

ASHISH TRIPATHI

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PROFILE

- Total experience of approx. **5 years** in **Salesforce** domain with an urge to learn and apply.
- Currently designated as **Application Developer** with **IBM**.
- Managed custom development and maintenance of Salesforce Lightning and Classic interfaced applications.
- Worked on real life Salesforce projects' scenarios which had great exposure of the flow of project, design, documentation, development as a whole life cycle.
- Great exposure in Force.Com development and its best practices.
- Holds good knowledge of Financial and HealthCare domain.
- Technically proficient in Object Oriented Concepts.
- Excellent time management skills with proven ability to work accurately and quickly with prioritization, co-ordination, and consolidation of tasks.
- Good logical and analytical skills.

CERTIFICATIONS AND COURSES

- Certified Salesforce Sales Cloud Consultant.
- Certified Salesforce App Builder.
- Certified Salesforce Platform Developer 1.
- Certified Salesforce Administrator (ADM 201).
- Certified Scrum Product Owner (CSPO®).
- Certified ScrumMaster®.
- Certified DevOps Foundation.
- IBM Automation Practitioner.
- IBM Design Thinking Practitioner.
- IBM Blockchain Essentials Certified.
- IBM Data Science Foundations - Level 1 Certified.
- IBM Data Science Foundations - Level 2(V2) Certified.
- IBM Data Science for Business - Level 1 Certified.
- Trained at Cybersecurity and Privacy Education.

SKILL SETS AND TRAININGS

- Programming Languages: JavaScript, Salesforce.com, Apex, Visualforce, Lightning Experience, Salesforce Community Cloud, Salesforce Sales Cloud, Salesforce Health Cloud, SOQL, SOSL, SQL, HTML, CSS.
- Utilities: ANT Migration Tool, Salesforce IDE, Eclipse IDE, Visual Studio Code, JIRA, Git.

EDUCATIONAL QUALIFICATION

- Bachelor of Technology in Electronics and Tele-Communication Engineering -2015 from International Institute of Information Technology, Bhubaneswar (IIIT Bhubaneswar university).

PROFESSIONAL SYNOPSIS

IBM **Nov'15 – present**

Application Developer: Salesforce

- Prepare, implement, and test technical design of various components and applications.
- Design and develop Lightning components as well as VF pages.
- Create Apex controllers, Apex triggers, Apex callouts, batch classes, schedulers, utilities and helper classes.
- Debug code for existing software applications
- Draft Technical Design documents and Datasheets for the developed components.
- Follow Agile process and methodologies.

PROJECTS UNDERTAKEN

Salesforce Developer

IBM India Pvt. Ltd.

Nov 2015 – till now

PROJECTS:

1. Account: Johnsson & Johnsson – Oct '19 – till now

JnJ uses Salesforce Health Cloud to interact and supply medical products and various programs to Patients, Caregivers, Doctors, Office Staffs etc.

Completed several project assignments that includes development of Salesforce Data Modelling, Community Cloud, Permissions assignment, Batch Classes, Triggers, Janssen Lightning framework, VF pages and its controllers, complex e-mail functionalities, Test classes.

Duties and Responsibilities:

- 75%_Responsible for end to end development of business functionalities in Salesforce environment that includes designing, coding, unit and system testing, debugging, and implementation and customization of Janssen CarePath application.
- 15%_Participate in the project designs that include data modeling, configuration plans, and architecting complex large-scale systems by incorporating pre-packaged and custom applications.
- 10%_Create standards and process documentation while leveraging specialized knowledge of identifying and resolving incidents, modifying and enhancing Salesforce CRM application, and increase overall productivity.

2. Account: American Express – Nov '15 – Sept '19

AmEx uses Salesforce Sales and Service Cloud to register new Accounts, run campaigns, win opportunities, Clients, POSE machines set-up and their enablement in different regions of the world.

- Completed Account and POSE automation process for JAPA region.
- Customized existing salesforce.com CRM applications/ developed new CRM application on Force.com Platform.
- Ensure technical solutions are designed for performance, reliability, scalability, maintainability, supportability, business continuity, and business agility while leveraging salesforce's best practices.
- Coordinate with onsite for timely delivery of project & query resolutions.

PROFESSIONAL ACHIEVEMENTS

- Received Manager's Choice Award 2018 at **IBM**.
- Received award for following IBM practice - Put the Client First.
- Received Manager's Choice Award 2017 at **IBM**.
- Received Performer of the Month Award 2017 at **IBM**.
- Received Manager's Choice Award 2016 at **IBM**.
- Received several client satisfaction rewards.