Josna M.L
Techno-Functional Consultant
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Experience Summary

o Almost 6 years of experience in IT, Whereas 3.6 years into Workday and 2 year in Peoplesoft.
o Worked and proved as an efficient, primary resource for the projects in Workday implementation, involved in SIT and support post go-live.
o Experience on EIB Inbound/Outbound Integrations, Reports and Calculated Fields.
o Designed and build both inbound/outbound EIB integrations, Extract the data from both Webservices& External Systems, Security.
o Knowledge on Workday HCM with experience in Supervisory segments of Workday system and worked with Core Connector, Report Design, XML, web services, generated and developed Custom Reports, Advanced Reports.
o Organization& Organization types, Staffing Models, Job and Positions Mgmt, Business Process.
o Knowledge on Core Connectors and Workday Integrations, Document Transformation and Studio basic.
o Worked on Peoplesoft CORE HCM, Absence mgmt.
o Experience in Analysis, Design, Development, Customization, testing and support of DatausingETL Software Informatica Powercentre - Creating and fetching SQL queries.

Education:

o B.E in Electronic and Telecommunication from Shri Shankaracharya Engineering College, Bhilai– 2016|Percentage:70%

Experience Details:

Working as Consultant in Infosys Limited, Bangalore from May 2021 Till Date.

Work Experience:

1.

Organization	: Infosys Limited, Bangalore
Role	: Consultant
Duration	May 2021- present
Project	Implementation, Enhancement and Support

Responsibilities:

o Resolving the Live Service Incidents within SLA's using service now tool.
o Acting on minor improvements, bug fixes and participate in migration of the Integration/reports across tenants.
o Providing Daily status reports to onshore managers and handling other project management activities such as Daily Status discussion, reporting, work assignments.
o Worked on Testing some functional scenarios and IDs Issues with the downstream applications which is causing from Workday.
o Productive in enhancements concerning PECI, Core Connector and EIB integrations as per requirement.
o Configuring Delivery Service, Sequence Generators, Encryption -Pubilc, private keys Business Process Definitions for Integration systems. Created custom report, Calculated reports and Security cases.
o Advise clients on how to integrate HR best practices and optimize system efficiencies to meet global requirements.

o Interacting with the Onsite Coordinator for any issues in the project.Organizing, Providing Cross KTs for various applications to Junior & other team members.

Highlight: Received performance points for carrying out excellence in work areas, Got promotion inshort span.

2.

Client	: **Capgemini Technology Services India Ltd**,**Bangalore**
Role	: Workday Techno-Functional Consultant
Duration	Mar 2020- Mar 2021
Project	Enhancement and Support
Organization	**Rigel Information Systems Pvt.Ltd, Bangalore**

Responsibilities:
o Understanding current configurations and changing them asper Client's requirement.
o Created step notifications on-entry of steps, exits of steps and on status.
o Worked on various EIB inbound and loaded data into Workday, Location data, custom object data, Training to the end users through documents and help them in hands-on-experience.
o Resolving Business process issues of based on complexity level.
o Creating the integration Business Process, Create EIB's, Generate Spreadsheet Template, Launching/scheduling the integration Templates.
o Regular close interaction with the client to improve the system and customizations.
o Creation of Workday Supervisory Organization& Organization Types Hierarchies
o Disabling & Enabling security domain, Security Administration, Configuration of domain security policies, Business processpolicy configuration and exploring new features of workday.

3.

Client	: **Oracle India Pvt. Ltd, Bangalore, India**
Role	: Peoplesoft Functional Consultant
Duration	April 2018-Feb 2020
Project	Implementation & Support
Organization	**O2F Solutions,Hyderabad**

Responsibilities:
o Knowledge of ticket Creation/Resolution of SR's and RFC using ServiceNow tool following the severity.
o Worked and proved as an efficient resource for the projects with clients like Intermountain Health care, La Qunita LLC HCM Consultant in Production support.
o Clearly documented cases with troubleshooting steps, recommendations & resolutions.
o Migration from Dev to prod, Prod to Test.
o Knowledge of system manual health check for people soft - integration broker – vendor – SOA.
o Exposure to Jira and report generation and update.

4.

Company/Institute: **Quest IT Solutions**	
Role	: Software Engineer Intern
Duration	Nov16-May 17
Project	Telecom Subscription datawarehouse

Responsibilities:

- o Requirements gathering, Developing Mapping, Design and Checking Source Data.
- o Understanding Data transformation against the signoff business requirements and rules.
- o Creating SQL Queries for various scenarios.
- o Used ETL Informatica powercenter 9x with proper implementation of requirements.
- o Worked on ETL Mapping, Mapplets, Workflows, Worklets.

Achievements & Curricular Activities:

- o Undergone some internal certification program for Workday HCM Technical and functional from Infosys.
- o Soft skill and personality training from Oracle.
- o Participated in DC level event at Infosys 'Shruti Mahotasav'' for Indian classical Singing.
- o State level certificates in handball (Rajnandgao, C.G).
- o 2 State level certificates in football (Ambikapur, C.G).

Personal Memoranda:

Name	:	Josna ML
Father's Name	:	Mohan ML
Date of Birth	:	17th January 1994
Sex/Marital Status	:	Female/Single
Nationality	:	Indian
Languages Profile	:	English, Hindi, Telugu, Kannada.
Correspondence & Permanent Address	:	Vijay Lakshmi Ladies PG, Neeladari Nagar, Electronic city phase 1, Bangalore.

Declaration

       I hereby declare that all the details furnished above are true and correct to the best of my knowledge and belief.

Date: JOSNA
Place: Bangalore