

MUTHUKUMAR CHINNACHAMY

SALESFORCE DEVELOPER

DETAILS

ADDRESS

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India

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NATIONALITY

Indian

LINKS

[LinkedIn Profile](#)

[Trailblazer profile](#)

SKILLS

Salesforce



Apex



LWC



Vlocity



JavaScript



C# .NET



Oracle



PROFILE

2+ Years of experience in Salesforce development with 9 Years of experience in Application development using C#.Net and Oracle.

CERTIFICATIONS

Salesforce Certified Platform Developer I

Jul 2020 — Present

Salesforce Certified Administrator

Mar 2022 — Present

Salesforce Certified Omnistudio Developer

Mar 2022 — Present

EMPLOYMENT HISTORY

Sr.Associate - projects, Cognizant Technology solutions

Canada

Sep 2019 — Present

Associate- Projects, Cognizant Technology solutions

Coimbatore

Sep 2014 — Aug 2019

Software Engineer, HCL Technologies

Chennai

Mar 2011 — Sep 2014

EDUCATION

BE, PSNA College of Engineering and Technology

Dindigul

Sep 2006 — May 2010

Graduated with First Class

PROJECTS

HEALTHCARE- EMBLEM HEALTH

US

Emblem Health is more than an eighty-year-old not for profit health insurance organization providing custom health care plans to more than three million families with affordable cost at every age and stage. Emblem Health provides customer service over phone, online and in person coordinating with their leading technology partners ensuring "Health plans for now and life" with their values of Excellence, Care, Partnership, Diversity and Agility.

Roles and Responsibilities

- I involve in Application architecture and design for the applications moving from legacy to Salesforce-Vlocity.
- I am only Onsite coordinator who works with business and Application Team
- I review the code and walk-through the applications to Business.
- I was involved Oracle migration of all legacy Medical and provider applications (15+)
- I am the only onsite counter part for all legacy applications which are migrating to Vlocity and Salesforce technologies.
- I am involved in all projects, PPMs and minor code development and deployment.
- I was only SME integrating and migrating all Logics and Rules to Vlocity applications from Preauth & Referral application.
- I am the only onsite co-ordinator for migrating legacy application servers(40+ servers) from N-1 to N.
- I have worked in crisis situations like P1 and P2 tickets by co- coordinating multiple teams in the call and brought to closure.

BANKING- TRAKKER

US

U.S. Bancorp, with \$247 billion in assets, is the parent company of U.S. Bank, the 6th largest commercial bank in the United States. The company operates 2,542 banking offices and 4,895 ATMs, and provides a comprehensive line of banking, brokerage, insurance, investment, mortgage, trust and payment services products to consumers, businesses and institutions.

Roles and Responsibilities

- I validated the statement of work provided by business for the application.
- Coordinating with business for any clarification required in order to define the workflow for implementation adhering to the business needs.
- I would define code logic and implemented the code for the design and requirements provided ensuring better deliverable with zero defect.
- I developed 8 modules of Trakker project in short span of time and achieved with minimal defects and 3 Modules with Zero defects.
- I was lead the team of 5 members and delivered 5 separate modules.
- I was further extended my work in warranty support perspective owned the task of reducing the inflow of tickets thereby contributing to the continuous improvement and innovation aspect of the organization

MORTGAGE - SOLUTIONSTARS

US

Solutionstar is a wholly owned subsidiary of Nationstar Mortgage Holdings, Inc., a leading provider of residential mortgage services which provides servicing and originations for homeowners throughout the United States, and Xome, which provides technology and data enhanced solutions to the real estate market and companies engaged in the origination.

Roles and Responsibilities

- I validated the statement of work provided by business for the application.
- Coordinating with business for any clarification required in order to define the workflow for implementation adhering to the business needs.
- I developed more than 6 web services and 8 + Applications to support their business.
- I solely maintained and created the Veripro solutions application which is their main organization application.

BANKING- LLOYDS BANKING GROUP

UK

AQCU (Account Quality Checking Unit) is a intranet application which is used to check and validate the newly opened account. Application offers a significant amount of functionality such as user can validate the account, can check quality of validation and they can search and find the account from the application, etc.

Roles and Responsibilities

- Designed Application Process Flows based on E2E Diagram.
- Estimated work effort and providing realistic timelines.
- Coordinated presentations of Application wire frames for Play back to Business Users.
- Responsible for analysis, design, implementation and deployment of code.
- Preparing the Technical Document, Impact Analysis document, Mid Level platform design document.
- Performed Unit Test Case Preparation and Testing.
- Environment Setup for Development and Testing phase.
- Supporting UAT and System Test and Production system environments

BANKING- Common Wealth Bank of Australia

Australia

Onyx is a 3rd party vendor CRM (Customer Relationship management) system that offers a significant amount of functionality such as maintains the relationship between Dealer, Company and Adviser. Whenever user wants to see the customer details, they can search and find from the application. The application allows the user to add, update, delete and search the fund details, etc.

Roles and Responsibilities

- Planned development efforts to meet project deadlines.
- Estimated work effort and providing realistic timelines.
- Coordinated presentations of Application wire frames for Play back to Business Users.
- Responsible for analysis, design, implementation and deployment of code.
- Preparing the Technical Document, Impact Analysis document, Mid Level platform design document.
- Code Development.
- Performed Unit Test Case Preparation and Testing.
- Environment Setup for Development and Testing phase.
- Supporting UAT and System Test and Production system environments
- Involved in Process work.
- Used SSRS to generate MI reports.
- Used VSS and Clear case as version control