

Sudesh Ranjan Sethy

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Senior Business Analyst, IT, Pharma, Banking and Financial Services Industries.

Professional Summary:

- Over 6.7 years of rich experience in Business Analyst experience, IT and Banking, Pharma and Financial Services Industries.
- Successfully completed Benchmark Six Sigma Green Belt certification.
- Understand the Requirement of the Businesses and conducting requirement training sessions and developing best practices for product delivery.
- Experience defining requirements and using data and metrics to draw business insights
- Experience making business recommendations and influencing stakeholders
- Experience with SQL
- Have a comfortable understanding of UNIX.
- Experience in REST API & Postman.
- Experience MS Excel, Access and PowerPoint. (Excel - Pivot tables, Macros, advanced formulas. Access - queries and database management. PowerPoint - Be able to create decks from scratch, modify charts, and import macros.
- Delivering a quality presentation on the topics like project status, application designs as well as business requirements.
- Global citizenship leader certification.
- Motivated and global driven with a strong work ethics, continuously striving for improvement coupled with excellent administrative aptitude with an eye for detail and commitment to offer quality work.
- Hands on experience in Requirement Analysis, Test Plan Preparation, Functional Testing, and Defect Root Cause Analysis.
- In depth understanding and expertise in preparation of document plans scenarios and software requirement Specifications
- Expertise in full software life cycle implementation, upgrades, rolls out and enhancement from business analysis, testing, go live assistance till post implementation support.
- Technical and business knowledge of compliance functions, excellence in design solution for wide range of software services and products.
- Knowledge on ITIL Process.
- Expert understanding in SDLC process and Agile flavored development methodologies (Scrum and Agile framework).

Key Skills:

Business Analysis

Team Management

Agile Methodology

REST API & Postman

Six Sigma Green Belt

SQL

SharePoint

Tableau

IT Software Project Management

Software Development Life Cycle

Process Flow Diagram

Stakeholder Management

Academia:

Course	Institute & University	Year of Passing	CGPA/ Percentage%
PGDM (2 years full time)	Prin. L. N. Welingkar Institute of Management	2018	61
B-Tech (IT)	Gandhi Institute of Engineering and Technology, Biju Pattnaik University of Technology	2012	71
H.S.C.	Ravenshaw Junior College, C.H.S.E, Odisha	2008	58
S.S.C.	Secondary Board High School, B.S. E, Odisha	2006	86

Work Experience:

1. MResult Services PVT. LTD (March 2019 – Till date) Senior Business Analyst

Project Handled:

Client	Amgen
Project	Amgen GMA
Role	Senior Business Analyst
Duration	4 TH March 2019 – Present

Description:

In this project we are working for our client Amgen (US). This project is about newly designing an application to simplify their business process, Monthly/ Quarterly Trend Reports, supporting different Amgen Systems and doing ADHOC tasks. Working in various Tableau and SharePoint projects. We are following agile methodologies and we are working in sprints.

Roles and Responsibility:

- Understanding the requirements specified by the clients.
- Strong customer focus, ownership, and drive
- Handled multiple competing priorities in a fast-paced environment.
- Develop / gather technical, functional, and non-functional requirements and user stories through interviews, document analysis, requirements workshops, storyboards, surveys, site visits, business process descriptions, use cases, scenarios, competitive product analysis, task and workflow analysis etc. Provide acceptance criteria and validate solution.
- Own the design, development, and maintenance of ongoing metrics, reports, analyses, dashboards, etc. to drive key business decisions.
- Proactively communicating and collaborating with internal and external customers and stakeholders to analyze and review business and functional requirements. Document, test and assist with implementing proposed solutions architecture, proof of concepts. Develop and conduct targeted training, and other fixed duration, high value work on our forward-looking solutions.
- Validating request for sign off from the client.
- Presentation to the developers so that they will understand it properly and do a better job in developing the software.
- Experience in client status reporting like daily status report and weekly status report.
- Knowledge in Software development Life Cycle and Software test life Cycle.
- Worked on various SharePoint and Tableau Projects starting from the requirement gathering, documentation, Development, Testing and release.
- Used Tableau and SharePoint for ADHOC requests.
- SharePoint projects.
- Experience designing, documenting.
- Familiarity with Jira and Confluence.
- Experience working in Agile SCRUM

2. SM NETSERV TECHNOLOGIES PVT. LTD (May 2018 - Feb 2019)

Business Analyst

Project Handled:

Client	INTERTEK (UK)
Project	Evolution-2
Role	Business Analyst
Duration	2nd May 2018 – 28 th Feb 2019

Description:

In this project we are working for our client INTERTEK (UK). This project is about newly designing an application Which they have already been using for several years. Our team is working with IGO Solutions for development, Testing, and maintenance of this new project. We are following agile methodologies and we are working in sprints. We are using React as a language of development.

Roles and Responsibility:

- Understanding the requirements specified by the clients.
- Gathering requirements from the client with calling, face to face meeting, video conferencing and email, etc.
- Gathering the requirements and document using BRD, FRD and use case diagrams
- client for verification.
- Validating request for sign off from the client.
- Placing User stories in the HP-ALM tool for client visibility.
- After client approval and verification, I explain it to the developers so that they will understand it properly and do a better job in developing the software.
- Status Reporting and handling client call.
- Interacting with clients to understand the requirements and solving the issues.
- Experience in client status reporting like daily status report and weekly status report.
- Knowledge in Software development Life Cycle and Software test life Cycle.
- Experience working in Agile SCRUM

3. TECH MAHINDRA

(Oct 2012 – April 2016)

Business Analyst / Software Engineer

Client	Goldman Sachs
Project	Spark
Role	Business Analyst / Software engineer
Duration	Oct 2012 – April 2016

Description:

Goldman Sacs is a US based investment bank and financial services company of 36600 employees and having more than 10 million account holders around the world which provides services through internet, speech recognition and telephonic technology. Spark is a Representative facing frontend application gives representatives all data in a single application. The project scope is to test all banking application of Goldman Sacs. I was a part of spark team. The scope of our team is to qualify different organization of Goldman Sacs which involved functional testing, regression testing and test scenarios

Roles & Responsibility:

- Working directly with product owner and stake holder to elicit their feedback on customer satisfaction
- Understanding the requirements and creating the test escape in JIRA.
- Responsible for Test Case Preparation, Peer Review Process, prioritize and execution of test cases based on business requirements and technical specification.
- Preparing Requirement Traceability Matrix, executing test cases and tracking their result in JIRA.
- Gathering requirements from the client with calling, face to face meeting, video conferencing and email, etc.
- Gathering the requirements and document using BRD, FRD and use case diagrams.
- Validating request for sign off from the client.
- Presenting it to the developers so that they will understand it properly and do a better job in developing the software.
- Status Reporting and handling client call
- Experience working in Agile SCRUM

Awards & Certifications:

- Six-Sigma Green Belt certified by Benchmark
- Global citizenship leader certification
- Internship in Genpact.
- Certifications in C, Java & Dot Net
- Internship certificate from Toyota Kirloskar Auto Parts Pvt. ltd.
- Cricket (District Level)
- Sangeet Visarad in Odishi Vocal

