.
* Leading End to End Delivery of Tasks from Development till Successful Deployment.
* Reporting all task/team updates to Release Manager or Higher Management.
* Interacting with other Scrum masters and team members in project whenever needed.
* Helping Scrum teams and Organization to adapt Agile Methodologies.
* Use key Scrum metrics (burndown chart, velocity chart, Sprint Report) and Statistics Dashboard to help deliver committed Work/Goal.

**Scrum Mater/Principal Consultant 1/08/2017 – 31/03/2020** **LCPR, PR, USA**

* Gathering and updating project requirement, completing budgeting, forecasting, project documentation, business flows, and lessons learned documents.
* Scheduling and allocating work, providing advice and guidance, and resolving problems to meet technical performance and financial objectives.
* Coordinate all Scrum Ceremonies including Sprint Planning, Daily Standups, Sprint retrospectives, Sprint Demos, Story Grooming, and Release Planning
* Coaching and mentoring other Scrum Masters on our program team. Partnering to ensure that our ways of working are consistent across teams.
* Assist in defining and deploying new product development processes and in facilitating the continuous improvement of existing processes.
* Liaising between developers and project stakeholders; fostering quality communication between engineering disciplines.
* Use key Scrum metrics (burndown chart, velocity chart, Sprint Report) and Statistics Dashboard to help deliver committed Work/Goal.
* Manage sprint backlog items and tasks.
* Leads the team’s efforts towards continuous improvement.
* Works with Product Owner to define project scope and objectives.
* Coached team members on Agile principles and providing general guidance on the methodology.
* Updated Agile tracking systems to provide transparency on product and sprint backlogs.

**TECH LEAD 1/09/2015 -30/7/2017** **CWC, Florida, USA**

* Worked with Scrum Master and product owner to provide development sizing’s & cost analysis estimates.
* Provided hands-on development and mentoring as necessary for other members of the development team.
* Supported Development team to resolve their impediments while working on the project.
* Provides Test consultation to Scrum team members to assist them in developing robust Unit Test suites.
* Reviewed existing test automation solutions to look improvements in quality of tests, identify any gaps and develop solutions to improve the test coverage.
* Works with Project Managers to negotiate timelines, identify development risks and align internal expectations.
* Worked with DEV/Test Manager in developing best practices in DEV/QA, Test automation tools POC and contribute on ongoing Dev ops adoption.
* Leading a team of employee and contractor developers, providing mentorship of junior team members.

**SENIOR SOFTWARE ENGINEER 10/04/2013 -1/8/2015** **COX, ATLANATA, USA**

* Work across multiple teams and departments. Provide operational support for the applications within Telecom domain.
* Managing offshore team members assigned to a given project (done in conjunction with project managers).
* Providing estimates and refining it as part of an agile project.
* Participate in architectural sessions and provide solutions to complex problems.
* Implementing core design components with software development best practices.
* Distributing the implementation work among the team members (e.g. task breakdown, acceptance criteria etc.).
* Performs other duties as assigned by supervisor.

**SOFTWARE ENGINEER 07/06/2010 -10/3/2013** **CABLEONE, USA**

* Work across multiple teams and departments. Provide operational support for the applications within Telecom domain.
* Managing offshore team members assigned to a given project (done in conjunction with project managers).
* Providing estimates and refining it as part of an agile project.
* Participate in architectural sessions and provide solutions to complex problems.
* Implementing core design components with software development best practices.
* Distributing the implementation work among the team members (e.g. task breakdown, acceptance criteria etc.).
* Performs other duties as assigned by supervisor.

**Skills**

* Solid interpersonal skills – able to establish strong working relationships.
* Assess Scrum Maturity of teams and the organization and coach teams to higher levels of maturity, at a pace that is sustainable and comfortable.
* Applicable knowledge of the technologies used by the team.
* Scrum as an asset; strong knowledge of all the concepts: tasks, backlog tracking, burn-down metrics, velocity, user stories.
* Highly organized with the ability to multitask.
* A background in Telecom domain, particularly OSS (provisioning) and a proven ability to quickly understand the business strategy and objectives.
* Ability to set clear performance standards, and hold team members accountable, while keeping team engaged and on task.
* Excellent team player and team builder with strong interpersonal skills.
* Understand fundamentals of software development processes and procedures.

**Areas Of Exposure**

**Telecommunication Domain Canvas**

* Having overall 9.9 years of experience in Sigma OSS Systems India Pvt Ltd and 1 years of experience in Hansen Technologies.
* Having very good understanding of various telecommunication Devices like SigmaDPM, NORTEL, Conax, CWCAAA, ALU, MS Mediaroom, Voicemail SERVER, VOD Server etc.
* Whole understanding of Sigma’s telecommunication SMP product with various versions.
* Worked on communication protocols like SOAP, XMLoverHTTP, SQLCALL etc.
* Worked with Asian (Japanese), European, North and South American and Canadian clients like AT&T Mexico, CWC, Cox, Cable one, Hot, Vectra, TechNet, Eastlink, Cogeco, Bell Aliant, Ziggo, Charter, and SIS-Comcast, etc.
* Envisages the provision cable services in telecommunication domain.

**Technical/Mangerial Sets**

* Project plan: Microsoft Project plan, MS Office (Excel)
* Methodology: Agile, Waterfall
* Requirement Gathering Tools: MS Office (Excel), Web Sequence Diagrams, Microsoft Visio
* Client-side Technologies: XML, Unix Shell Script
* Frameworks/ Libraries: Scrum, Scrum Ban, FDD, ATDD, TDD, Kanban, Lean
* Languages: Java, SQL/PL-SQL, UML
* Technologies: CICD, Microservices, Graphana, Kubernetes
* Databases: MySQL, Oracle
* Sprint Tool: JIRA, Sprint Zoho, VersionOne
* Build creation Tools: Jenkins, Build Center
* Version Control: Stash, Microsoft CVS, GIT, Track web, Tortoise SVN, DOCKER,
* Defect Tracking tool: JIRA, VersionOne, HP ALM, Dynamic Ticket Portal
* Techniques/Standards: Software Engineering, Design Patterns
* Development Tools: Eclipse, Win SCP, Putty, TOAD, SQL Developer
* Testing Tools: UFT(QTP), TestNG, JMeter, Test Link, ATF
* Operating Systems: Windows 7, 10
* Server: Linux, Solaris
* Application Server: WebLogic 6.0, Jboss

**Certifications:**

  

**Achievements at Work:**

* Visited 5 times to USA (Atlanta, Florida, Puerto Rico and Mexico) location to visit client (Cox/CWC/LCPR/AT&T) for collecting the requirement and their support.
* Nominated four times for SIGMA salute success awards for doing the great work.
* Got opportunity to represent SIGMA team to Ziggo Client at Tech Mahindra office in Mumbai.

**Education Qualification**

* Bachelor of Engineering in Information Technology with 69.40 % (first calls with distinction) in 2010 from Pune University, India.
* Diploma in Information Technology with 73.09% from MSBTE Board, India.
* SSC (Secondary School Certificate) with 69.86% from Pune Board, Maharashtra.

**Personal Details**

* Address : A-307,Vastu Viva Society, Service Road, Near Bhumkar Chowk Wakad, Pune -411033
* Date of birth : 23/10/1986
* Extra-Curricular Activities : Organizing Seminars and lectures
* Language Known : English, Marathi, Hindi
* Hobbies/Interests : Willing to do Smart work always.