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|  | A picture containing drawing  Description automatically generatedSravya  (248) 986-9963 – sravyasf17@gmail.com  **Sr Salesforce Developer** |
| Career Objective | A hardworking engineer with a passion for software development, process automation and software integrations. Looking for a software development position focused on the SFDC platform to continue my career in the field that I am most passionate about. |
| Professional Summary | * Over **6 years** of IT experience as a **Certified Salesforce.com Platform Developer** and excellent experience as **Salesforce Admin** as well. * Extensive experience with the Salesforce.com development life cycle, application design patterns, Integration Patterns, and Deployment planning. * Experience with setting up **FSL** data model (Work Orders, Service Appointments, Service Resources, Territories, etc) * Experience in SFDC Development implementing the **APEX Classes, APEX Triggers, Visual Force pages, S - Controls**, Force.com IDE, Eclipse with **SOQL, SOSL** and Plug-ins. * Used **Email to case, Web to Case** features and created a community where the customers can create, update, and manage their cases. * Proficient in dealing with functionalities related to **Sales Cloud, Service Cloud, Marketing cloud, Community Cloud**. * Experience with SFDC **Service** Console, **Customer portal**, **Opportunity** Management, **Contract** Lifecycle Management, **Case** management, Knowledge Base, **Customer Communities**, and **Service** **Account** Management. * Experience Integrating Salesforce.com with other applications via real-time, batch, sync/async. * Good **SOAP-based and RESTful Apex Web services** integration expertise using **OAuth2/Token** authorization. * Written **Apex REST web service classes for inbound calls** to salesforce. * Working with different aspects of **Web Services (XML, WSDL, SOAP, REST)**. * Developed and recommended CRM roadmap for customers in the Financial Domain. * Experience working in **Agile methodology, Scrum methodology, Waterfall** model and Test-driven development. * Created test scenarios on Sandbox and Production Environment and migrated code to deployment upon successful testing. * Created customized UI as per the client and application requirements using **Visualforce**. * **Review/Adjust/Write Apex** and Visual Force page builds to ensure we keep code coverage at a high percentage as well as meet business needs. * Experience in **Creating page layouts, search layouts to organize fields**, custom links, related lists, and other components on a record detail. * Expertise in customizing standard Objects like **Accounts, Contacts, Opportunities, Products, Cases, Leads, Campaigns, Reports** (Summary reports, tabular reports, Pie charts) **and Dashboards and Report folders** for different user profiles as per the requirements. * Created lookup and master-detail relationships on the objects and created junction objects and various advanced fields like Picklist, Field Dependencies, Custom Formula, **Approval Process, Sharing rules** for automated alerts, field updates and Email generation. * Implemented **Security and Sharing rules** at Object Field and Record levels for different users in the organization. * Experience with **Steel Brick CPQ** for subscription, billing, invoicing and can take control of sales process from **Quote to Cash**. Generated Revenue recognition status automatically with **Steel Brick CPQ**. * Worked on building Custom prices for different Products in multiple currencies. * Worked with multiple out of box **Steelbrick CPQ** Objects **Price Factors, Price Rules, Product Rules, Option Constraints, Discount Schedules, Building Quote Documents**. * Expertise in **Lightning app builder (salesforce 1)** and implemented new application based on **Lightning** to have compatibility of the app in mobile, Tab and Desktop versions. * Developed **Lightning Component Framework** and built **Lightning Component** using **Aura framework**. * Knowledge on Salesforce **Lightning Process Builder**, Lightning UI/UX, app builder and creating **Visual Workflows**, Salesforce support communities and Chatter groups. * Built **reusable UI/UX components** with lightning component framework. * Strong understanding on **Component Events** and **Application Events** and Handling them * Strong experience with source control tools **Git**, **Bit bucket**, **Source tree**, built salesforce code from the repository. * Capable of rapidly learning new technologies and processes, and successfully applying them to projects and operations. |
| Experience | **Sr. Salesforce Developer | Morningstar**  **Chicago, IL** **April 2017 – Present**   * Interacted with Business users for requirements **gathering, analysis and development**. * Involved in Salesforce.com application **setup and customization activities** to match the functional needs of the organization. * Configured and customized **Sales cloud, Service cloud**, Standard objects like Accounts, Contacts, Opportunities, Products, OpportunityLineItems, Leads, Campaign, Events, Tasks, Cases. * Created **Custom Objects, Tabs, validation rules, Components** with respect to business requirements. * Written customization code using **Apex Classes, Visualforce pages, used Visualforce Components like PageBlock, CommandButtons, ActionSupport, ActionFunction.** * Worked with **SOQL, SOSL queries with Governor Limitations** to store and download the data from Salesforce.com platform database. * Experience with setting up **FSL data model** (Work Orders, Service Appointments, Service Resources, Territories, etc) * Ability to configure Service Rules and Objectives in support of Field Service business processes * Experience installing FSL managed package and guided setup configurations. * Created relationships among objects using Lookup and Master-detail relationships. * Created multiple **Profiles, Roles, Page Layouts, Record Types and configured the Permissions/Permission** sets based on the Organization hierarchy requirements. * Developed **Custom tabs, validation rules, Approval Processes and Auto-Response for automating business logic**. * Created workflow rules and defined associated **Tasks, time triggered tasks, Email alerts, Field Updates** to implement business logic. * Developed several **Custom Reports Dashboards** which are used by Business user and Management for reporting and setup analytic snapshot to dump data on regular basis. * Written **Apex REST web service** classes for inbound calls to salesforce. * Write **Apex Rest Webservices** for getting the leads from Marketing tool **Eloqua** to have bi-directional access using token-based Authentication. * Implemented **SAML based SSO** for authentication * Embedded **Javascript** and **JQuery** in the Interacted with Business users for requirements gathering, analysis and development. * Worked on **Migrating Salesforce Classic to Lightning** moving by **Sales Cloud, Service Cloud**. * Converted **JavaScript Buttons to Lightning Components** which are not working when converted to lightning. * Built many new **lightning components and lightning pages** from Scratch as part of migration. * Used the **Lightning Design System** to provide styling to the newly built Lightning Page. * Written Apex Test classes to Unit test Apex cl * asses before Production deployment. * Implemented **Steelbrick CPQ** across for our current org which support Products across Globe. * Implemented different Pricing Definitions using Price Rules, Product Rules, Option Constraints. * Automated **Quote Generation** and automated **Discount Strategies** and **Quote** Document Generations. * **Advanced Approvals** Set Up and **Order Management**. * Created and maintained the documentation for Design, **Migration** and **Integration**. * Deployed applications from sandbox to sandbox/production using ant migration tool, Eclipse and Change Set.   **Saleforce Developer | Cognizant (Keybank)**  **Hyderabad, India Feb 2014 – April 2017**   * + Performed the roles of **Salesforce.com Developer** and **Admin** in the organization.   + Experienced in deploying the CRM tool Salesforce.com to include business requirement development, dashboard development, report list view development, process flows and documentation.   + Interacted with various business team members to gather the requirements and documented the requirements.   + Created **Custom Objects** and fields.   + Worked on different **Integration** issues and worked on developing **Visualforce Pages** and **Controller** classes.   + Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.   + Used **Force.com Migration** tool to make deployments to different sandbox environments.   + Worked on **Web services and XML Parsing** and mapping the XML string into the object entities.   + Developed **Apex REST web services** classes for **external applications** accessing salesforce.com data with restricted access.   + Developed various Apex classes, Controller classes and **Apex Triggers** for various functional needs in the application.   + Load/Manage the data using **Apex Data Loader** and excel Connector.   + Using Apex Data Loader and Import Wizard for migrating data into salesforce from external files.   + Done cleaning of data using apex and excel functions.   + Used Force.com Eclipse IDE for developing **Visualforce Pages,** **Controller** **Classes** and **Triggers**.   + Used the sandbox for testing and deployed code to the instance after testing. |
| Skills | **CRM TOOLS:**Salesforce.com  **SALESFORCE TECHNOLOGIES:**Apex Classes, SOQL, SOSL, Visual Force, Lightning pages (Pages, Component & Controllers), ETL, SteelBrick, CPQ,S-Controls, Triggers, Custom Objects, Web services, Validation Rules, Work Flows, Dashboards, Reports, Sandbox development and Testing  **SALESFORCE API TOOLS:**Eclipse, Apex Explorer, Offline Edition, App Exchange, Data Loader  **LANGUAGES:**C, C++, Java, PL/SQL, Apex, Ajax, C#  **WEB TECHNOLOGIES:**Web Services, XML, HTML, XHTML, CSS, Java Script, JQuery  **Version Control Tools:**Git, Bitbucket, SourceTree  **Web services:**SOAP, WSDL, XML, JSON, REST  **Databases:**MS SQL Server 7.0, Oracle 10g/9i/8i, MS Access |