ROHIT ARYAN

Bangalore| edge.aryans@gmail.com | 8884849460

Over 5 years of IT experience, with 4+ years in Salesforce and with Salesforce PD1 Developer, Administrator and Sales Cloud Consultant certification. Having good knowledge of Sales cloud and Service cloud. Have 1.3 years of Onsite exposure (Uruguay, South America) where I worked in Finance and Risk domain following Agile framework. Have strong written and verbal communication skills. Worked with experienced professionals, showed correct attitude and commitment towards the project goal.

EXPERIENCE

TATA CONSUTANCY SERVICES
DEVELOPER | MARCH, 2020 - PRESENT
GE POWER - NEX APP PHASE II

- Developed Lightning Component, Controller and implemented Apex Controller
- Good knowledge in SOQL, HTML, JavaScript, SQL
- Developed components supporting Event handling and events registration
- Practice scrum in day to day activity - Attended daily stand up, sprint planning, sprint review, grooming session and retrospective meeting
- Deployed using GitHub

DEVELOPER | JANUARY, 2019 – FEBRUARY, 2020
GE POWER - SFDC-SMAX INTEGRATIONS

- Took transition of existing project from different vendors and worked with business stakeholders to scale requirements
- Developed new Integration using SOAP and REST webservices
- Developed custom objects, triggers and workflows
- Experience in building JSON for specific Request/Response structure
- Configured Connection by Basic Authentication, Oauth Authentication through Akana credentials
- Created connected app, Akana app and Configured OID server registration for Akana app
- Worked with Boomi, Webmethods, SOA and CPI as Middleware

DEVELOPER | APRIL, 2018 – DECEMBER, 2018
THOMSON REUTERS - F&R BAU-GENESIS AM

- Worked on Apex Classes, Controllers, Triggers and Visualforce
- Implemented Picklists, Lookups, Validation and Formula fields to the custom objects
- Fixed the defects for recurring issue and development of existing design gap
- Drive meetings with Stakeholders and product owner
- Created Batch class and Schedulable class
- Optimized query to enhance system performance
- Worked on Process builder
- Deployed changes using Copado

SALESFORCE ADMIN | MAY, 2016 – MARCH, 2018

THOMSON REUTERS - F&R PRODUCTION SUPPORT

- Created Workflows, Validation rules and Assignment rules for Case/Lead Management
- Worked with third party system for Client approval process
- Customized Page layouts and configured Live Agent and Live Chats for users
- Worked on Data loader and Workbench
- Shared KPIs with Stake holders which helped to target the end user to train them with sales process knowledge
- Resolved the Case assignment and Mis-routing case issue for frontline agent
- Coordinated with other teams on Major P1 TRT calls to resolve the priority issues

PRODUCTION SUPPORT | JANUARY, 2015 – APRIL, 2016

THOMSON REUTERS - F&R PRODUCTION SUPPORT

- Involved in day to day monitoring ETL workflow.
- Worked closely with Business to understand the flow and client enhancements to the existing workflows.
- Provided Production support and stabilized the regulated systems by working with vendors and BSME to fix the bugs on daily basis
- Minimized the incident volumes over time with small enhancements and maintained the Knowledge Documents to enhance the knowledge base.
- Worked in ITIL service framework

EDUCATION

Bachelor of Technology in Electronics & Communication, ASET Delhi – July,2014

SKILLS

- Salesforce: Lightning
- SQL, SOQL, SOSL
- Good experience on Scrum Methodology
- JavaScript, HTML
- Soap UI tool
- Groom new team members

CERTIFICATION

- Salesforce.com Certified Platform Developer I
- Salesforce.com Certified Administrator
- Salesforce.com Certified Sales Cloud Consultant

VISA DETAILS

Name	Passport Number	Visa Type	Place of Issue	Date of Issue
Rohit Aryan	M8777089	US B1/B2	Montevideo	17-07-2019

I hereby declare that all the above information and particulars furnished in this resume are correct, accurate and complete to the best of my knowledge and belief.

ROHIT ARYAN